

Public Service Commission
of
South Carolina



ANNUAL REPORT

2002 - 2003

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PRESENT COMMISSIONERS AND THE COUNTIES COMPRISING THEIR DISTRICTS:

First District

William "Bill" Saunders, Vice Chairman.....Johns Island, S.C.
Berkeley, Charleston, Dorchester, Georgetown and Horry

Second District

James B. Atkins.....Columbia, S.C.
All of Allendale, Barnwell, Hampton, Jasper and Lexington, as well as parts of Aiken, Beaufort,
Calhoun, Colleton, Orangeburg and Richland

Third District

Randy Mitchell.....Saluda, S.C.
Abbeville, Aiken, Anderson, Edgefield, Greenwood, Laurens, McCormick, Oconee, Pickens, and
Saluda

Fourth District

Nick Theodore.....Greenville, S.C.
Greenville, Spartanburg, Union, and Laurens

Fifth District

H. Clay Carruth, Jr.....Camden, S.C.
Cherokee, Chester, Chesterfield, Darlington, Dillon, Fairfield, Kershaw, Lancaster, Lee,
Marlboro, Newberry, Sumter, and York

Sixth District

Mignon L. Clyburn.....Charleston, S.C.
All of Bamberg, Clarendon, Florence, Marion, and Williamsburg. Parts of Beaufort, Berkeley,
Calhoun, Charleston, Colleton, Darlington, Dorchester, Lee, Orangeburg, Richland and Sumter

At Large

C. Robert "Bob" Moseley.....Irmo, S.C.
Statewide

TELEPHONE NUMBERS

COMMISSIONERS

Williams "Bill" Saunders	803-896-5200
James B. Atkins	803-896-5270
Randy Mitchell, Vice Chairman	803-896-5260
Nick Theodore	803-896-5220
H. Clay Carruth	803-896-5250
Mignon L. Clyburn, Chairman	803-896-5210
C. Robert "Bob" Moseley	803-896-5190

SECRETARIES TO COMMISSIONERS

Nina Gates (Atkins, Mitchell, Saunders)	803-896-5259
Melissa Purvis (Carruth, Clyburn, Moseley, Theodore)	803-896-5180

ADMINISTRATIVE DEPARTMENT

Gary Walsh, Executive Director	803-896-5133
Bruce Duke, Controller	803-896-5209
Carolyn C. Nelson, Director, Personnel	803-896-5102

LEGAL DEPARTMENT	803-896-5113
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AUDIT DEPARTMENT	803-896-5165
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CONSUMER SERVICES DEPARTMENT	803-896-5230
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TRANSPORTATION DEPARTMENT	803-896-5191
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UTILITIES DEPARTMENT	803-896-5125
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RESEARCH DEPARTMENT	803-896-5142
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INFORMATION SYSTEMS	803-896-5104
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KEY COMMISSION PERSONNEL

Listed below are the names and titles of the responsible Commission Staff members and key personnel:

Gary E. Walsh.....	Executive Director
Bruce Duke	Controller
Carolyn C. Nelson.....	Director, Personnel
F. David Butler.....	General Counsel
William P. Blume.....	Manager, Audit Department
April B. Sharpe.....	Manager, Consumer Services Department
Randy Erskine.....	Manager, Information Systems
D. Wayne Burdett.....	Manager, Utilities Department
Jim Spearman.....	Research Department
George Parker.....	Manager, Transportation Department

**STATUTORY AUTHORITY OF
THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA**

Utility regulation in South Carolina had its beginning with the passage of an Act by the 1878 General Assembly, creating a Railroad Commission for the purpose of regulating railroads operating within the State. The first Commissioner was appointed December 24, 1878, by the then Governor Wade Hampton.

The General Assembly in 1910 established a Public Service Commission, empowering it with the authority to "fix and establish in all cities of the State rates and charges for the supply of water, gas or electricity furnished by any person, firm or corporation to such cities, the inhabitants thereof, and to prescribe penalties."

The 1922 General Assembly combined the two three-member commissions and added one additional commissioner to form the present seven-member commission. The name was changed in 1934 to the Public Service Commission.

The Commission is elected by the General Assembly for a term of four years, one from each of the six Commission Districts and one Commissioner at-large.

The Commission is composed of the Administrative, Audit, Consumer Services, Information Systems, Legal, Research, Transportation, and Utilities Departments.

The Commission, as provided for by the South Carolina Constitution and as vested with power and jurisdiction by the South Carolina General Assembly, performs the following general functions:

1. Regulation and supervision of investor-owned electric utilities as to rates, charges, services, facilities, practices, accounting procedures, the purchase, sale and lease of utility property and the issuance of securities; and the administration of the Territorial Assignment Act relative to territorial boundaries. S.C. Code Ann., Section 58-27-10 et seq., (1976), as amended; and Reg. 103-300, et. seq. Also the Utility Facility Siting and Environmental Protection Act (1971), S.C. Code Ann., Section 58-33-10, et seq.
2. Regulation and supervision of rates and charges, services, facilities, practices and accounting procedures of all intrastate investor-owned gas, street railway, water and sewerage companies; and the administration of the Gas Safety Act of 1970. S.C. Code Ann., Sections 58-5-10 et. seq. (1976), as amended; Reg. 103-400 et. seq.; Reg. 103-500 et. seq.; Reg. 103-700 et. seq.
3. Regulation and supervision of rates and charges, services, facilities, practices and accounting procedures of all telephone companies within the State. S.C. Code Ann., Section 58-9-10 et. seq., (1976), as amended; Reg. 103-600 et. seq.
4. Regulation and supervision of services and practices of all radio common carriers within the State, except rates and entry, as per Order of the Federal Communications Commission. S.C. Code Ann., Sections 58-11-10 et. seq. (1976), as amended.

5. Regulation and supervision of for hire motor carriers of household goods, hazardous waste for disposal, and passengers relative to rates, schedules, rules, charges and facilities; issuance and supervision of the administration of Certificates of Public Convenience and Necessity, Fit, Willing, and Able, and Charter Bus. S.C. Code Ann., Sections 58-23-10 et. seq., (1976), as amended; Regs. 103-100, 103-200, et. seq.
6. Regulation and supervision of services and facilities of railroads and railways. S.C. Code Ann., Section 58-17-170 et. seq., (1976), as amended; as permitted by Federal Law.

**SUMMARY OF ACTIVITIES
DURING YEAR 2002-2003**

During the past fiscal year, the Transportation Department dispensed license decals to 2,715 operating units varying in price from \$7.50 to \$50.00 each, according vehicle carrying capacity or empty weight. The various license decal fees assessed produced revenues of \$96,272.83.

As of December 31, 2002, 338 electric, gas, and telecommunications companies certified in South Carolina during this report period. A vast majority of the telecommunications carriers had no revenues or plant in our State but are still shown as operating in the State. Gross generated revenues by these companies totaled \$6,561,432,428. Total plant reported was \$18,323,422,289.

Our records indicate that there were 58 water and wastewater companies operating in our State. The gross generated revenues of these companies totaled \$21,742.611.

**SUMMARY OF EXPENDITURES
EXPENDITURES**

I. Administrative.....	\$3,434,422
II. Utilities.....	\$1,103,352
III. Transportation.....	\$ 729,096
IV. Employer Contributions.....	<u>\$1,022,480</u>
GRAND TOTAL (PUBLIC SERVICE COMMISSION)	\$6,289,350

The Public Service Commission hereby states that it did not purchase any energy conservation products that had not been certified by the State Energy Office.

I. ADMINISTRATIVE DEPARTMENT

The functions and responsibilities of the Administrative Department are as follows:

1. Maintains formal docket control which includes the receipt of all Petitions, dockets matters that come before the Commission, notifies the public of such request, determines the time required to hear a matter, sets hearings on official calendar and notifies parties of record of hearing dates.
2. Custodian of all official papers and records of the Commission and certifies same.
3. Personnel - supervises and administers the personnel program of the Commission.
4. Budget - supervises the planning and directs preparation of the budget submitted to the Budget and Control Board; supervises financial control of expenditures in accordance with fiscal appropriations.
5. Purchasing - supervises the purchasing of all supplies and equipment, equipment inventory and the maintenance of records for the Commission.
6. E.E.O.C. - acts for the Commission as liaison with the State Human Affairs Commission.
7. Supervises Hearing Reporter of the Commission.

The Administrative Department docketed 406 matters that came before the Commission during the 2002-2003 fiscal year. Numerous filings, such as motions, petitions, and various requests, were posted to these dockets for the Commission's consideration. The hearing reporter transcribed the testimony and received evidence in the hearings held before the Commission, including performing her duties at the night hearings held so that the public may have the opportunity to express their views before the Commission. During the past fiscal year, the Commission processed 3,571 complaints and inquiries; hearings were held thereon when necessary, and over 816 Orders were processed.

II. LEGAL DEPARTMENT

The Office of General Counsel performs the following functions:

- (a) Represents and appears for the people of the State and the Commission in all actions and proceedings involving any question of general and public interest within the jurisdiction of the Commission and, if directed to do so by the Commission, intervenes, if possible, in any action or proceeding in which any such question is involved;
- (b) Commences, prosecutes and expedites the final determination of all actions and proceedings directed or authorized by the Commission;
- (c) Advises the Commission Staff and each Commissioner, when so requested, in regard to all matters connected with powers and duties of the Commission and the members thereof;
- (d) Generally performs all duties and services as attorney to the Commission which the Commission may require of it, including advising the Commission during hearings and meetings.

Attorneys in the Office of the General Counsel represented the Commission Staff in 172 hearings and Commission meetings before the Commission during the 2002-2003 fiscal year. These hearings and meetings involved both Utility Department and Transportation Department matters and included issues ranging from billing disputes to major rate increases to applications for certificates of public convenience and necessity. Advice was also provided to the Chairman and Commission during the course of these hearings by attorneys other than those representing the Commission Staff. The Office of the General Counsel also participated in informal proceedings along with Commission Staff members and the interested parties for the purpose of resolving complaints or inquiries or for the purpose of gathering information in matters arising under the jurisdiction of the Commission.

During the 2002-2003 fiscal year, the Office of the General Counsel had decisions rendered in appeals before the Circuit Court of South Carolina and the State Supreme Court. Several cases were pending before those Courts and the U.S. District Court.

INFORMATION SYSTEMS:

During FY 2002/2003, Information Systems had 2 full-time employees, including the Systems Manager and a Computer Programmer. The section manages the agency's local area network, supports the user's desktop computer, supports all of the agency's applications, provides and in-house and coordinates contracted training on the use of information technology. Major achievements occurring the fiscal year include the completion of the project to upgrading our information systems to a new, more efficient network and new, more efficient servers and desktops.

1. Internet Development:

The Commission website www.psc.state.sc.us is intended to provide easy public access to information on Commission proceedings and decisions concerning major issues affecting South Carolina's investor-owned utilities and their customers. The site provides the public with access to Commission calendars, agendas, notices, orders, publications, press information and much more.

Web access to the Commissions Docket Management System at dms.psc.state.sc.us was added during the fiscal year. The DMS provides access to an electronic database of Commission dockets. Improvements continue to be made to provide better and quicker access to this information and allow the public to electronically access this information via the internet. Efforts are currently being made to allow docket parties to electronic file documents to the Docket Management System.

2. Infrastructure:

Reliable and high-speed access to information is critical. A complete upgrade of the Commission's information systems infrastructure has made resources available to Commission and Staff thus enabling them to be more productive. During FY 2002/2003, Information Systems performed the following activities.

- Responded to user support calls on a daily basis.
- Performed daily backups.
- Placed 22 manufacturer hardware warranty support calls.
- Attended 12 conferences and seminars.
- Updated the Commission's Website with current content as needed.
- Upgraded Veritas Backup Exec to Version 9.0 (from v8.6)
- Applied SQL 2000 SP3 to Database Server
- Upgraded to Symantec Antivirus 8.5
- Applied latest Windows service packs to Servers and Desktops.
- Applied Internet Explorer 6.0 SP1.
- Upgraded to Acrobat Reader 5.1.
- Applied Office XP SP2.

- Setup a Secure FTP Service.
- Configured GPO to force Offline Storage Folders
- Configured GPO to Disable/Deny Certain Unauthorized Applications

3. Database Application Development

- A. Completed Projects
 - 1) Payphone Service Provider Database
 - 2) Transportation Department Database System
- B. Current Initiatives
 - 1) Docket Management System
 - 2) GIS Mapping Applications
 - 3) Telephone Database
 - 4) Utility Inspector's Project
 - 5) Universal Service Fund Database

VI. RESEARCH DEPARTMENT

The Research Department provides the Commission with specific data and economic and financial analyses necessary for the regulation of firms under the Commission's jurisdiction. The Department presents testimony and exhibits regarding the allowable rate of return on common equity for utilities, the compliance of Integrated Resource Plans with Commission orders and State statutes, the compliance of telecommunications tariffs with Commission orders, alternative forms of regulation, and the compliance of jurisdictional telephone utilities with the Telecommunications Act. Also, the Department is active in assisting in the development of Commission policy regarding new and emerging issues in a dynamic regulatory environment. These issues include utility diversification, intraLATA toll competition in telecommunications, implementation of an intrastate universal service fund, developing an interim local exchange carrier fund, costing and pricing of services within a more competitive environment, Integrated Resource Planning, cross subsidization, electric industry restructuring, and compliance with State and Federal energy statutes. At the national level, the Department is actively involved in issues such as nuclear waste disposal, Regional Transmission Organizations, and Standard Market Design. The Department is specifically involved in electric, natural gas, telecommunications, and water/wastewater issues. Departmental personnel are members of the NARUC Staff Subcommittee on Electricity, the NARUC Staff Subcommittee on Nuclear Issues, the NARUC Washington Action Program, and the Nuclear Waste Strategy Coalition (NWSC).

To properly carry out these responsibilities, the Department must seek to employ state-of-the-art financial, statistical and economic methodologies and techniques. The Department estimates the rate of return of a utility by relying on financial techniques such as the Discounted Cash Flow models, the Capital Asset Pricing Model, and Risk Premium analyses.

The Research Department also reviews proposals by the various regulated utilities pertaining to the issuance of long-term debt, preferred stock, common equity, and other forms of financing. In addition, quarterly reports are developed and provided by the Research Department to the Commission on the cost of equity for the ten major regulated utilities operating in South Carolina. These reports enable the Commission to monitor the impacts of changing economic and financial conditions on the risk and expected return of the utilities. The Department has testified more than ninety times since it was established in 1977. Since its creation, the Research Department has also been involved in administering management audits of certain utilities operating in South Carolina; and, administering various Federal grants from the Department of Energy.

The Research Department reviews trends in costs, revenues, earnings per share, dividends per share, market price, book returns, bond yields, capital structure, market-to-book ratios, dividend yields, and other items as part of its analysis of the business risk, financial risk, and market risk and financial conditions of each major utility regulated by the Commission. The Department also monitors trends in overall economic indicators such as Gross National Product, Standard and Poor's 500 Market Index, interest rates, bond yields, and inflation rates. Regional and State economic conditions are also reviewed to provide a better understanding of the environment in which the regulated utilities operate in South Carolina.

In 1994 the Research Department took on additional responsibilities. The Public Service Commission is now responsible for ESF-12 of the State Emergency Plan with the principal objective of restoring energy as soon as possible during emergencies. Briefly the responsibilities include an assessment of the extend of damage to energy systems, maintenance of energy damage and restoration status reports, coordination of emergency power fuel activities during immediate response operations, and coordination of restoration activities for electricity and fuel supplies to a normal level after an emergency. The Research Department directed the Agency's emergency preparedness response until 2001 when the responsibility was transferred to the Utilities Department. Research personnel still serve as members of the ESF-12 response team.

The focus of the Research Department has also changed. While rate of return testimony is still a top priority, the Department is devoting much of its efforts to investigating emerging issues such as telecommunications deregulation, entry of local telecommunications companies into the long-distance market, increasing competition in the electric and gas industries, regional transmission organizations, nontraditional methods of regulation, and responding to Proposed Rulemakings by the FERC. The Department also meets periodically with the Commissioners to discuss the impacts of the issues on the utilities and ratepayers of South Carolina. Continuous and rapid changes in the utility environment will make the advisory function of the Research Department more important as the Commissioners strive to maintain proactive regulation and prevent being forced into reactive regulation. As national issues become more important, the Department communicates and visits our Washington congressional delegation to convey our concerns over federal legislation and actions being taken by federal agencies.

Developing working relationships with other state agencies and external organizations has also become an important function of the Research Department. The Department has taken a leading role in developing task forces on water issues and consumer education. Also, the Research Department has taken an active role in representing the Commission position on legislation concerning nuclear waste, telecommunication deregulation, and electric restructuring at both the State and federal level.

In FY 2002/2003 the Research Department prepared testimony for two telecommunications hearings, one electric hearing, and one gas hearing; attended two NARUC conferences, one SEARUC conference, attended three nuclear waste conferences; evaluated six utility financing proposals; filed comments with the Federal Energy Regulatory Commission concerning a Standard Market Design; and participated in over one hundred twenty NARUC and NWSC teleconferences. Numerous letters were prepared and sent to federal legislators, and numerous visits were made to federal legislators and federal agencies to discuss issues of concern. The Department provided to Commissioners and staff a daily report briefly describing current regulatory issues, and prepared quarterly estimates of return-on-equity for regulated utilities. Also, the Department assisted the State Energy Office in analyzing utility integrated resource plans and the preparation of a report on Demand Side Management.

111. AUDIT DEPARTMENT

The Audit Department is composed of one Audit Department Manager, two Assistant Audit Managers, nine Auditors and one Accounting Fiscal Technician.

The Audit Department's primary function is to examine the books and records of Utility Companies which are either requesting a change in rates, or the fuel clause adjustments associated with utilities providing electric power, or purchase gas adjustments associated with utilities providing natural gas, or any utility being audited for compliance with Commission orders. A rate case examination or a compliance audit implements those principles and procedures that are based upon regulatory laws and in this respect differ from audits done by a regulated Company's public accountants.

After their examination, compliance or rate case, the Audit Staff makes adjustments in the Company's operations to achieve a "normalized" test year. Staff's exhibits and testimony, if necessary, are directed toward the Company's operations and Staff's adjustments. Based on the Staff's audit report of the Company's operations, the Commissioners are then able to determine an equitable rate of return on the Company's investment, or an operating margin or compliance by the company with Commission orders.

The Audit Department audits also insures that proper cutoff of the test year are implemented as well as substantiating that revenues, expenses, and the rate base items are allocated according to proper jurisdiction. Employing the necessary procedures, the Audit Staff verifies the Utility's operations and verifies the books and records to the filings and its related exhibits.

As with any audit, the Audit Staff places emphasis upon policies and procedures and the instructions thereto, as stated in the Chart of Accounts for the various types of regulated companies. The Chart of Accounts outlines which revenues, expenses, and asset accounts will ultimately be used to determine the company's rate of return on investment and/or operating margin.

After completing their examination, a report will be prepared by the Audit Staff which all necessary exhibits along with a written explanation of each of the exhibits. Copies of the Audit Staff's report are distributed to each Commissioner, the Company, any Intervenors, other members of the Commission Staff, and all other parties of record. Members of the Audit Staff maybe called upon to testify before the Commission and to submit the Report into evidence during hearings.

The Audit Department also reviews the changing prices attributable to fuel prices. Specifically electric companies, which utilize fuel adjustment clause and gas companies that use a purchased gas adjustment clause. The Audit Staff annually monitors fuel costs, performs audits, prepares reports and testimony. Such reports and testimony will become a part of formal hearings before the Commission and such reports and testimony will

center on changes in fuel costs. Audits related to refunds from gas suppliers back to South Carolina jurisdictional ratepayers are also conducted by the Audit Staff.

The Audit Department also administers the Legislative ordered gross receipts tax, which is paid on an annual basis by the utility companies and regulated transportation carriers serving customers in South Carolina. These companies are required to report their revenues received within the State to the Commission. Tax assessments are based on these intrastate revenues.

The Audit Department is also responsible for the administration and auditing of the Commission ordered Interim LEC Fund. The Fund was established by the Commission in order to offset revenue losses that resulted due to the Legislative law, which required the lowering of switch access charges in the State. All incumbent local exchange carriers were required by law to lower their switched accessed charges to equal to or be less than the largest local exchange carrier operating in the State. Such major carrier was BellSouth. The Fund is presently been in effect for six years. Such Fund was established to assist the incumbent LEC's by offsetting the loss of revenues which came about with the lowering of switched access charges. Local exchange carriers are expected to gradually raise their local exchange rates in order to offset the revenue loss due to the lowering of the switched access charges.

As a result of Commission Orders, the Public Service Commission established and administrates a State Universal Service Fund for the Telecommunications companies operating in the State of South Carolina. The Audit Department is responsible for the administration and auditing of this fund. The fund was implemented in October of 2001 and has been in operation since that date. The fund's billings to the companies funding the State Universal Service fund were adjusted by the Audit Department effective October 1, 2002. Such adjustment will occur again this October 1, 2003. During the fiscal year ending June 30, 2003, the Audit Department began to audit some telecommunication carriers to determine if reported revenues that were required in order to establish a telecommunication carrier's liability to the fund were correctro. In addition, in Commission Order #2003-215, the State Universal Service Fund was increased from \$41,017,204 to \$47,652,692.

The Audit Department has prepared tables showing Operating Revenues, Operating Expenses, Net Operating Income, and Gross Plant in Service for Electric and Gas Utilities for the years 1999-2002. Operating Revenues, Operating Expenses, and Net Operating Income are shown for Telephone Utilities for the year ending 2002. Operating Revenues, Operating Expenses, and Net Operating Income are shown for Water and Sewerage Utilities for the year 2002. Operating revenues and expenses are shown for Transportation Companies operating in South Carolina for the year 2002.

The Tables are as follows:

TABLE A-Privately Owned Electric Utilities Operating in South Carolina. Selected Statistics for South Carolina only. For the Years Ended December 31, 1999-2002.

TABLE B- Privately Owned Gas Utilities Operating in South Carolina. Selected Statistics for South Carolina only. For the Years Ended December 31, 1999-2002.

TABLE C-Communications Utilities Operating in South Carolina. Selected Statistics for South Carolina Operations. For the Year Ended December 31, 2002.

TABLE D-Water and Sewerage Utilities Operating in South Carolina. Selected Statistics for South Carolina for Fiscal and Calendar Year 2002.

TABLE E-Transportation Companies Operating in South Carolina. Selected Statistics for Fiscal and Calendar Year 2002.

TABLE A

PRIVately-owned electric utilities operating in south carolina
SELECTED STATISTICS FOR SOUTH CAROLINA ONLY
FOR THE YEARS ENDED DECEMBER 31, 1999 - 2002

<u>COMPANY</u> <u>NAME</u>	GROSS OPERATING REVENUES	OPERATING EXPENSES	NET OPERATING INCOME	GROSS PLANT IN SERVICE	AVERAGE NUMBER OF CUSTOMERS
	\$	\$	\$	\$	#
CAROLINA POWER & LIGHT CO.					
1999	455,569,684	384,868,785	70,700,899	1,629,710,001	162,623
2000	483,160,936	419,648,803	63,512,133	1,704,279,601	164,398
2001	490,479,260	403,838,147	86,641,113	1,840,185,739	166,485
2002	508,899,272	430,002,427	78,896,845	1,991,845,931	167,654
DUKE POWER CO.					
1999	1,254,388,000	981,667,000	272,721,000	4,388,864,000	474,992
2000	1,290,673,000	1,015,397,000	275,276,000	4,467,237,000	484,031
2001	1,215,449,000	994,409,000	221,040,000	4,500,859,000	493,864
2002	1,248,630,000	1,001,654,000	246,976,000	4,633,857,000	497,408
S. C. ELECTRIC & GAS CO.					
1999	1,226,166,386	955,659,078	270,507,308	4,307,607,157	522,333
2000	1,343,830,277	1,037,763,284	306,066,993	4,440,045,246	530,732
2001	1,374,033,170	1,083,767,253	290,265,917	4,549,936,167	542,032
2002	1,384,813,918	1,089,934,913	294,879,005	4,920,840,613	553,948
LOCKHART POWER CO.					
1999	17,781,059	16,679,770	1,101,289	27,887,473	6,103
2000	18,458,826	17,386,957	1,071,869	29,622,360	6,203
2001	18,562,192	17,218,041	1,344,151	32,270,801	6,196
2002	20,316,732	18,487,505	1,829,227	33,413,386	6,250
TOTALS					
1999	2,953,905,129	2,338,874,633	615,030,496	10,354,068,631	1,166,051
2000	3,136,123,039	2,490,196,044	645,926,995	10,641,184,207	1,185,364
2001	3,098,523,622	2,499,232,441	599,291,181	10,923,251,707	1,208,577
2002	3,162,659,922	2,540,078,845	622,581,077	11,579,956,930	1,225,260

TABLE B

**PRIVATELY-OWNED GAS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA ONLY
FOR THE YEARS ENDED DECEMBER 31, 1999 - 2002**

<u>COMPANY NAME</u>	<u>GROSS</u>	<u>OPERATING</u>	<u>NET</u>	<u>GROSS</u>	<u>AVERAGE</u>
	<u>OPERATING</u>	<u>EXPENSES</u>	<u>OPERATING</u>	<u>PLANT IN</u>	<u>NUMBER OF</u>
	<u>REVENUES</u>		<u>INCOME</u>	<u>SERVICE</u>	<u>CUSTOMERS</u>
	\$	\$	\$	\$	#
PIEDMONT NATURAL GAS CO.					
1999	121,807,795	105,045,864	16,761,931	223,605,107	105,196
2000	157,809,108	141,177,696	16,631,412	233,984,485	109,798
2001	173,670,991	159,139,139	14,531,852	258,607,381	117,741
2002	142,918,161	128,691,459	14,226,702	267,702,396	119,794
S. C. ELECTRIC & GAS CO.					
1999	238,967,515	224,244,670	14,722,845	391,863,249	258,382
2000	325,109,159	273,320,534	51,788,625	409,012,214	261,920
2001	340,982,752	293,564,775	47,417,977	425,365,799	265,028
2002	298,229,977	259,980,817	38,249,160	438,906,026	268,262
S. C. PIPELINE CORPORATION					
1999	342,149,854	327,969,644	14,180,210	240,374,182	125
2000	488,994,219	470,086,964	18,907,255	259,689,282	125
2001	477,977,462	466,418,138	11,559,324	265,702,473	125
2002	479,102,187	472,662,323	6,439,864	267,254,487	125
TOTALS					
1999	702,925,164	657,260,178	45,664,986	855,842,538	363,703
2000	971,912,486	884,585,194	87,327,292	902,685,981	371,843
2001	992,631,205	919,122,052	73,509,153	949,675,653	382,894
2002	920,250,325	861,334,599	58,915,726	973,862,909	388,181

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 2002

<u>COMPANY</u>	<u>OPERATING REVENUES</u>	<u>OPERATING EXPENSES</u>	<u>NET OPERATING INCOME</u>	<u>PLANT IN SERVICE</u>	<u>ACCESS LINES #</u>
877 RING AGAIN	\$ 18,481	\$ 18,000	\$ 481	\$ 277	22
ACC NATIONAL LONG DISTANCE CORP.	277	0	277		
ACCESS INTEGRATED NETWORKS	3,641,079	2,863,511	777,568		8,145
ACCESS ONE INC	3,616	723	2,893		
ACCESS POINT, INC.	4,688,926	3,236,588	1,444,338		2,064
ACN COMMUNICATIONS SERVICES	180,575	108,345	72,230		
ADELPHIA BUSINESS SOLUTIONS OF SC	2,610,941	4,635,564	(2,024,623)		2,132
ADELPHIA TELECOMMUNICATIONS, INC	34,550	33,309	1,241		
ADVANCED MANAGEMENT SERVICES, INC.	61,966,137	149,410,588	(87,450,451)		
AFFINITY CORPORATION	83,871	94,133	(10,262)		
AIRNEX COMMUNICATIONS	7,203	5,763	1,440		
ALLIANCE GROUP SERVICES INC	4,031	0	4,031		
ALLTEL SOUTH CAROLINA, INC.	39,969,331	31,569,225	8,400,106		59,590
ALLTEL COMMUNICATIONS INC	4,362,645	6,780,188	(2,417,543)		
ALTERNATE PHONE, INC.	40,398	40,662	(264)		349
AMERICAN FIBER NETWORK, INC.	176,426	115,956	60,470		64
AMERICAN FREEDOM NETWORK - JD SERVICES, INC	231,977	213,419	18,558		
AMERICAN LONG LINES, INC.	14,829	8,897	5,932		
AMERICAN TELECOMMUNICATIONS SYSTEMS, INC.	32,126	0	32,126		
AMERICATEL CORPORATION	99,019	98,442	577		819
AMERIMEX COMMUNICATIONS INC	261,048	194,459	66,589		
AMERITECH COMMUNICATIONS INTERNATIONAL, INC.	6,324	0	6,324		
AMERIVISION COMMUNICATIONS, INC.	553,200	237,900	315,300		
AM TEL SOUTH CAROLINA LLC	215,878	195,114	20,764		
ANNOX, INC	165,414	0	165,414		73
ASC TELECOM, INC	1,466,000	1,082,000	384,000		
ASSOCIATION ADMINISTRATORS, INC.	5,505	4,404	1,101		1
ASPIRE TELECOM INC	974,269	906,477	67,792		
ATLANTIC.NET BROADBAND	1,059,864	1,059,032	832		9
ATLAS COMMUNICATIONS, INC	6,543	0	6,543		
AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.-CLEC	929,714	788,950	140,764		
AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.-IXC	54,684,435	63,212,462	(8,529,027)		
BAK COMMUNICATIONS LLC	868	174	694		
BELLERUD COMMUNICATIONS LLC	2,171	830	1,341		
BELL ATLANTIC	4,00,364	2,000,182	2,000,182		
BELL SOUTH	1,128,107,562	914,844,617	213,262,945		
BELLSOUTH BSE IXC	439,004	382,897	55,107		
BELLSOUTH LONG DISTANCE, INC.	466,835	254,044	212,791		
BELLSOUTH PUBLIC COMMUNICATIONS, INC	752,804	795,923	(43,119)		
			1,267,334		

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COMPANY	OPERATING REVENUES	OPERATING EXPENSES	NET OPERATING INCOME	PLANT IN SERVICE	ACCESS LINES
BIG PLANET, INC.	21,391	21,391			
BIRCH TELECOM OF THE SOUTH INC	6,119,148	6,689,452	(570,304)	350,798	10,562
BLUFFTON TELEPHONE COMPANY, INC.	18,497,318	15,325,306	3,172,012	31,956,852	16,384
BLT TECHNOLOGIES, INC.	72,476	0	72,476		
BROADWING COMMUNICATIONS SERVICES, INC.	529,473	351,120	178,353	75,454	
BROADWING TELECOMMUNICATIONS, INC.	324,323	309,961	14,362		
BUDGET PHONE, INC.	2,671,154	2,367,692	303,462		3,663
BUEHNER FRY, INC.	16,506	4,867	11,639		
BUSINESS DISCOUNT PLAN, INC.	45,710	0	45,710		
BUSINESS OPTIONS INC	477,649	0	477,649		
BUSINESS TELECOM, INC.	14,724,980	17,282,642	(2,557,662)		13,494
BUYERS UNITED INTERNATIONAL INC	33,764	16,550	22,214		
CABLE & WIRELESS USA	1,062,234	853,000	209,234		
CALL PROCESSING INC	44,949	87,181	(42,232)		
CAPROCK COMMUNICATIONS CORPORATION	106,613		106,613		
CAPSULE COMMUNICATIONS, INC.	94,928	68,896	26,032		
CARONET INC	88,026		88,026		
CBX ONE STOP LLC	251,112	277,168	(26,056)		100
CAT COMMUNICATIONS INTERNATIONAL	758,324	504,012	254,312		
CHESNEE LONG DISTANCE	287,416	230,518	56,898		
CHESNEE TELEPHONE COMPANY, INC	4,451,086	3,604,292	846,794		
CHESTER LONG DISTANCE SERVICES, INC.	1,598,061	1,844,242	(246,181)		
CHESTER TELEPHONE COMPANY	14,266,718	11,101,077	3,165,641		18,468
CIERA NETWORK SYSTEMS INC	20,047	12,028	8,019		
CIMCO COMMUNICATIONS, INC	134,313	134,006	307		
CITIZENS TELECOMMUNICATIONS COMPANY	8,078	6,100	1,978		
CLARICOM NETWORKS LLC	348,429	290,851	57,578		
COAST INTERNATIONAL INC	5,022	4,722	300		
COLORADO RIVER COMMUNICATIONS CORPORATION	18,971	15,321	3,650		
COMCAST TELECOMMUNICATIONS, INC. DBA COMCAST LONG DISTANCE	11,930	7,158	4,772		
COMDATA TELECOMMUNICATIONS SERVICES, INC	28,432	0	28,432		
COMMUNICATIONS BILLING INC	10,635	7,510	3,125		
COMMUNITY LONG DISTANCE, INC	4,080,071	3,139,127	940,944		
COMTECH 21,LLC	20,923	0	20,923		
COMTELCO/TMC	2,224	7,126	(4,902)		
CONNECT AMERICA INC	6,558	0	6,558		
CONNECT TELECOMMUNICATIONS,LLC	413,896	421,348	(7,452)		
CONSUMER ACCESS (RRV ENTERPRISES, INC.)	215,974	221,471	(5,497)		
COVISTA INC	5,151	0	5,151		
CRG INTERNATIONAL, INC DBA NETWORK ONE LONG DISTANCE	30,886	35,232	(4,346)		

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CTC COMMUNICATIONS, CORP.	67,490	53,992	13,498		
CUSTOM TELECONNECT INC	3,613	2,168	1,445		
D.D.D. CALLING, INC.	40	43	(3)		
DELTACOM, INC.	5,029,552	5,718,146	(688,994)	10,787	
DESTIA COMMUNICATIONS SERVICES	255,510			253,510	
DIAL-THRU F/K/A RDST, INC	1,026	205	821		
DIALTONE & MORE, INC.	1,413,004	1,368,107	44,897		
DISCOUNT NETWORK SERVICES, INC.	151	151	0		
DPI TELECONNECT	262,043	382,105	(120,062)		
DUKENET COMMUNICATIONS LLC	7,902,754	6,860,259	1,042,535		
EASTON TELECOM SERVICES, INC F/K/A WESTON TELECOMMUNICATIONS LLC	15,015	0	15,015		
ECONOCALL, INC	4,152	4,120	32		
ECONOPHONE, INC.	14,545			14,545	
EMERITUS COMMUNICATIONS, INC.	388,603	274,073	114,530		
ENHANCED COMMUNICATIONS GROUP LLC	36,645	0	36,645		
ENHANCED COMMUNICATIONS NETWORK INC	700	0	700		
EQUALINET CORPORATION	39,696	23,818	15,878		
ERNEST COMMUNICATIONS INC	18,675	14,940	3,735		253
ESSENTIAL.COM INC	39,696	23,818	15,878		
EVERCOM SYSTEMS INC	2,264,052	2,031,026	233,026		
EXCEL TELECOMMUNICATIONS, INC.	9,644,357	1,310,939	8,333,418		
EZTE NETWORK SERVICES LLC	740	148	592		
EZ TALK COMMUNICATIONS LLC	2,670,772	1,469,440	1,201,332		
EZ TELEPHONE, INC	22,950	58,915	(35,965)		
FIC COMMUNICATIONS, INC.	9,083,611	8,864,895	218,716		
FTC DIVERSIFIED SERVICES, INC	1,560,995	1,809,646	(248,651)		
FARMERS TELEPHONE COOPERATIVE, INC.	57,260,047	45,832,915	11,427,132		
FORT MILL TELEPHONE COMPANY	15,027,226	13,160,890	1,866,336		
FOXTEL, INC	3,616	723	2,893		
FURST (THE) GROUP, INC.	194,431	0	194,431		
GE BUSINESS PRODUCTIVITY SOLUTIONS INC	408,295	311,106	97,189		
GE CAPITAL COMMUNICATION SERVICES CORPORATION	46,578	318,409	148,169		
GENSIS TELECOMMUNICATIONS LLC	99,641	105,387	(5,746)		
GEORGIA NAT'L ACCEPTANCE CORP, DBA FIRST TEL	680,871	430,918	249,953		
GLOBAL CONNECTION OF SC INC	87,208	0	87,208		
GLOBAL CREST COMMUNICATIONS INC	9,447	0	9,447		
GLOBAL CROSSING LOCAL SERVICE INC	5,094	0	5,094		
GLOBAL CROSSING TELECOMMUNICATIONS INC	1,621,846	0	1,621,846		
GLOBAL CROSSING TELEMANAGEMENT INC	510,330	0	510,330		
GLOBAL TELEPHONE CORPORATION	51,172	30,703	20,469		

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<u>COMPANY</u>	<u>OPERATING REVENUES</u>	<u>OPERATING EXPENSES</u>	<u>NET OPERATING INCOME</u>	<u>PLANT IN SERVICE</u>	<u>ACCESS LINES</u>
GLYPHICS COMMUNICATIONS INC	22,518	0	22,518		
GOLDEN HARBOR OF SOUTH CAROLINA, INC.	0	3,196	(3,196)		
GROUP LONG DISTANCE, INC.	13,867	5,269	8,598		
GST NET, INC.	1,174	10,065	(8,891)		
GTC TELECOM	26,770	26,770	0		
HARGRAY INC	1,930,002	5,668,075	(3,729,073)	22,052,008	3,461
HARGRAY TELEPHONE CO., INC.	35,526,034	41,545,751	(6,019,717)	52,906,708	48,220
HEATH SPRINGS TELEPHONE COMPANY	1,170,122	1,182,500	(12,378)	1,398,660	0
HERTZ TECHNOLOGIES, INC.	1,097,781	1,122,564	(24,783)	2,704,152	1,419
HOME LONG DISTANCE, INC.	1,948,339	1,633,048	315,291		
HOME TELEPHONE COMPANY	20,696,520	17,496,237	3,200,283	25,896,921	20,584
HORRY TELEPHONE COOPERATIVE, INC.	62,392,650	51,777,698	10,614,952	264,447,090	95,560
HTC COMMUNICATIONS, INC	6,137,234	6,054,344	82,890	42,835,025	11,355
I-LINK COMMUNICATIONS, INC.	7,583	0	7,583		
ICG TELECOM GROUP, INC	10,776	0	10,776		
IDS TELECOM	888,816	534,959	353,857	767	
IDT AMERICA, CORP	557,831	0	557,831		
IMAGE ACCESS DBA NEW PHONE	18,307,991	18,293,287	14,704		
INMARK, INC. d/b/a PREFERRED BILLING	24,326	0	24,326		
INCOMNET COMMUNICATIONS CORP.	11,285	20,374	(9,089)		
INTELLICALL OPERATOR SERVICES, INC.	449,995	301,497	148,498		
INTELNET INTERNATIONAL CORP.	452	407	45		
INTER-TEL NET SOLUTIONS, INC.	22,179	19,431	2,748		
INTERMEDIA COMMUNICATIONS, INC.	1,315,286	194,964	1,120,322		
INTERCONTINENTAL COMMUNICATIONS GROUP	29,565	0	29,565		
INTERNATIONAL TELCOM, LTD.	1,163	0	1,163		
INTERNATIONAL TELECOMMUNICATIONS CORP.	353	0	353		
JIREHCOM, INC.	4,197	3,358	839		
KDD AMERICA, INC.	7,294	3,209	4,085		
KMC TELECOM 111 LLC	7,128,578	4,322,116	(2,862,161)	2,806,462	16,560
KNOLogy OF SOUTH CAROLINA	4,284,610	710,220	(5,673,436)	3,574,390	11,186
LANCASTER TELEPHONE COMPANY	17,767,103	16,009,195	1,757,908	21,105,989	27,640
INTERSTATE FIBER NET	102,719	82,175	20,544		
ITC ^ DELTACOM COMMUNICATIONS, INC	38,365,901	44,039,337	(5,673,436)		
JIREHCOM, INC.	1,629	0	1,629		
KDD AMERICA, INC.	5,609	0	5,609		
KNOLogy OF SOUTH CAROLINA	4,284,610	710,220	(2,862,161)	3,574,390	11,186
LANCASTER TELECOMMUNICATIONS LLC	17,767,103	16,009,195	1,757,908	21,105,989	27,640
LCC TELECOMMUNICATIONS INC	25,511	10,638	14,873		
LD EXCHANGE.COM INC	15,986	0	15,986		
LDM SYSTEMS, INC.	309,502	336,429	(26,927)		

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LEGSTAR TELECOM, INC.	716,990	566,026	150,964		502
LEGACY LONG DISTANCE INC.	2,241	1,345	896		
LIGHTYEAR COMMUNICATIONS, INC.	42,499	16,974	25,525		58
LIGHTYEAR TELECOMMUNICATIONS, INC.	4,960	1,398	3,562		
LOCKHART TELEPHONE COMPANY	441,682	439,007	2,675	1,102,750	702
LOGIX COMMUNICATIONS CORPORATION	1,251	0	1,251		
LONE STAR STATE TELEPHONE COMPANY	4,819	3,472	1,347		
LONG DISTANCE INTERNATIONAL, INC.	5,100	0	5,100		
LONG DISTANCE OF MICHIGAN DBA LDMDI TELECOMM DBA FONETEL	3,922	2,353	1,569		
LONG DISTANCE SERVICES, INC.	65,765	70,369	(4,604)		
LOW COUNTRY CARRIERS, INC.	954,864	1,604,705	(649,841)		
MAIN STREET TELEPHONE COMPANY	170	0	170		
MATRIX TELECOM, INC.	48,346	68,330	(19,984)		
MAX-TEL COMMUNICATIONS, INC.	5,460	4,959	501		9
MAXXIS COMMUNICATIONS INC.	21,151	20,259	892		
MCCLELLANVILLE TELEPHONE COMPANY	2,802,243	1,325,540	1,476,703		
MCMETRO ACCESS TRANSMISSION SERVICES LLC	1,495,915	0	1,495,915		
MCI WORLD.COM COMMUNICATIONS F/K/A WORLD.COM TECHNOLOGIES INC	56,751,498	4,103,556	52,647,942		
MCI NETWORK SERVICES INC	3,926,141	283,866	3,642,275		
MICLEOD USA TELECOMMUNICATIONS SERVICES, INC.	167,981	283,034	(115,053)		
MERIDIAN TELECOMMUNICATIONS SERVICES INC	20,675	21,238	(563)		
MOMENTUM BUSINESS SOLUTIONS INC	540,000	315,900	224,100		
MIC TELEMANAGEMENT CORPORATION	643	0	643		
MVX.COM COMMUNICATIONS INC	1,260	630	630		
NATEL, LLC	216,049	54,012	162,037		
NAVIGATOR TELECOMMUNICATIONS LLC	357,760	394,772	(37,012)	2,528,750	1,341
NET ONE INTERNATIONAL,INC.	1,768	353	1,415		
NET2000 COMMUNICATIONS SERVICES INC	6,108	3,664	2,444		
NETWORK BILLING SYSTEMS	8,695	0	8,695		
NETWORK COMMUNICATIONS INTERNATIONAL CORPORATION	90,528	54,317	36,211		
NETWORK OPERATOR SERVICES, INC	2,459	0	2,459		
NETWORK TELEPHONE CORPORATION	2,508	0	2,508		
NETWORK US, INC D/B/A CA AFFINITY	10,079	0	10,079		
NEWSOUTH COMMUNICATIONS CORP.	20,095,364	26,481,811	(6,386,447)	21,854,726	28,808
NOBELTEL LLC	9,654	1,931	7,723		
NORSTAN NETWORK SERVICES INC	52,704	0	52,704		
NORTH AMERICAN TELEPHONE NETWORK LLC	837,182	594,828	242,354		
NORWAY TELEPHONE COMPANY, INC.	36,735	8,449	28,286		887
NOS COMMUNICATIONS, INC.	562,148	129,294	432,854		
NOSVA LIMITED PARTNERSHIP					

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NOW COMMUNICATIONS INC	921,304	912,090	9,214		1,607
NUI TELECOM INC	10,945	2,189	8,756		
NUVOX COMMUNICATIONS F/K/A TRIVERGENT	689,511	1,901,322	(1,211,811)	238,925	16,100
NNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS	315	158	157		
OCMC INC	466,660	340,863	125,797		
OMNICALL, INC.	1,822,225	1,405,908	416,317		
ONE CALL COMMUNICATIONS INC.	1,130,137	1,133,490	(3,353)		
1-800-RECONNECT INC	158,709	0	158,709		117
ONE POINT COMMUNICATIONS-GEORGIA LLC	147,212	353,122	(205,910)		299
ONESTAR LONG DISTANCE, INC.	208,429	205,581	2,848		
ONETONE TELECOM, INC.	7,868,088	7,536,234	331,854	279,412	4,229
OPERATOR COMMUNICATIONS, INC	8,842	5,429	3,413		
OPERATOR SERVICE COMPANY	39,393	29,053	10,340		
OPEX COMMUNICATIONS INC	91,013	0	91,013		
OPTEX, INC.	45,004	0	45,004		
OPTICAL TELEPHONE CORPORATION	290	0	290		
PAETEC COMMUNICATIONS, INC	35,162	0	35,162		
PALMETTO NET, INC.	35,892,001	33,850,028	2,041,973		
PALMETTO RURAL TELEPHONE COOP., INC.	11,455,904	11,415,711	40,193		
PALMETTO TELEPHONE COMMUNICATIONS LLC	1,908,477	884,285	1,044,192		
PARAMOUNT COMMUNICATIONS INC	500	5,867	(5,367)		
PAY TEL COMMUNICATIONS, INC.	3,038,029	2,923,581	114,448	204,887	241
PBT COMMUNICATIONS	60,396	75,342	(14,946)		
PBT TELECOM INC	18,589,420	14,959,858	3,629,562	19,385,426	17,179
PDS DBA DEBIT SYSTEMS	2,674	1,605	1,069		
PHONE-LINK, INC.	152,275	34,278	117,997		
PHONETEL TECHNOLOGIES INC	2,693,457	2,962,186	(268,729)		
PIEDMONT RURAL TELEPHONE COOPERATIVE, INC.	14,863,083	10,811,452	4,051,631	36,007,899	14,499
PRT COMMUNICATIONS LLC	3,810,801	4,059,413	(246,612)	2,882,322	
PTT TELEKOM INC	6,049	0	6,049		
PNG TELECOMMUNICATIONS, INC.	161,693	0	161,693		
PREFERRED CARRIER SERVICES, INC.	15,444	10,233	5,211		
PREMIERE NETWORK SERVICES INC	2,945,707	2,950,766	(5,059)	105,646	0
PRIMUS	543,869	572,341	(28,472)		
PROGRESS TELECOM CORPORATION	39,660	0	39,660		
PROMISEVISION TECHNOLOGY, INC.	5,629	4,851	778		
PUSH BUTTON PAGING & COMMUNICATIONS INC	99,380	99,800	(420)		
QUANTUMSHIFT COMMUNICATIONS INC	6,289	1,258	5,031		
QUICK CONNECT TELEPHONE SERVICES	28	5	23		
QWEST COMMUNICATIONS CORPORATION	7,054,102	2,203,801	4,850,301		

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QX TELECOM LLC	475,544	0	475,544		
RCN TELECOM SERVICES INC	801	0	801		
REDUCED RATE LONG DISTANCE LLC	23,218	13,931	9,287		
RIDGEWAY TELEPHONE COMPANY	1,979,755	1,501,700	478,055	6,613,197	2,340
ROCK HILL TELEPHONE COMPANY	39,031,062	35,527,046	3,504,016	62,979,929	57,210
RRV ENTERPRISES, INC., DBA CONSUMER ACCESS	21,978	22,407	(429)		
RSL COM PRIMECALL, INC.	88,077	0	88,077		
SANDHILL TELEPHONE COOPERATIVE, INC.	10,875,746	7,182,373	3,693,373	14,391,579	16,736
SANDHILL COMMUNICATIONS LLC	1,959,337	1,434,714	524,623		
SCANA COMMUNICATIONS, INC.	6,356,581	5,480,658	875,923	13,257,643	
SCOTT COMMUNICATIONS	118,786	142,547	(23,761)		
SERVISENSE.COM INC	531	0	531		
SETEL, INC.	20,205	24,245	(4,040)		
SNET AMERICA, INC.	1,320	229	1,091		
SOUTH CAROLINA NET, INC.	36,619,320	33,994,414	2,624,906	3,450,804	2,737
SOUTHERNNET OF SOUTH CAROLINA, INC. & SOUTHERNNET SERVICES INC	31,907	0	31,907		
SOUTHWESTERN BELL COMMUNICATIONS SERVICES, INC	9,340	0	9,340		
SPRINT COMMUNICATIONS COMPANY L. P.	85,238,000	83,178,000	2,060,000	109,868,707	
ST. STEPHENS TELEPHONE COMPANY	4,856,224	2,989,762	1,866,462	6,271,831	5,553
STARTEC GLOBAL COMMUNICATIONS CORP.	6	2	4		
STATE COMMUNICATIONS, INC.	15,294	11,000	4,294		
STATE DISCOUNT TELEPHONE LLC	563,000	299,032	263,968		
STORMTEL INC	5,066	0	5,066		
TALK AMERICA INC	2,631,117	1,924,231	706,886		
TALK.COM HOLDING CORP.	49,673,940	54,102,302	(4,428,362)		
TDS LONG DISTANCE CORPORATION	375,663	390,612	(14,949)		
TELECARE, INC.	7,011	4,207	2,804		
TELECOMMUNICATIONS COOPERATIVE NETWORK	202	121	81		
TELECORP LTD	405	283	122		
TELEGENT SERVICES INC	1,133	897	236		
TEL-SAVE, INC.	1,440,251	832,956	547,295		
TELEC, INC.	490	343	147		
TELECENTS COMMUNICATIONS INC	6,334,004	6,203,812	130,192		
TELECOMEZ CORPORATION	373	0	373		
TELECONEX, INC.	638,494	127,699	510,795		
TELMATCH TELECOMMUNICATIONS INC. DBA BENEFITS PLUS	31,251	28,514	2,737		
TELEPHONE COMPANY OF CENTRAL FLORIDA INC db/a EPICUS, INC	29,974	26,223	3,751	0	
TELIGENT, INC	1,133	3,285	(2,152)		
TELLIS LLC	657	0	657		
TELMATCH TELECOMMUNICATIONS INC. DBA BENEFITS PLUS	66,041	60,683	5,358		

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THE OTHER PHONE COMPANY D/B/A ACCESS ONE COMMUNICATIONS	2,808,386	2,191,056	617,330		2,540
THE TUSKAR COMPANY LLC	51	12,334	(12,283)		
THRIFTY CALL, INC.	25,174	140,089	(114,915)		
TIME WARNER TELECOM OF SC	359,834	453,672	(93,838)		598
TLX COMMUNICATIONS	683	0	683		
TOTAL CALL INTERNATIONAL INC	14,128	11,302	2,826		
TOTALTEL, INC.	4,186	2,931	1,255		
TOUCH 1 COMMUNICATIONS, INC.	246,985	91,480	155,515		
TOUCH AMERICA INC	195,645	903,938	(708,293)		
TRANS NATIONAL COMMUNICATIONS INTERNATIONAL, INC.	174,859	34,972	139,887		
TRANSWORLD NETWORK CORPORATION	447	273	174		
TRI-M COMMUNICATIONS INC	10,525	2,105	8,420		
TTI NATIONAL, INC.	510,697	0	510,697		
UKI COMMUNICATIONS INC	8,795	0	8,795		
US LEC OF SOUTH CAROLINA, INC	2,603,823	4,035,234	(1,431,411)	4,302,895	2,983
US GLOBAL LINK INC	3,128	0	3,128		
U.S. LONG DISTANCE CORP. (USLD COMMUNICATIONS, INC.)	35,173	4,679	30,494		
US REPUBLIC COMMUNICATIONS, INC	475,765	0	475,765		
US SOUTH COMMUNICATIONS INC	2,740	0	2,740		
UNIDIAL, INCORPORATED	2,510,261	876,968	1,633,293		
UNITED SERVICES TELEPHONE, LLC	30,825	42,417	(11,592)		
UNITED STATES ADVANCED NETWORK INC	5,783	3,470	2,313		
UNITED STATES TELECOMMUNICATIONS INC	365	0	365		
UNITED SYSTEMS ACCESS TELECOM INC	5,635	0	5,635		
UNITED TELEPHONE COMPANY OF THE CAROLINAS	92,044,810	73,698,231	18,346,579	77,336,284	94,569
UNITED COMMUNICATIONS HUB INC	552	0	552		
UNI-TELECOMMUNICATIONS GROUP INC	24,152	9,231	14,921		
UNIVERSAL TELECOM, INC,	192,720	0	192,720		
US WATS, INC.	43,312	30,630	12,682		
USA TELECOM	259,455	0	259,455		
USLD COMMUNICATIONS, INC.	2,187	0	2,187		
UNIVANCE TELECOMMUNICATIONS INC	81,491	0	81,491		
VARTEC TELCOM, INC.	9,502,914	4,341,603	5,161,311		178
VERIZON ADVANCED DATA	1,090,450	0	1,090,450		
VERIZON SELECT SERVICES, INC.	996,473	0	996,473		
VERIZON SOUTH INC. SOUTH CAROLINA OPERATIONS	159,625,959	118,935,171	40,690,788	545,103,390	190,001
VIATEL SERVICES, INC.	216,194	0	216,194		
VOCALL COMMUNICATIONS CORP.	58,685	0	58,685		
W2COM INTERNATIONAL LLC	1,334	1,067	267		
WEBNET COMMUNICATIONS, INC.	201	0	201		

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 2002

<u>COMPANY</u>	<u>OPERATING REVENUES</u>	<u>OPERATING EXPENSES</u>	<u>NET OPERATING INCOME</u>	<u>PLANT IN SERVICE</u>	<u>ACCESS LINES</u>
WEST CAROLINA COMMUNICATIONS LLC	597,843	563,944	33,899	3,291,812	373
WEST CAROLINA RURAL TELEPHONE COOP., INC.	14,644,801	7,986,449	6,658,352	39,593,244	12,457
WILLIAMS COMMUNICATIONS, LLC	71,165		71,165		
WILLISTON TELEPHONE COMPANY	5,483,891	4,240,475	1,243,416	5,054,627	5,437
WINSTAR WIRELESS OF SOUTH CAROLINA	56,618	0	56,618		
WORLD COMMUNICATIONS SATELLITE SYSTEMS INC	26,698	0	26,698		
WORLDXCHANGE CORPORATION	65,193	13,839	55,354		
WORKING ASSETS FUNDING SERVICE, INC.	54,696	0	54,696		
XO LONG DISTANCE SERVICES, INC.	6,310	0	6,310		
Z-TEL, INC.	67,684	45,599	22,085		
ZENEX LONG DISTANCE, INC.	126,177	146,491	(20,314)		
ZONE TELECOM INC	136,125	85,982	50,143		
TOTAL	2,477,436,004	2,151,232,228	326,203,776	5,769,401,268	2,285,986

TABLE D
WATER AND WASTEWATER UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA
FOR THE YEAR ENDED DECEMBER 31, 2002

<u>COMPANY NAME</u>	<u>OPERATING</u>	<u>OPERATING</u>	<u>NET</u>	<u>NUMBER OF</u> <u>CUSTOMERS</u>
	<u>REVENUES</u>	<u>EXPENSES</u>	<u>OPERATING</u> <u>INCOME</u>	
AAA UTILITIES, INC.	166,203	157,900	8,303	536
A. D. HARE WATERWORKS, INC.	189,212	198,175	(8,963)	635
ALPINE UTILITIES, INC.	1,284,281	1,257,553	26,728	5,673
ASHLEY OAKS WATER SYSTEM, INC.	26,315	35,890	(9,575)	91
AVONDALE MILLS, INC.	93,808	1,254,631	(1,160,823)	1,054
T.J. BARNWELL	83,499	153,992	(70,493)	125
BROOKSIDE SEWER DISTRICT	103,505	104,636	(1,131)	4,301
BUSH RIVER UTILITIES, INC.	271,287	261,387	9,900	48
CAROLINA WATER SERVICE, INC.	5,540,475	4,545,202	995,273	18,925
COX, J. C., UTILITIES, INC.	4,574	20,750	(16,176)	32
CUC, INC.	563,416	624,720	(61,304)	863
DEVELOPMENT SERVICES, INC.	252,313	248,227	4,086	140
JOE E. DOWD PUMP SERVICE	30,757	27,207	3,550	62
E & R PARTNERSHIP	53,497	64,211	(10,714)	190
EAGLE POINT WATER COMPANY, INC.	12,546	9,541	3,005	64
FERGUSON WATER SYSTEM	1,830	2,287	(457)	12
FLOYDVILLE COMMUNITY WATER SYSTEMS	16,121	9,876	6,245	81
GEORGIA WATER & WELL SERVICES, INC.	338,390	354,438	(16,048)	452
GNATO'S ACRES	1,344	2,335	(991)	14
HAIG POINT UTILITY COMPANY, INC.	368,715	360,708	8,007	741
HARBOR ISLAND UTILITIES, INC.	284,888	233,891	50,997	353
HILTON HEAD UTILITIES, INC.	11,551	16,737	(5,186)	92
HYDE PARK WATER WORKS, INC.	17,178	17,306	(128)	92
JACKSON MILLS, INC.	2,097	28,386	(26,289)	107
KIAWAH ISLAND UTILITY, INC.	4,295,695	3,464,714	830,981	6,119
LAKE PRINCETON WATER COMPANY	1,856	3,681	(1,825)	10
LAKE WYLIE COMMUNITY UTILITIES	76,194	154,641	(78,447)	654
MELROSE UTILITY COMPANY, INC.	180,444	239,559	(59,115)	65
MIDLANDS UTILITY, INC.	850,791	890,251	(39,460)	3,120
MOORE SEWER F/K/A PALMETTO	73,025	193,264	(120,239)	277
OCEAN LAKES UTILITY, LP	34,812	24,429	10,383	2,475
PALMETTO UTILITIES , INC.	2,492,981	2,040,609	452,372	6,378
PIEDMONT WATER COMPANY	6,159	6,759	(600)	18
PINEBROOK OF SPARTANBURG	12,960	47,671	(34,711)	126
PINEY GROVE UTILITIES, INC.	80,860	69,270	11,590	343
QUAIL HOLLOW UTILITIES, INC.	150,516	126,776	23,740	940
QUAIL RIDGE WATER COMPANY	19,540	13,579	5,961	72
RALPH'S MOBILE HOME PARK .	4,158	5,270	(1,112)	21
RIVER PINES WATER SYSTEM, INC.	82,989	77,490	5,499	308
RURAL WATER, INC.	38,188	38,135	53	350
SB&CS	6,808	9,394	(2,586)	35
SHERWOOD UTILITIES CO	35,927	60,646	(24,719)	182
SHOALS SEWER COMPANY	29,437	36,638	(7,201)	104
SIGFIELD WATER CO., INC.	33,140	26,136	7,004	75

SOUTH ATLANTIC UTILITIES, INC.	8,390	2,500	5,890	22
SOUTH CAROLINA UTILITIES, INC.	87,019	93,741	(6,722)	313
SOUTHLAND UTILITIES, INC.	52,109	42,523	9,586	181
STARTEX UTILITY SYSTEM, INC.	139,805	276,614	(136,809)	600
SUBURBAN WATER SYSTEM	3,360	5,181	(1,821)	14
TEGA CAY WATER SERVICE, INC.	961,284	727,520	233,764	3,424
TOTAL ENVIRONMENTAL SOLUTIONS f/k/a MOUNTAIN WATER SYSTEMS, INC.	212,667	253,731	(41,064)	698
UNITED UTILITY COMPANIES, INC.	588,363	596,212	(7,849)	1,791
UPSTATE WATER RESOURCES	47,545	75,646	(28,101)	84
UTILITIES SERVICES OF S.C.	608,848	415,741	193,107	13,254
WATER SUPPLY CO., INC.	69,222	68,649	573	222
WOODLAND UTILITIES, INC.	156,367	169,190	(12,823)	872
WYBOO PLANTATION UTILITIES INC	142,169	122,413	19,756	266
WYBOO WATER DEPARTMENT, INC.	15,548	16,138	(590)	72
 TOTAL	 21,316,978	 20,384,697	 932,281	 78,168

TABLE E
TRANSPORTATION COMPANIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FROM ANNUAL REPORTS
FOR THE YEAR ENDING DECEMBER 31, 2002

<u>COMPANY NAME</u>	<u>OPERATING REVENUES</u>	<u>OPERATING EXPENSES</u>	<u>NET INCOME</u>
3R OF CHARLESTON, INC.	1,465,330	1,413,583	51,747
A-1 TRANSFER & STORAGE	1,042,352	1,047,437	(5,085)
M.A. ELLEFSON DBA ACME MOVING & STORAGE	792,242	795,012	(2,770)
ACTION MOVERS, INC.	263,075	236,405	26,670
ADAMS MOVING & TRANSFER CO, INC	35,888	39,113	(3,225)
ADDISON MOVING & STORAGE	286,280	294,942	(8,662)
ADMIRAL MOVING & STORAGE	230,599	227,038	3,561
ADVANTAGE RELOCATION SYSTEMS	1,399,987	1,308,512	91,475
AFFORDABLE MOVING SERVICES	92,208	60,635	31,573
AITKEN MOVING & STORAGE, INC.	277,822	312,072	(34,250)
ALL STATES MOVING HHI	611,556	587,759	23,797
AMERICAN INTERNATIONAL MOVERS	4,645,343	4,545,203	100,140
AMERIMOVE OF SOUTH CAROLINA d/b/a CHECKER TRAN	1,376,065	1,503,631	(127,566)
ANDERSON RENT-ALL	53,000	32,304	20,696
ANDERSON TRANSFER, INC.	634,529	551,943	82,586
ANDERSON TRANSFER & STORAGE OF CON.	752,597	735,144	17,453
A PLUS MOVING AND STORAGE	74,710	54,362	20,348
ARMSTRONG TRANSFER & STORAGE, INC.	8,011,363	8,435,531	(424,168)
ARROW MOVING & STORAGE, INC.	2,533,578	2,521,189	12,389
ASKINS MOVING & STORAGE, INC.	184,010	227,144	(43,134)
ATLANTIC TRANSFER ANDS STORAGE CO, INC.	931,429	933,489	(2,060)
ATLANTIC TRANSPORTATION SVS, INC.	942,293	965,105	(22,812)
AUSTIN MOVING & STORAGE COMPANY, INC.	2,532,275	2,614,909	(82,634)
AZALEA MOVING & STORAGE, INC.	1,442,638	1,450,618	(7,980)

BC MOVERS	261,272	268,338	(7,066)
BILL MOORE MOVING	61,989	35,979	26,010
BOINEAU'S MOVING & STORAGE	1,456,771	1,428,929	27,842
BREIT'S AMERIMOVE	1,144,841	1,180,648	(35,807)
BROOKS LIMOUSINES	12,196	21,845	(9,649)
BUDGET IT MOVERS OF AUGUSTA	112,540	119,400	(6,860)
BUTLER WARE TRUCKING, INC.	5,870,489	6,372,919	(502,430)
CAPITOL BUS LINES, INC	3,208,575	3,213,016	(4,441)
CARDINAL MOVING & ST	4,139,695	4,135,705	3,990
CAREY F. WEATHERS TRANSFER AND STORAGE CO.	479,235	498,953	(19,718)
CAREY MOVING & STORAGE INC	2,065,912	2,133,880	(67,968)
CAREY MOVING & STORAGE, INC.-CHARLOTTE	2,573,654	2,556,173	17,481
CAREY MOVING OF GREENVILLE, INC.	1,835,735	1,791,906	43,829
CARL'S INC D/B/A APARTMENT MOVERS ETC	740,819	744,578	(3,759)
CAROLINA MOVING & STORAGE, INC.	910,640	910,464	176
CAROLINA TRANSFER AND STORAGE	134,845	549,433	(414,588)
CHARLESTON MOVING & STORAGE COMPANY, INC.	1,168,378	1,112,953	55,425
CHARLOTTE VAN & STORAGE COMPANY, INC.	3,813,003	3,760,965	52,038
CHAVIS MOVING & STORAGE COMPANY, INC.	339,739	675,658	(335,919)
CHAVIS VAN & STORAGE OF MYRTLE BEACH, INC.	1,318,019	1,380,241	(62,222)
CITY VIEW TRANSFER & STORAGE, INC.	580,206	923,857	(343,651)
C. J. MOORE & SON MOVING	28,947	13,424	15,523
COASTAL TRANSIT SYSTEMS	17,154	11,170	5,984
COMAC, INC.	297,558	293,749	3,809
CRANDALL CORP	3,790,411	3,729,673	60,738
DALE J. COOK MOVING	1,437,179	1,509,793	(72,614)
DANIEL MOVING SYSTEMS, INC.	293,650	254,207	39,443
DART TRUCKING COMPANY	27,111,667	29,810,627	(2,698,960)
DICKERT'S MOVING & STORAGE	417,603	486,296	(68,693)
DOWDY & ROGERS FIVE STAR MOVING & STORAGE INC	64,692	16,040	48,652
DTC TRANSPORTATION SERVICES	92,750	76,380	16,370

DUNMAR MOVERS CHARLOTTE	2,122,706	2,229,198	(106,492)
ELLIS TRANSFER & STORAGE, INC.	232,554	253,231	(20,677)
ERVIN TRANSPORTATION SERVICES, INC.	203,000	177,648	25,352
FAMILY, INC. DBA C & C MOVING SERVICE	459,820	470,398	(10,578)
FENN-VAC, INC.	5,114,000	4,432,000	682,000
FLOYDS OF SOUTH CAROLINA, INC.	1,541,544	1,295,003	246,541
FORBES DISTRIBUTION & WareHOUSING, INC.	640,447	642,370	(1,923)
FOUNTAIN MOVING & STORAGE	131,328	122,897	8,431
GENERAL WAREHOUSE COMPANY, INC.	450,927	386,053	64,874
GLASER & SONS LOCAL MOVING	29,160	22,508	6,652
GLASSCOCK COMPANY IN	14,430,344	14,459,318	(28,974)
GOTTFRIED ISLAND MOVERS, INC.	200,186	171,638	28,548
GRAEBEL SOUTH CAROLINA MOVERS	1,118,784	837,584	281,200
GREENVILLE-SPARTANBURG MOVING & STORAGE, INC.	521,004	532,076	(11,072)
GREENWOOD TRANSFER & STORAGE	6,400	5,425	975
GREYHOUND LINES, INC	700,658	0	700,658
HD AUSTON MOVING SYSTEMS	246,673	242,560	4,113
H & S TRANSFER COMPA	1,258,426	1,262,256	(3,830)
HARKINS MOVING & STO	311,490	313,366	(1,876)
HARP MOVING & TRUCKING,INC.	7,032	10,450	(3,418)
HAZ-MAT TRANSPORTATION & DISPOSAL INC	3,191,833	2,911,219	280,614
HILTON HEAD MOVING & STORAGE,INC	292,000	305,000	(13,000)
HILDRUP MOVING&STORAGE	120,266	116,975	3,291
IANNAZZO COMPANY	72,987	49,579	23,408
INTERCEPT	443,601	462,831	(19,230)
ISLAND MOVING AND STORAGE	160,229	120,409	39,820
JACKSON ENTERPRISES OF SUMTER	469,269	473,450	(4,181)
JIMMY COATS MOVING	32,705	9,998	22,707
JIMMY MOORE MOVING	91,827	49,091	42,736
JIM'S MOVING& DELIVERY SERVICE	36,454	27,996	8,458
JOYNER TRANSFER COMP	134,667	168,778	(34,111)

JUSTICE MOVING SYSTEMS	0	100	(100)
J.W. MOVING & STORAGE D/B/A ALL MY SONS MOVING &	508,119	533,733	(25,614)
K&B ENT. DBA TWO MEN&A TRUCK	1,657,686	1,637,387	20,299
KOHLER MOVERS	818,433	773,563	44,870
LANGE MOVING SYSTEMS	905,683	905,618	65
LEGENDS MOVING	58,955	24,485	34,470
LIBERTY MOVING & STORAGE	468,417	241,378	227,039
LYTLE'S TRANSFER & STORAGE	444,696	1,561,967	(1,117,271)
MCCLAIN MOVING	899,843	1,367,750	(467,907)
MCCOY'S MOVING & STORAGE	248,023	203,044	44,979
MARK I MOVING AND SELF STORAGE	95,826	63,265	32,561
METRO TRANSPORTATERS INC	32,417	31,283	1,134
MILLEN TRANSFER, INC	493,566	486,760	6,806
MONRO MOVING & STORAGE COMPANY	608,887	547,967	60,920
MOORE MOVING	24,204	8,721	15,483
NILSON VAN & STORAGE	9,875,672	10,270,918	(395,246)
OAKDALE TRUCKING,INC,	964,076	951,153	12,923
PASCOM LLC	1,026,689	980,828	45,861
PLAIR ENTERPRISES, INC.	3,568	1,679	1,889
POOLE'S MOVING & STORAGE, INC.	210,056	188,073	21,983
RAY COLLINS MOVING & STORAGE D/B/A LIBERTY MOVI	468,417	214,378	254,039
READS MOVING SYSTEMS F/K/A PALMETTO READ'S VAN :	2,097,073	2,070,517	26,556
RELIABLE SERVICES GROUP	1,068,978	1,111,070	(42,092)
ROBBIE D. WOOD, INC.	1,257,348	1,202,250	55,098
RONNIE'S MOVING SERVICE	175,000	171,734	3,266
ROWLAND BROS. MOVING & STORAGE COMPANY, INC.	54,994	69,838	(14,844)
RUSSELL MOVING AND STORAGE, INC	413,027	449,650	(36,623)
SEA ISLAND BONDED STORAGE, INC	278,928	278,264	664
SINGLETON MOVING & STORAGE	654,360	658,314	(3,954)
SMITH DRAY LINE & ST	14,241,140	14,393,513	(152,373)
STEVE MASON DBA MASON MOVERS	12,385	10,195	2,190

THE MOVING MAN	37,635	24,814
TONYA GLASER DBA GLASER & SONS	28,250	21,244
TRANSPORTATION CARRIERS & STORAGE d/b/a THE MOV	5,638	3,137
TRANSUS INTERMODAL LLC	36,722,645	36,726,982
TREGA LLC D/B/A APARTMENT MOVERS ETC	547,217	563,965
TRI STATE MOTOR TRANSIT COMPANY	33,404	0
TWO MEN AND A TRUCK-AUGUSTA, GA	496,452	381,560
TWO MEN AND A TRUCK -RELIABLE SERVICES GROUP	447,567	444,596
TWO MEN AND A TRUCK OF GREENVILLE, INC.	880,374	779,120
TWO MEN AND A TRUCK - KB ENTERPRISES (COLUMBIA)	1,123,297	1,133,139
TWO MEN AND A TRUCK-ROEDER & MOORE LLC	314,892	278,870
TWO MEN AND A TRUCK-UPWARD ENDEAVORS LLC	848,365	849,492
U-SAVE MOVERS	204,818	179,676
U.S. EXPRESS, INC	27,500	25,150
WAYNE'S MOVING SERVICE	18,594	12,748
WE HAUL SERVICES	22,778	20,384
YARBOROUGH'S MOVING SERVICE	256,046	235,550
YELLOW FREIGHT SYSTEMS, INC.	920,260	912,640
TOTAL	214,165,852	217,474,046
		(3,308,194)

CONSUMER SERVICES DEPARTMENT

The Public Service Commission Consumer Services Department's purpose is to provide exceptional customer service to consumers with complaints and inquiries involving the utility companies regulated by the Commission. Consumer Services provides a variety of services to accomplish the statutory requirements for the Public Service Commission. Specifically, the consumer services department is responsible for the investigation, mediation, and resolution of customer complaints and inquiries involving the utility companies regulated by this Commission. The department's functions performed in the field include on-site inspections and tests of the utilities facilities. The department staff testifies in complaint and consumer related hearings. As a result of deregulation of telecommunications, the department's role has expanded from primarily investigating and resolving complaints and inquiries to include initiating and testifying in proceedings on regulatory enforcement, identifying and monitoring complaint trends, and providing the public with consumer information and education on utility related issues. All complaints and inquiries are recorded in the Consumer Tracking System (CTS), investigated and processed in accordance with the Commission's rules, regulations, orders, and guidelines. Complaint trends are identified by analyzing the consumer complaints and inquiries recorded in the CTS data management system.

Through the functions performed by the consumer services staff, customers of utility companies are provided investigation, mediation and regulatory enforcement services to assist in the resolution of complaints and ensure that the companies are in compliance with the requirements of the Public Service Commission's rules and regulations.

To be proactive in assisting consumers, the Staff provides the public with consumer information and education on utility related issues. Through consumer outreach, information is provided to help consumers know their rights as a utility customer; to help consumers to make informed and educated choices, such as, utility selection and vertical services; to help consumers realize the importance of understanding bill analysis; to help consumers know how to navigate through the complaint process and; to educate consumers to recognize fraud detection in marketing materials and sales pitch.

Consumer information is available through the Commission's web site to help consumers know their rights and obligations as utility customers and to educate consumers about utility related issues. Through the Commission web site consumers can obtain information on *How to File a Complaint, Utility Consumers Bill of Rights, Protection from Slammering and Cramming, Your Water and Wastewater Service, and Lifeline and Link-Up* a telecommunication program for the low income. As utility industries change, the Consumer Services Department Staff will actively assist customers to make the connections between those changes and the effects they will have on consumer's daily lives.

The staff of Consumer Services Investigators is available to assist consumers with questions or complaints regarding utility and transportation service from 8:15 a.m. to 4:45 p.m., Monday through Friday. Consumers may contact the department by mail or through the Public Service Commission's local or toll-free telephone numbers.

- Toll Free Consumer Complaint number: 1-800-922-1531
- Mailing address: P. O. Drawer 11649, Columbia, SC 29211
- Consumer Services Department facsimile number: (803) 896-4750
- Toll-free TTY number: 1-800-334-2217
- Local TTY number is (803) 896-5175
- Consumers calling locally or outside of South Carolina may contact the Consumer Services Department at: (803) 896-5230.

Consumers may also come to the Public Service Commission's Consumer Services Department's office in Columbia located in the Saluda Building at the Synergy Business Park.

CSD Case Handling Process

The case handling process provides an avenue for utility and transportation customers to come to the Commission to obtain resolution to disputed issues and responses to inquiries. However, customers are encouraged to initially inform the company of complaints to provide the company the opportunity to assist its customers and to resolve disputed issues involving billing and service. The CSD Staff generally handles the cases in which the company and the customer could not find a mutually satisfactory resolution to the problem.

The Consumer Services Department is responsible for receiving, investigating and assisting in the resolution of complaints on an informal basis between customers and telecommunications, electric, gas, water and wastewater companies, and motor carriers. The Consumer Services Department will work with the consumer and the company to assist in resolving complaints informally. If the consumer is not satisfied with the results of the Commission's Consumer Services Department complaint process, the consumer has the right to file a formal complaint against the company and request a hearing before the commission.

The following outlines the general process for handling complaints and inquiries received in the Commission's Consumer Services Department. A complaint received by telephone from a consumer will be investigated by verbal communication with the company. The investigation is initiated by the Commission Staff calling the company's designated complaint representative and relaying the consumer's complaint issue. The company must then begin an investigation and provide a verbal response to the Commission Staff. In the investigation findings from the company, the company's actions concerning the complaint should be supported by the Commission's regulations, approved company service regulations, or tariffs. These findings are then communicated by a telephone call from the Commission Staff to the consumer.

During the investigation, an on-site inspection of the facilities, or informal conference between the parties, may be conducted if any of the parties or Commission Staff believes it would produce beneficial results for an agreement or resolution of the complaint.

If the consumer is not satisfied with the findings of the verbal investigation, he is advised to send the factual issues of the complaint in writing so that a written response addressing the complaint will be produced by the company and provided to the Consumer Services Staff investigator. After Staff's review of the company's response, a copy is provided to the consumer along with Staff's determination of the company's compliance of the Commission's regulations, approved company service regulations, or tariffs. The consumer is advised of the right to request a formal hearing before the Commission if the consumer is not satisfied with the findings of the written investigation.

CSD Consumer Tracking System (CTS)

Each consumer complaint and/or inquiry is entered in the Consumer Tracking System (CTS) and is given an individual file number which indicates the year received; type of industry, and a chronological number. The industry codes are: C for telecommunications, E for electric, G for gas, W for water, S for sewer, and T for transportation. The type of consumer issue is classified as complaint, inquiry, non-action, or external referral. The following definitions are used for classifying the types of consumer contacts:

- Complaint
 - Consumers have already attempted to work with the company
 - Involve work with the company
 - Consumer issues are recorded, investigated and addressed
- Inquiry
 - Consumer is seeking information/education
 - Consumer opinion or comments regarding a case
- Non-Action
 - Consumer copies commission on letter sent directly to the company (staff acknowledges receipt of copy and advises consumer to contact commission if unable to resolve with company)
- External Referral
 - Consumer is directed to the appropriate entity for assistance

The categories for the types of issues addressed are billing, cramming, disconnect, information request, miscellaneous, non-regulated service/charge, payment Arrangement, rate, regulatory, slamming, and service.

To accurately record, track and report consumer contacts, the Consumer Tracking System (CTS) is reviewed and evaluated for updates. The data collected is used to help identify and track company and industry complaint trends.

INDUSTRY TOTALS OF CONSUMER RECORDS

July 1, 2002 to June 30, 2003

Telecommunications:

Complaints	1,536
Inquiries	163
Non-Action	39
External Referrals	75
TOTAL	1,813

Electric:

Complaints	1,345
Inquiries	72
Non-Action	14
External Referrals	21
TOTAL	1,452

Gas:

Complaints	118
Inquiries	7
Non-Action	2
External Referrals	0
TOTAL	127

Water:

Complaints	59
Inquiries	8
Non-Action	3
External Referrals	15
TOTAL	85

Sewer:

Complaints	36
Inquiries	2
Non-Action	1
External Referrals	0
TOTAL	39

Transportation:

Complaints	22
Inquiries	3
Non-Action	0
External Referrals	2
TOTAL	27

Miscellaneous:

Complaints	0
Inquiries	1
Non-Action	0
External Referrals	27
TOTAL	28

Total Complaints **3,116**

Total Inquiries **256**

Total Non-Action **59**

Total External Referrals **140**

GRAND TOTAL **3,571**

CONSUMER CONTACTS

The Consumer Services Department (CSD) Staff recorded in the Consumer Tracking System (CTS) data management system 3,571 consumer contacts during the fiscal year July 1, 2002 to June 30, 2003.

TOTAL CUSTOMER CASE RECORDS	
July 1, 2002 – June 30, 2003	
Complaints	3,116
Inquiries	256
Non-Action	59
External Referrals	140
TOTAL	3,571

CONSUMER COMPLAINTS AND INQUIRIES

There were **3,116 customer complaints** recorded from the consumer contacts made to the Consumer Services Department, and **256 customer inquiries**. The complaints and inquiries recorded in the CTS totaled **3,571**. Complaints and inquiries were investigated by the Consumer Services Staff to gather facts and/or documents of evidence to make a determination for a resolution, or to provide information regarding the utility industry, the utility's services and charges, or customer account billing.

CONSUMER COMPLAINTS AND INQUIRIES			
July 1, 2002 – June 30, 2003			
INDUSTRY	Complaints	Inquiries	TOTAL
Telecommunications	1,536	163	1,699
Electric	1,345	72	1,417
Gas	118	7	125
Water	59	8	67
Sewer	36	2	38
Transportation	22	3	25
Miscellaneous	0	1	1
TOTAL	3,116	256	3,372

CONSUMER HEARINGS

During the fiscal year July 1, 2002 to June 30, 2003, two (2) complaints (Docket No. 2002/57/EC and Docket No. 2002/401/E) escalated from informal complaints to formal hearing proceedings before the Commission.

RECORDS OF EXTERNAL REFERRALS AND NON-ACTION

Consumer contacts other than complaints and inquiries were classified as external referrals and non-action. External referrals and non-action records totaled 184. There were 140 consumer contacts recorded in the CTS that were referred to external entities, such as, municipal, county, state and federal agencies and the regulated utility and transportation companies. These contacts were entered in the CTS and classified as external referrals. Staff processed and entered in the CTS forty-two (42) utility customer letters addressed to the regulated utility companies under the Commission's regulatory authority and copied to the Commission. These consumer contacts were entered in the CTS and classified as non-action where as they were directed to the utility companies and required no action from the Commission staff. Staff sent a letter to each consumer to acknowledge receipt of the copied correspondence and to advise the consumer to contact the Commission Staff directly for further assistance, if a satisfactory response was not provided by the utility.

EXTERNAL REFERRALS AND NON-ACTION
July 1, 2002 – June 30, 2003

Industry	External Referrals	Non-Action	Total
Telecommunications	75	39	114
Electric	21	14	35
Gas	0	2	2
Water	15	3	18
Sewer	0	1	1
Transportation	2	0	2
Miscellaneous	27	0	27
Total	140	59	199

CONSUMER SERVICES DEPARTMENT CALL VOLUME

The phone records for the department indicate that there were **33,779** WATS line (toll free) calls received from consumers within the state; and Staff's manual log records indicate that there were **22,237** consumer calls received and referred to utility companies or local, municipal, state, and federal agencies.

EXTERNAL REFERRAL CALL LOG	
July 1, 2002 – June 30, 2003	
AT&T	62
BellSouth	358
S.C. Dept of Consumer Affairs	1,536
CP&L	1,105
Duke Power	6,418
Electric Cooperatives	377
Federal Communications Commission	492
S. C. Insurance Commission	689
MCI World	94
Piedmont Natural Gas	578
SCE&G	1,310
Social Security Administration	305
Sprint	2,228
S.C. State Government Information	6,005
Verizon South	290
Water Municipalities	157
TOTAL	22,004

CALL LOG JULY 2002 - JUNE 2003

	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	TOTALS
AT&T 1-800-222-0300	5	5	2	4	18	4	8	3	3	2	2	6	62
BellSouth 1-800-336-0014	30	14	14	23	126	28	12	14	22	37	22	16	358
Consumer Affairs 1-800-922-1594	128	121	152	162	37	160	129	113	155	173	113	93	1,536
CP&L 1-800-452-2777	92	50	66	58	570	67	40	20	35	69	21	17	1,105
Duke Power 1-800-600-3853	535	466	648	658	20	678	1081	538	564	428	287	515	6,418
Electric Co-Op	31	9	21	17	53	13	152	17	28	15	14	7	377
FCC 1-888-225-5322	41	22	47	71	59	32	49	11	62	35	33	30	492
Insurance Comm 1-800-768-3467	57	55	91	117	3	99	55	32	54	58	37	31	689
MCI 1-800-624-0533	8	6	8	6	21	5	23	1	4	9	2	1	94
Piedmont 1-800-438-8410	48	7	17	16	136	18	144	30	52	75	22	13	578
SCE&G 1-800-251-7234	109	118	160	145	27	179	32	110	104	117	105	104	1,310
Social Security 1-800-772-1213	25	15	31	42	1	29	9	15	57	30	22	29	305
Sprint 1-800-733-9045	186	8	7	5	704	3	656	639	2	10	5	3	2,228
State Information 896-0000	500	649	762	804	40	764	21	11	636	590	529	699	6,005
Verizon 1-800-483-4300	24	10	42	27	13	37	22	5	43	30	23	14	290
Water Municipalities	13	19	49	24	0	7	0	0	23	3	3	16	157
MONTHLY TOTALS	1832	1,574	2,117	2,179	1,828	2,123	2,433	1,559	1,844	1,681	1,240	1,594	22,004

Consumer Credits and Refunds

The CSD Staff assisted South Carolina customers of regulated telephone, electric, gas, water, wastewater, and transportation companies to recover **\$417,386.30** in credits or refunds during the 2002-2003 fiscal year. Customers have benefited from the intervention of staff and cooperation of utility and transportation companies. The majority of the amount recovered was for telecommunications customers that totaled \$371,253.65. The amounts recovered for customers of the other utility industries were: \$30,609.07 for electric, \$11,621.94 for water, \$1,990.34 for gas, \$1,244.56 for sewer, and \$662.00 for transportation and a \$4.74 credit for a cable TV complaint which is non-regulated and classified as miscellaneous.

CONSUMER CREDITS AND REFUNDS	
July 1, 2002 – June 30, 2003	
Telecommunications	\$ 371,253.65
Electric	\$ 30,609.07
Water	\$ 11,621.94
Gas	\$ 1,990.34
Sewer	\$ 1,244.56
Transportation	\$ 662.00
Miscellaneous	\$ 4.74
TOTAL	\$ 417,386.30

Amounts Recovered in Commission Districts

The following *Report of Amount Recovered*, is generated from the Consumer Services Department data collection Consumer Tracking System (CTS). The report provides a breakdown by Commission district and utility industry of the total credit or refund amounts recovered for consumers during the fiscal period July 1, 2002, to June 30, 2003.

CONSUMER CREDITS AND REFUNDS

DATE RANGE: 07/01/2002 to 06/30/2003

<u>District</u>	<u>Industry</u>	<u>Amount</u>
** Shared District **		
C	Telecommunications	\$160,429.38
E	Electric	\$1,489.29
G	Gas	\$60.00
	Total	\$161,978.67
First District		
C	Telecommunications	\$28,542.84
E	Electric	\$1,831.19
	Total	\$30,374.03
Second District		
C	Telecommunications	\$68,943.24
E	Electric	\$5,476.71
G	Gas	\$25.50
S	Sewer	\$400.00
W	Water	\$11,227.87
	Total	\$86,073.32
Third District		
C	Telecommunications	\$21,086.51
E	Electric	\$5,660.43
G	Gas	\$570.00
W	Water	\$163.47
	Total	\$27,480.41
Fourth District		
C	Telecommunications	\$18,658.45
E	Electric	\$8,778.66
G	Gas	\$1,284.84
M	Misc	\$4.74
S	Sewer	\$352.96
T	Transportation	\$662.00
	Total	\$29,741.65

Fifth District

C	Telecommunications	\$49,659.75
E	Electric	\$4,697.86
G	Gas	\$50.00
W	Water	\$9.10
	Total	\$54,416.71

Sixth District

C	Telecommunications	\$23,933.48
E	Electric	\$2,674.93
S	Sewer	\$491.60
W	Water	\$221.50
	Total	\$27,321.51

Report Total \$417,386.30

Meter Tests And On-Site Inspections

Staff conducted five (5) on site inspections with utility customers at point-of-interest locations to discuss and address complaints, inquiries and disputes.

ON SITE INSPECTIONS	
July 1, 2002 – June 30, 2003	
Electric	2
Water	1
Gas	2
TOTAL	5

Staff conducted fifty-two (52) meter tests in the investigations for electric, gas, and water utility customers' complaints.

METER TESTS	
July 1, 2002 – June 30, 2003	
Electric	42
Gas	4
Water	6
TOTAL	52

TELECOMMUNICATIONS INDUSTRY

In the telecommunications industry there were 1,813 consumer case files entered in the Consumer Tracking System. Each consumer case file was classified as a complaint, inquiry, non-action issue, or external referral. In an effort to expedite the efficiency of processing the large number of consumer issues involving telecommunications, Consumer Services has continued to implement updated processing procedures with the utility companies to initiate prompt investigations and responses.

TELECOMMUNICATIONS	
July 1, 2002 – June 30, 2003	
Complaints	1,536
Inquiries	163
Non-Action	39
External Referrals	75
TOTAL	1,813

Summary Report of Telecommunications Consumer Contacts

The following list report provides the total of the number of consumer case records for each of the telecommunications service providers involved in the complaints, inquiries, non-action or external referrals during the fiscal year July 1, 2002 to June 30, 2003. The report shows the number of cases that were filed with the Public Service Commission by consumers against the companies by category. This summary data is generated from the Consumer Tracking System (CTS).

SUMMARY REPORT OF TELECOMMUNICATION COMPANIES

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Telecommunications

Company Name	Totals
*** Billing Agent *** ILD Teleservices	
Cramming	2
Category Total	2
Company Total	2
*** Billing Agent *** Integretel Corp.	
Cramming	2
Category Total	2
Company Total	2
*** Billing Agent *** Zero Plus Dialing	
Billing	1
Category Total	1
Company Total	1

***** Federal Communications Commission *****

Billing	6
Misc	2
Non-regulated Service/Charge	26
Regulatory	1
	Category Total
	35
	Company Total
	35

***** Federal Trade Commission *****

Misc	3
	Category Total
	3
	Company Total
	3

***** Internet Provider *****

Billing	1
	Category Total
	1
	Company Total
	1

***** MISC Local/County/State Agencies *****

Requests Info	1
	Category Total
	1
	Company Total
	1

***** Other State PSCs *****

Billing	1
Service	1
Slamming	1
	Category Total
	3
	Company Total
	3

***** Public Service Commission of SC *****

Billing	1
Requests Info	10
	Category Total
	11
	Company Total
	11

***** SC Dept of Consumer Affairs *****

** No Category **	1
Billing	1
Misc	3
	Category Total
	5
	Company Total
	5

00 Operator Services *No Certificate*

** No Category **	1
	Category Total
	1
	Company Total
	1

01 Communications of South Carolina, LLC (CLEC)

Slamming	1
Category Total	1
Company Total	1

1-800-Reconex, Inc. (CLEC)

Billing	1
Service	1
Category Total	2
Company Total	2

Access Integrated Networks, Inc.

Billing	2
Slamming	2
Category Total	4
Company Total	4

Access One Communications

Slamming	1
Category Total	1
Company Total	1

Access Point, Inc.

Billing	1
Category Total	1
Company Total	1

Affinity Network, Inc dba Quantum Link Communications

Misc	1
Rate	1
Category Total	2
Company Total	2

Alliance Group Services, Inc.

Slamming	2
Category Total	2
Company Total	2

Alltel Communications, Inc.(LEC)

Billing	8
Cramming	1
Misc	3
Non-regulated Service/Charge	2
Requests Info	3
Service	12
Slamming	1
Category Total	30

	Company Total	30
Alltell Communications (IXC)		
Billing		1
Slamming		1
	Category Total	2
	Company Total	2
American Phone Services Corporation(IXC)		
Billing		1
Slamming		1
	Category Total	2
	Company Total	2
American Prepaid Telephone Services, LLL (CLEC)		
Disconnect		1
Service		1
	Category Total	2
	Company Total	2
Amerivision Communications, Inc		
Billing		1
	Category Total	1
	Company Total	1
AT&T		
Billing		104
Disconnect		2
Misc		15
Non-regulated Service/Charge		1
Requests Info		1
Service		10
Slamming		53
	Category Total	186
	Company Total	186
BellSouth (LEC)		
Billing		208
Cramming		43
Disconnect		34
Misc		59
Non-regulated Service/Charge		8
Payment Arrangements		13
Rate		1
Requests Info		17
Service		240

	Slamming	6
	Category Total	629
	Company Total	629
BellSouth Long Distance, Inc (IXC)		
	Billing	1
	Category Total	1
	Company Total	1
Birch Telecom of the South, Inc. (CLEC)		
	Billing	5
	Service	1
	Category Total	6
	Company Total	6
Birch Telecom of the South, Inc. (IXC)		
	Billing	1
	Category Total	1
	Company Total	1
Budget Phone, Incorporated (CLEC)		
	Service	2
	Category Total	2
	Company Total	2
Buehner-Fry, Inc. d/b/a Resort Operator		
	Billing	1
	Category Total	1
	Company Total	1
Business Options, Inc. (IXC)		
	Billing	11
	Slamming	17
	Category Total	28
	Company Total	28
Business Telecom, Inc. dba BTI		
	Billing	3
	Disconnect	2
	Slamming	1
	Category Total	6
	Company Total	6
CAT Communications, Inc. (CLEC) dba: CCI		
	Billing	1
	Disconnect	4
	Misc	1

Requests Info	1
Service	3
Slamming	1
	Category Total
	11
	Company Total
	11

Chesnee Telephone (LEC)

Billing	1
Disconnect	1
Requests Info	1
Service	2
	Category Total
	5
	Company Total
	5

Chester Telephone (LEC)

Billing	1
Cramming	1
Misc	1
	Category Total
	3
	Company Total
	3

Ciera Network Systems, Inc. (IXC)

Service	1
	Category Total
	1
	Company Total
	1

Communicall, Inc. d/b/a MTS/Communicall

Misc	1
	Category Total
	1
	Company Total
	1

Communications Billing, Inc.

Billing	1
Slamming	1
	Category Total
	2
	Company Total
	2

Comporium/Fort Mill Telephone (LEC)

Billing	1
Disconnect	1
Misc	1
	Category Total
	3
	Company Total
	3

Comporium/Heath Springs Telephone (LEC)

Cramming	1
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	Category Total	1
	Company Total	1
Comporium/Lancaster Telephone (LEC)		
Billing		2
Cramming		4
Service		2
	Category Total	8
	Company Total	8
Comporium/Rock Hill Telephone (LEC)		
Billing		5
Cramming		1
Misc		1
Requests Info		1
Service		1
	Category Total	9
	Company Total	9
ComTel Computer Corp.		
Billing		1
	Category Total	1
	Company Total	1
Correctional Billing Services		
Billing		1
	Category Total	1
	Company Total	1
Davel Communications Group, Inc.		
Misc		1
	Category Total	1
	Company Total	1
Delta Phones, Inc. (CLEC)		
Disconnect		2
Service		1
	Category Total	3
	Company Total	3
DirectOne US Telnetworks *No Certificate*		
Billing		1
Regulatory		1
Slamming		1
	Category Total	3
	Company Total	3

DPI Teleconnect, Inc.

Billing	1
Service	2
	Category Total
	3
	Company Total
	3

Evercom Systems, Inc.

Billing	3
Service	1
	Category Total
	4
	Company Total
	4

Excel Telecommunications, Inc (IXC)

Billing	12
Disconnect	2
Requests Info	1
Service	2
Slamming	1
	Category Total
	18
	Company Total
	18

Excel Telecommunications, Inc. (CLEC)

Billing	5
Disconnect	1
Service	4
	Category Total
	10
	Company Total
	10

EZ Talk Communications, LLC

Service	2
Slamming	1
	Category Total
	3
	Company Total
	3

Farmers Long Distance (IXC)

Billing	1
	Category Total
	1
	Company Total
	1

Farmers Telephone (LEC)

Billing	7
Disconnect	1
Misc	1
Requests Info	1
Service	4
	Category Total
	14
	Company Total
	14

Frontier Communications of the West, Inc		
Slamming		2
	Category Total	2
	Company Total	2
Global Crossing Local Services, Inc.		
Slamming		2
	Category Total	2
	Company Total	2
Global Crossing Telecommunications		
Slamming		4
	Category Total	4
	Company Total	4
Hargray Long Distance (IXC)		
Service		1
	Category Total	1
	Company Total	1
Hargray Telephone (LEC)		
Billing		6
Disconnect		1
Misc		1
Service		2
Slamming		1
	Category Total	11
Hart Communications		
Service		1
	Category Total	1
	Company Total	1
Home Telephone (LEC)		
Billing		3
Cramming		1
Rate		1
Service		3
	Category Total	8
	Company Total	8
Horry Telephone (LEC)		
Billing		6
Disconnect		2
Rate		2
Requests Info		1
Service		2

	Category Total	13
	Company Total	13
HTC Communications (CLEC)		
Service		1
	Category Total	1
	Company Total	1
IDS Telecom, LLC. (CLEC)		
Billing		1
Service		1
Slamming		1
	Category Total	3
	Company Total	3
IDT Corporation (IXC)		
Billing		12
Disconnect		1
Service		1
Slamming		1
	Category Total	15
	Company Total	15
Image Access, Inc. (CLEC)		
Disconnect		1
Misc		1
Service		1
	Category Total	3
	Company Total	3
Intellicall Operator Services (IXC) DBA: ILD		
Slamming		1
	Category Total	1
	Company Total	1
International Design Group, Inc.		
Service		1
	Category Total	1
	Company Total	1
ITC Deltacom^Communications, Inc., dba,		
Billing		2
	Category Total	2
	Company Total	2
KMC Data, LLC (IXC)		
Disconnect		1

	Category Total	1
	Company Total	1
KMC Data, LLC (CLEC)		
Disconnect		1
	Category Total	1
	Company Total	1
KMC Telecom III, LLC (CLEC)		
Billing		2
Service		1
	Category Total	3
	Company Total	3
KMC Telecom III, LLC (IXC)		
Disconnect		1
	Category Total	1
	Company Total	1
KNOLOGY of South Carolina		
Billing		1
Service		3
Slamming		1
	Category Total	5
	Company Total	5
LCI Telecom South, Inc. dba LCI International		
Slamming		1
	Category Total	1
	Company Total	1
LCR Telecommunications, LLC (IXC)		
Billing		1
Misc		4
Slamming		3
	Category Total	8
	Company Total	8
LDD, Inc.		
Slamming		1
	Category Total	1
	Company Total	1
LecStar Telecom, Inc. (CLEC)		
Billing		4
Service		2
Slamming		1

	Category Total	7
	Company Total	7
LecStar Telecom, Inc. (IXC)		
Payment Arrangements		1
Slamming		1
	Category Total	2
	Company Total	2
Lightyear Communications, Inc. fka UniDial		
Billing		1
	Category Total	1
	Company Total	1
Locus Telecommunications *Prepaid Phone Card*		
Rate		1
	Category Total	1
	Company Total	1
Main Street Telephone Company		
Billing		1
	Category Total	1
	Company Total	1
MCI World (IXC)		
Billing		184
Disconnect		11
Misc		7
Rate		3
Service		15
Slamming		41
	Category Total	261
	Company Total	261
MCI metro Access Transmission Services, LLC (CLEC)		
Billing		2
Requests Info		1
Service		1
Slamming		1
	Category Total	5
	Company Total	5
Minute Mega Saver *Prepaid Phone Card*		
Billing		1
	Category Total	1
	Company Total	1

Momentum Business Solutions, Inc. (CLEC)		
Slamming		1
	Category Total	1
	Company Total	1
Momentum Business Solutions, Inc. (IXC)		
Slamming		1
	Category Total	1
	Company Total	1
National Accounts, Inc.		
Billing		1
Slamming		1
	Category Total	2
	Company Total	2
New Dimension Communications, Inc. (CLEC)		
Disconnect		2
	Category Total	2
	Company Total	2
NewSouth Communications, LLC (CLEC)		
Billing		2
Disconnect		2
Service		6
	Category Total	10
	Company Total	10
NOS Communications dba 011 Communications (CLEC)		
Disconnect		1
Slamming		1
	Category Total	2
	Company Total	2
NOS Communications dba INETBA (CLEC)		
Billing		2
Misc		1
Slamming		1
	Category Total	4
	Company Total	4
NOS Communications dba The Internet Business Assoc (CLEC)		
Billing		2
	Category Total	2
	Company Total	2
NOW Communications, Inc.		

Service	1
Category Total	1
Company Total	1
NuVox Communications, Inc. (CLEC) fka: TriVergent	
Billing	3
Service	6
Slamming	1
Category Total	10
Company Total	10
OneStar Long Distance, Inc. (IXC)	
** No Category **	1
Billing	1
Category Total	2
Company Total	2
OneTone Telecom, Inc.	
Disconnect	2
Misc	1
Payment Arrangements	2
Category Total	5
Company Total	5
Optical Telephone Corporation (IXC)	
Billing	1
Slamming	1
Category Total	2
Company Total	2
Opticom	
Billing	1
Rate	1
Category Total	2
Company Total	2
Palmetto Rural Telephone (LEC)	
Billing	1
Regulatory	1
Service	3
Category Total	5
Company Total	5
PBT Communications (LEC)	
Billing	4
Disconnect	1
Rate	1

Service	1
Category Total	7
Company Total	7
Piedmont Rural Telephone (LEC)	
Misc	1
Payment Arrangements	1
Category Total	2
Company Total	2
PNG Telecommunications, Inc. (IXC)	
Slamming	1
Category Total	1
Company Total	1
Primo Communications, Inc. (IXC)	
Regulatory	1
Category Total	1
Company Total	1
Primus Telecommunications, Inc.	
Slamming	1
Category Total	1
Company Total	1
PushButton Paging & Communications, Inc (CLEC)	
Billing	1
Requests Info	1
Category Total	2
Company Total	2
Quick Connect Telephone Service, Incorporated (CLEC)	
Billing	1
Misc	1
Service	1
Category Total	3
Company Total	3
Qwest Communications Corporation (IXC)	
Billing	9
Slamming	3
Category Total	12
Company Total	12
Radiant Telecom, Inc. (IXC)	
Misc	1
Regulatory	1

	Category Total	2
	Company Total	2
Reduced Rate Long Distance, LLC (IXC)		
Misc		1
	Category Total	1
	Company Total	1
Sandhill Telephone (LEC)		
Billing		1
Misc		1
Service		1
	Category Total	3
	Company Total	3
Sonix4u *No Certificate*		
Regulatory		1
	Category Total	1
	Company Total	1
South Carolina Net, Inc.		
Service		1
	Category Total	1
	Company Total	1
Southwestern Bell Communications Service		
Misc		1
	Category Total	1
	Company Total	1
Sprint - United Telephone (LEC)		
Billing		39
Cramming		2
Disconnect		2
Misc		6
Non-regulated Service/Charge		1
Rate		1
Requests Info		5
Service		22
Slamming		1
	Category Total	79
	Company Total	79
Sprint Communications (IXC)		
Billing		21
Disconnect		2
Misc		3
Rate		1

Requests Info	1
Service	3
Slamming	14
	Category Total
	45
	Company Total
	45
Sprint Inmate Phone Service	
Billing	5
Service	2
	Category Total
	7
	Company Total
	7
State Communications, Inc.	
Billing	1
	Category Total
	1
	Company Total
	1
T-ZAK Wireless, Inc. (CLEC)	
Disconnect	1
Service	3
	Category Total
	4
	Company Total
	4
Talk America (IXC)	
Billing	2
Slamming	1
	Category Total
	3
	Company Total
	3
Talk.Com Holding Corp.	
Cramming	1
	Category Total
	1
	Company Total
	1
TDS/Williston Telephone (LEC)	
Billing	3
Cramming	1
Misc	1
	Category Total
	5
	Company Total
	5
Telecom USA	
Billing	2
	Category Total
	2
	Company Total
	2
Telephone Company of Central Florida, Inc	

Misc	1
Slamming	2
	Category Total
	3
	Company Total
	3
Teligent, Inc.	
Billing	1
	Category Total
	1
	Company Total
	1
Total Call International, Inc. (IXC)	
Billing	1
Slamming	1
	Category Total
	2
	Company Total
	2
TTI National , Inc. (IXC)	
Slamming	1
	Category Total
	1
	Company Total
	1
UKI Communications, Incorporated (IXC)	
Billing	3
Cramming	1
Slamming	4
	Category Total
	8
	Company Total
	8
Universal Telecom, Inc.	
Billing	1
	Category Total
	1
	Company Total
	1
US Direct Services	
Rate	1
	Category Total
	1
	Company Total
	1
USA Tele Corp.	
Slamming	1
	Category Total
	1
	Company Total
	1
Valence Communications Services, LTD (IXC)	
Rate	1
	Category Total
	1
	Company Total
	1

Vartec Telecom, Inc. (IXC)

** No Category **	1
Billing	6
	Category Total
	7
	Company Total
	7

Verizon Advanced Data, Inc. (CLEC)

Service	1
	Category Total
	1
	Company Total
	1

Verizon Advanced Data, Inc. (IXC)

Billing	1
	Category Total
	1
	Company Total
	1

Verizon South, Inc. (LEC)

Billing	18
Cramming	7
Disconnect	2
Misc	8
Non-regulated Service/Charge	2
Payment Arrangements	1
Requests Info	1
Service	26
Slamming	1
	Category Total
	66
	Company Total
	66

Vox Populi Telecommunications, Inc. (IXC)

Billing	1
Slamming	1
	Category Total
	2
	Company Total
	2

WebNet Communications, Inc. (IXC)

Billing	2
	Category Total
	2
	Company Total
	2

World Communications Satellite Systems (IXC) aka: WCSS

Billing	7
Rate	1
Service	1
Slamming	15
	Category Total
	24
	Company Total
	24

WorldCom Network Services, Inc. dba: Wiltel Network Services

Billing	1
Slamming	1
	Category Total
	2
	Company Total
	2

WorldxChange Corp. (IXC)

Billing	1
	Category Total
	1
	Company Total
	1

Z-Tel Communications, Inc. (CLEC)

Service	1
Slamming	1
	Category Total
	2
	Company Total
	2

Z-Tel Communications, Inc. (IXC)

Billing	1
	Category Total
	1
	Company Total
	1

Telecommunications Industry Grand Total 1813

Incumbent Local Exchange Companies (ILECs)

The majority of consumer contacts involving incumbent local exchange companies were from customers of the three largest ILECs: BellSouth, Verizon and Sprint/United. Of the total number of records involving local service for these three companies, 37.21 % involved service issues and 34.23% involved billing issues.

3 MAJOR INCUMBENT LOCAL EXCHANGE COMPANIES (ILECs)				
July 1, 2002 – June 30, 2003				
Categories	BellSouth	Sprint/United	Verizon South	TOTAL
Billing	208	39	18	265
Cramming	43	2	7	52
Disconnect	34	2	2	38
Miscellaneous	59	6	8	73
Non-Regulated Services or Charges	8	1	2	11
Payment Arrangements	13	0	1	14
Rate	1	1	0	2
Information Request	17	5	1	23
Service	240	22	26	288
Slamming	6	1	1	8
TOTAL	629	79	66	774

Summary Report of ILEC Consumer Contacts

The following is a report generated from the Consumer Tracking System (CTS) on the Incumbent Local Exchange Companies (ILECs). The report shows the number of consumer cases filed about the ILECs by category.

SUMMARY REPORT OF ILEC CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

Company Name

Category	Total
Alltel Communications, Inc.(ILEC)	
Billing	8
Cramming	1
Misc	3
Non-regulated Service/Charge	2
Requests Info	3
Service	12
Slamming	1
Company Total	30
BellSouth (ILEC)	
Billing	208
Cramming	43
Disconnect	34
Misc	59
Non-regulated Service/Charge	8
Payment Arrangements	13
Rate	1
Requests Info	17
Service	240
Slamming	6
Company Total	629
Chesnee Telephone (ILEC)	
Billing	1
Disconnect	1
Requests Info	1
Service	2
Company Total	5

Chester Telephone (ILEC)

Billing	1
Cramming	1
Misc	1
Company Total	3

Comporium/Fort Mill Telephone (ILEC)

Billing	1
Disconnect	1
Misc	1
Company Total	3

Comporium/Heath Springs Telephone (ILEC)

Cramming	1
Company Total	1

Comporium/Lancaster Telephone (ILEC)

Billing	2
Cramming	4
Service	2
Company Total	8

Comporium/Rock Hill Telephone (ILEC)

Billing	5
Cramming	1
Misc	1
Requests Info	1
Service	1
Company Total	9

Farmers Telephone (ILEC)

Billing	7
Disconnect	1
Misc	1
Requests Info	1
Service	4
Company Total	14

Hargray Telephone (ILEC)

Billing	6
Disconnect	1
Misc	1
Service	2
Slamming	1
Company Total	11

Home Telephone (ILEC)

Billing	3
Cramming	1
Rate	1
Service	3
Company Total	8

Horry Telephone (ILEC)

Billing	6
Disconnect	2
Rate	2
Requests Info	1
Service	2
Company Total	13

Palmetto Rural Telephone (ILEC)

Billing	1
Regulatory	1
Service	3
Company Total	5

PBT Communications (ILEC)

Billing	4
Disconnect	1
Rate	1
Service	1
Company Total	7

Piedmont Rural Telephone (ILEC)

Misc	1
Payment Arrangements	1
Company Total	2

Sandhill Telephone (ILEC)

Billing	1
Misc	1
Service	1
Company Total	3

Sprint - United Telephone (ILEC)

Billing	39
Cramming	2
Disconnect	2
Misc	6
Non-regulated Service/Charge	1
Rate	1
Requests Info	5

Service	22
Slamming	1
Company Total	79

TDS/Williston Telephone (ILEC)

Billing	3
Cramming	1
Misc	1
Company Total	5

Verizon South, Inc. (ILEC)

Billing	18
Cramming	7
Disconnect	2
Misc	8
Non-regulated Service/Charge	2
Payment Arrangements	1
Requests Info	1
Service	26
Slamming	1
Company Total	66

INCUMBENT LOCAL EXCHANGE COMPANIES GRAND TOTAL 901

Competitive Local Exchange Companies (CLECs)

During this fiscal reporting period, the number of complaints against competitive local exchange companies (CLECs) dropped compared to the previous year. The following chart shows the four (4) CLECs with the largest totals of consumer cases involving competitive local providers.

COMPETITIVE LOCAL EXCHANGE COMPANIES (CLECs)					
July 1, 2002 – June 30, 2003					
Categories	CAT Communications	Excel Telecommunications	NewSouth Communications	Nuvox Communications	Total
Billing	1	5	2	3	11
Disconnect	4	1	2	0	7
Miscellaneous	1	0	0	0	1
Information Request	1	0	0	0	1
Service	3	4	6	6	19
Slamming	1	0	0	1	2
TOTAL	11	10	10	10	41

INTER-EXCHANGE LONG DISTANCE COMPANIES

The majority of customer contacts involving long distance providers were from customers, or former customers, of the two largest inter-exchange companies, AT&T and MCI World. Billing issues were the main complaints against the long distance inter-exchange carriers. In the prior fiscal year, the Consumer Services Staff conducted regularly scheduled group conference calls with the companies to discuss the consumer complaint issues. These discussions resulted in more training of the companies' customer service units, the implementation of a customer friendly voice response unit, and the implementation of a pilot program by MCI World to provide direct access to a designated MCI unit for one of the small independent local exchange companies to address the large volume of customer cancellation issues. This fiscal year, there was a 43.26% decrease in the number of billing complaints against AT&T and a 41.30% decrease in the number of billing complaints against MCI from the previous fiscal year.

3 MAJOR INTER-EXCHANGE COMPANIES (IXCs)
July 1, 2002 – June 30, 2003

Categories	AT&T	MCI World	SPRINT	Total
Billing	104	184	21	309
Disconnect	2	11	2	15
Miscellaneous	15	7	3	25
Non-Regulated Services or Charges	1	0	0	1
Rate	0	3	1	4
Information Request	1	0	1	2
Service	10	15	3	28
Slamming	53	41	14	108
TOTAL	186	216	45	492

The following chart on inter-exchange long distance resellers lists the totals of the consumer cases involving Business Options and World Communications Satellite Systems, also known as WCSS. These two long distance resellers had the largest number of complaints against them during this fiscal period.

LONG DISTANCE RESELLERS (IXCs)
July 1, 2002 – June 30, 2003

Categories	BUSINESS OPTIONS	WCSS	Total
Billing	11	7	18
Rate	0	1	1
Service	0	1	1
Slamming	17	15	32
TOTAL	28	24	52

ELECTRIC INDUSTRY

In the electric industry there were 1,452 consumer case files entered in the Consumer Tracking System. Each consumer case file was classified as a complaint, inquiry, non-action issue, or external referral.

ELECTRIC July 1, 2002 – June 30, 2003	
Complaints	1,345
Inquiries	72
Non-Action	14
External Referrals	21
TOTAL	1,452

The majority of the consumer issues were billing, disconnection notices, payment arrangements, and service. Billing and payment arrangements were the main issues from customers of the electric companies. In the previous fiscal year, Consumer Services recommended that the electric utilities include Spanish translations on service disconnection notices. This recommendation not only resulted in service disconnection notices with Spanish translations, but also Spanish speaking customer service representatives were added to the call centers.

ELECTRIC INDUSTRY CONSUMER CONTACTS July 1, 2002 – June 30, 2003					
Categories	SCE&G	DUKE POWER	CP&L	LOCKHART	Total
Billing	216	243	34	5	498
Disconnect	80	49	21	0	150
Miscellaneous	28	44	4	0	76
Non-regulated Services or Charges	2	1	0	0	3
Payment Arrangements	186	278	91	3	558
Rate	4	3	2	0	9
Regulatory	1	1	0	0	2
Requests Information	3	3	1	0	7
Service	44	77	14	1	136
TOTAL	564	699	167	9	1,439

Electric Cooperatives and Municipalities

Consumer issues filed with the Public Service Commission that involved electric issues beyond the scope of the Commission's regulatory authority where referred to other entities, such as, the electric cooperatives, municipalities, and various local, county and state agencies. These contacts were classified as external referrals and categorized by the type of issue.

ELECTRIC COOPERATIVES AND MUNICIPALITIES July 1, 2002 – June 30, 2003				
CATEGORIES	Electric Cooperatives	Municipalities	Local, County, or State Agencies	TOTAL
Billing	4	1	0	5
Miscellaneous	2	1	0	3
Non-regulated Services/Charges	2	1	0	3
Rate	0	1	0	1
Information Requests				
Service	0	0	1	1
TOTAL	8	4	1	13

Summary Report of Electric Consumer Contacts

The following report, *Summary of Electric Consumer Contacts*, is generated from the Consumer Tracking System (CTS). The report lists each of the electric service providers for which the Consumer Services Staff received consumer contacts for complaints, inquiries, non-action or external referrals during the fiscal year July 1, 2002 to June 30, 2003. The report lists the number of consumer contacts for each company by category.

SUMMARY REPORT OF ELECTRIC CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Electric

<u>Company Name</u>		<u>Totals</u>
*** Electric Cooperatives ***		
Billing		4
Misc		2
Non-regulated Service/Charge		2
	Category Total	8
	Company Total	8
*** MISC Local/County/State Agencies ***		
Service		1
	Category Total	1
	Company Total	1
*** Municipalities ***		
Billing		1
Non-regulated Service/Charge		1
Rate		1
Requests Info		1
	Category Total	4
	Company Total	4
CP&L		
Billing		34
Disconnect		21
Misc		4
Payment Arrangements		91
Rate		2
Requests Info		1

	Service	14
	Category Total	167
	Company Total	167
Duke Power		
	Billing	243
	Disconnect	49
	Misc	44
	Non-regulated Service/Charge	1
	Payment Arrangements	278
	Rate	3
	Regulatory	1
	Requests Info	3
	Service	77
	Category Total	699
	Company Total	699
Lockhart Power Co		
	Billing	5
	Payment Arrangements	3
	Service	1
	Category Total	9
	Company Total	9
SCE&G		
	Billing	216
	Disconnect	80
	Misc	28
	Non-regulated Service/Charge	2
	Payment Arrangements	186
	Rate	4
	Regulatory	1
	Requests Info	3
	Service	44
	Category Total	564
	Company Total	564
Electric Industry Grand Total		1452

NATURAL GAS INDUSTRY

In the gas industry there were 127 consumer case files entered in the Consumer Tracking System. Each consumer case file was classified as a complaint, inquiry, non-action issue, or external referral.

GAS July 1, 2001 – June 30, 2002	
Complaints	124
Inquiries	9
Non-Action	1
External Referrals	3
TOTAL	137

The majority of contacts for SCE&G and Piedmont Natural Gas customers were issues involving billing and payment arrangements. The number of consumer cases against both of the gas companies decreased this fiscal year compared to last year. The overall total number of customer cases decreased 7.87%. The only category with an increase in customer complaints was billing with an increase of 5.88%. The greatest difference was in the number of service complaints which declined 87.5% this year from the number received last year.

NATURAL GAS INDUSTRY CONSUMER CONTACTS July 1, 2002 – June 30, 2003			
Categories	SCE&G	PIEDMONT NATURAL GAS	Total
Billing	30	24	54
Disconnect	7	9	16
Information Request	2	2	4
Miscellaneous	1	2	3
Pmt Arrangements	17	17	34
Rate	1	3	4
Service	4	4	8
TOTAL	62	65	127

CTS Summary Report of Natural Gas Consumer Contacts

The following report, *Summary of Natural Gas Consumer Contacts*, is generated from the Consumer Tracking System (CTS). The report lists each of the natural gas companies for which the Consumer Services Staff received consumer contacts for complaint, inquiries, non-action or external referrals during the fiscal year July 1, 2002 to June 30, 2003. The report lists the number of consumer contacts for each company by category.

SUMMARY REPORT OF NATURAL GAS CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Gas

<u>Company Name</u>		<u>Totals</u>
Piedmont Natural Gas: Anderson District		
Billing		8
Disconnect		3
Payment Arrangements		4
	Category Total	15
	Company Total	15
Piedmont Natural Gas: Greenville District		
Billing		10
Disconnect		3
Information Request		2
Misc		1
Payment Arrangements		7
Rate		3
Service		4
	Category Total	30
	Company Total	30
Piedmont Natural Gas: Spartanburg/Gaffney District		
Billing		6
Disconnect		3
Misc		1
Payment Arrangements		6
Service		4
	Category Total	20
	Company Total	20
SCE&G - Gas		
Billing		30

Disconnect	7
Information Request	2
Misc	1
Payment Arrangements	17
Rate	1
Service	4
	Category Total
	Company Total
	Gas Industry Grand Total
	127

WATER INDUSTRY

In the water industry there were eighty-five (85) consumer case files entered in the Consumer Tracking System. Each consumer case file was classified as a complaint, inquiry, non-action issue, or external referral.

WATER	
July 1, 2001 – June 30, 2002	
Complaints	59
Inquiries	8
Non-Action	3
External Referrals	15
TOTAL	85

LIST REPORT OF WATER COMPANY CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Water

<u>Company Name</u>	<u>Totals</u>
*** MISC Local/County/State Agencies ***	2
*** Municipalities ***	13
*** Water District ***	1
*** Water Submetering ***	3
AAA Utilities, Inc. (W/S)	4
Ashley Oaks Subdivision (W)	2
Carolina Water Service, Inc. (W/S)	12
Georgia Water and Well Services, Inc. (W)	1
Gnato's Utility (W)	1
Melrose Utility Co. (W/S)	1
Mountain Bay Estates Utility Co., Inc (W/S)	1
Piney Grove Utilities, Inc. (W/S)	3
River Pines Water System, Inc. (W/S)	1
Suburban Water Sysystems (W)	1
Tega Cay Water Services, Inc. (W/S)	2
US Utilities (W/S)	7
Utilities Services of South Carolina, Inc. (W/S)	25
Wyboo Plantation Utl., Inc. (W/S)	4
Wyboo Water Department (W)	1
Water Industry Grand Total	85
<u>Carolina Water Service and US Utilities Consumer Contacts</u>	

In the water industry, customer contacts involved fifteen (15) of the water companies regulated by the Commission. The companies with the most contacts from its customers were from the two (2) largest companies, Carolina Water Service (CWS) and Utility Services of South Carolina (USSC). The majority of the consumer contacts for these two companies involved billing issues.

WATER INDUSTRY CONSUMER CONTACTS July 1, 2002 – June 30, 2003			
CATEGORIES	Carolina Water Service (CWS)	Utility Services of SC (USSC)	TOTAL
Billing	7	20	27
Disconnect	1	0	1
Miscellaneous	2	0	2
Rate	1	1	2
Service	1	4	5
TOTAL	12	25	37

Water Municipalities, Water Districts and Sub-metering

The consumer contacts recorded in the CTS that were outside the Commission's regulatory authority involved water providers, such as, the municipalities, water districts, and the sub-metering of water services by other entities. These contacts were classified as inquiries and external referrals and the consumers were directed to appropriate external entities for assistance.

WATER INDUSTRY CONSUMER CONTACTS NON-REGULATED COMPANIES July 1, 2002 – June 30, 2003					
CATEGORIES	Municipalities	Local, County, & State Agencies	Water Districts	Water Sub-metering	TOTAL
Billing	5	1	0	0	6
Disconnect	1	0	0	0	1
Information Request					
Miscellaneous	2	0	1	1	3
Non-regulated Services or Charges	5	1	0	0	6
Rate	0	0	0	1	1
TOTAL	13	2	1	3	19

CTS Summary Report of Water Consumer Contacts

The following report, *Summary of Water Consumer Contacts*, is generated from the Consumer Tracking System (CTS). The report lists each of the water companies for which the Consumer Services Staff received consumer contacts for complaint,

inquiries, non-action or external referrals during the fiscal year July 1, 2002 to June 30, 2003. The report lists the number of consumer contacts for each company by category.

SUMMARY REPORT OF WATER COMPANY CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Water

<u>Company Name</u>	<u>Totals</u>
*** MISC Local/County/State Agencies ***	
Billing	1
Non-regulated Service/Charge	1
Category Total	2
Company Total	2
*** Municipalities ***	
Billing	5
Disconnect	1
Misc	2
Non-regulated Service/Charge	5
Category Total	13
Company Total	13
*** Water District ***	
Misc	1
Category Total	1
Company Total	1
*** Water Submetering ***	
Misc	1
Rate	1
Requests Info	1
Category Total	3
Company Total	3
AAA Utilities, Inc.	(W/S)
Service	4
Category Total	4
Company Total	4
Ashley Oaks Subdivision (W)	
Billing	1
Service	1

	Category Total	2
	Company Total	2
Carolina Water Service, Inc. (W/S)		
Billing		7
Disconnect		1
Misc		2
Rate		1
Service		1
	Category Total	12
	Company Total	12
Georgia Water and Well Services, Inc. (W)		
Service		1
	Category Total	1
	Company Total	1
Gnato's Utility (W)		
Service		1
	Category Total	1
	Company Total	1
Melrose Utility Co. (W/S)		
Service		1
	Category Total	1
	Company Total	1
Mountain Bay Estates Utility Co., Inc (W/S)		
Billing		1
	Category Total	1
	Company Total	1
Piney Grove Utilities, Inc. (W/S)		
Billing		3
	Category Total	3
	Company Total	3
River Pines Water System, Inc. (W/S)		
Misc		1
	Category Total	1
	Company Total	1
Suburban Water Sysytems (W)		
Service		1
	Category Total	1
	Company Total	1
Tega Cay Water Services, Inc. (W/S)		

Billing	2
Category Total	2
Company Total	2
US Utilities (W/S)	
Billing	6
Service	1
Category Total	7
Company Total	7
Utilities Services of South Carolina, Inc. (W/S)	
Billing	20
Rate	1
Service	4
Category Total	25
Company Total	25
Wyboo Plantation Utl., Inc. (W/S)	
Rate	3
Requests Info	1
Category Total	4
Company Total	4
Wyboo Water Department (W)	
Billing	1
Category Total	1
Company Total	1
Water Industry Grand Total	
	85

SEWER INDUSTRY

In the sewer industry there were thirty-nine (39) consumer case files entered in the Consumer Tracking System. Each consumer case file was classified as a complaint, inquiry, non-action issue, or external referral.

SEWER July 1, 2001 – June 30, 2002	
Complaints	36
Inquiries	2
Non-Action	1
External Referrals	0
TOTAL	39

Carolina Water Service and Palmetto Utilities Consumer Contacts

In the sewer industry, customer contacts involved eight (8) of the sewer companies regulated by the Commission. Consumer Services Staff received the most contacts from the customers of United Utility Company, Inc. and Carolina Water Service, Inc. Billing was the main category for these contacts.

SEWER INDUSTRY CONSUMER CONTACTS July 1, 2002 – June 30, 2003			
CATEGORIES	United Utility Company	Carolina Water Service (CWS)	TOTAL
Billing	2	2	4
Disconnect	1	1	2
Miscellaneous	0	2	2
Rate	11	1	12
Regulatory	1	0	1
Service	0	2	2
TOTAL	14	9	23

CTS Summary Report of Sewer Consumer Contacts

The following report, *Summary of Sewer Consumer Contacts*, is generated from the Consumer Tracking System (CTS). The report lists each of the sewer companies for which the Consumer Services Staff received consumer contacts for complaint, inquiries, non-action or external referrals during the fiscal year July 1, 2002 to June 30, 2003. The report lists the number of consumer contacts for each company by category.

SUMMARY REPORT OF SEWER COMPANY CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Sewer

Company Name		Totals
Carolina Water Service, Inc. (W/S)		
Billing		2
Disconnect		1
Misc		2
Rate		1
Regulatory		1
Service		2
	Category Total	9
	Company Total	9
Midlands Utility, Inc.. (S)		
Billing		1
Misc		1
	Category Total	2
	Company Total	2
Moore Sewer (S)		
Billing		2
	Category Total	2
	Company Total	2
Palmetto Utilities, Inc. (S)		
Billing		3
Rate		4
Service		1
	Category Total	8
	Company Total	8
Piney Grove Utilities, Inc. (W/S)		
Billing		2
	Category Total	2

		Company Total	2
Shoals Sewer Co.	(S)		
	Rate		1
		Category Total	1
		Company Total	1
United Utility Company, Inc.	(S)		
	Billing		2
	Disconnect		1
	Rate		11
		Category Total	14
		Company Total	14
Wyboo Plantation Utl., Inc. (W/S)			
	Misc		1
		Category Total	1
		Company Total	1
		Sewer Industry Grand Total	39

TRANSPORTATION INDUSTRY

In the transportations industry there were twenty-seven (27) consumer case files entered in the Consumer Tracking System. Each consumer case file was classified as a complaint, inquiry, non-action issue, or external referral.

TRANSPORTATION	
July 1, 2001 – June 30, 2002	
Complaints	22
Inquiries	3
Non-Action	0
External Referrals	2
TOTAL	27

CTS Summary Report of Transportation Consumer Contacts

The following report, *List of Transportation Consumer Contacts*, is generated from the Consumer Tracking System (CTS). The report lists each of the transportation companies for which the Consumer Services Staff received consumer contacts for complaint, inquiries, non-action or external referrals during the fiscal year July 1, 2002 to June 30, 2003. The consumer contacts involved twenty-one (21) transportation companies of passenger carriers and household goods movers regulated by the Commission. The report lists the number of consumer contacts for each company by category.

LIST REPORT OF TRANSPORTATION COMPANY CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Transportation

<u>Company Name</u>	<u>Totals</u>
*** Federal Motor Carrier Safety Administration ***	2
*** MISC Local/County/State Agencies ***	1
*** Public Service Commission of SC ***	1

Allegiance Moving	1
Alston and Alston Taxi Service	1
American Limo *No Certificate*	1
Amerimove of South Carolina LLC	1
Anchor Taxi	1
Bill Moore Moving	1
Christian Movers *No Certificate*	1
CSX RailRoad Co.	1
Eddie Simmons *No Certificate*	1
First Class Services	1
First Student *No Certificate*	1
Fountain Moving and Storage	2
J.W. Moving and Storage, Inc.	2
Kohler Movers	1
M & M Leisure Tours *No Certificate*	1
Mack's Moving Service	1
Midlands Specialty Services *No Certificate*	1
Nilson Van and Storage	1
Norfolk & Southern	1
Russell Moving and Storage	1
Teletaxi *No Certificate*	1

Transportation Industry Grand Total

27

MISCELLANEOUS CONSUMER CONTACTS

Consumer contacts made to the department that did not involve a regulated utility industry or transportation company were categorized as miscellaneous. There were twenty-eight (28) consumer contacts recorded under miscellaneous. The miscellaneous consumer contacts were classified as either inquiries or external referrals. The majority of the miscellaneous contacts were classified as external referrals.

MISCELLANEOUS July 1, 2001 – June 30, 2002	
Inquiries	1
External Referrals	27
TOTAL	28

CTS Summary Report of Miscellaneous Consumer Contacts

The following report, *Summary of Miscellaneous Consumer Contacts*, is generated from the Consumer Tracking System (CTS). The report shows a list of the general entities to which the Consumer Services Staff referred consumer contacts during the fiscal year July 1, 2002 to June 30, 2003.

SUMMARY REPORT OF MISCELLANEOUS CONSUMER CONTACTS

DATE RANGE: 07/01/2002 to 06/30/2003

INDUSTRY: Miscellaneous

Company Name	Totals
---------------------	---------------

***** Federal Communications Commission *****

Misc	1
Non-regulated Service/Charge	3
Category Total	4
Company Total	4

***** Federal Trade Commission *****

Information Request	2
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Non-regulated Service/Charge	1
Category Total	3
Company Total	3
*** MISC Local/County/State Agencies ***	
Non-regulated Service/Charge	2
Category Total	2
Company Total	2
*** Municipalities ***	
Misc	1
Non-regulated Service/Charge	1
Category Total	2
Company Total	2
*** SC Dept of Consumer Affairs ***	
Billing	3
Information Request	3
Misc	7
Non-regulated Service/Charge	2
Service	2
Category Total	17
Company Total	17
Grand Total Company Category Count	28

CONSUMER OUTREACH AND EDUCATION

The role of Consumer Services as educator has increased as various components of the regulated utility industry have changed, particularly with the development of competition. Consumer Services anticipates that its role in consumer outreach and education will continue to expand as the utility industry continues to change. CSD responds to consumer questions about regulations, services, and products. The Staff is also available to conduct and witness meter tests performed by utilities. Consumer Services Staff research Commission orders, company tariffs, new services and products, marketing and consumer reaction to service offerings. To be proactive in assisting consumers, the Staff is responsible for providing the public with consumer information and education on utility related issues. Through consumer outreach, information is provided to help consumers know their rights as a utility customer; to help consumers to make informed and educated choices, such as, utility selection and vertical services; to help consumers realize the importance of understanding bill analysis; to help consumers know how to navigate through the complaint process and; to educate consumers to recognize fraud detection in marketing materials and sales pitch. To keep abreast of consumer issues and concerns, CSD Staff is represented on the South Carolina State Government Improvement Network; and the National Association of Regulatory Utility Commissioners (NARUC) Subcommittee on Consumer Affairs.

Staff prepared for and participated in consumer outreach through the State Fair and the Palmetto Sportsman Classic and distributed approximately 4,000 utility consumer education brochures to the public. Commission spokespersons, including Commissioners, the Executive Director and other Staff spoke with groups to help educate consumers to understand their utility service options and rights and responsibilities as customers of regulated utility and transportation companies. The Executive Director provided the consumers with information through public service announcements and his contact with the media.

Customer Information

The Public Service Commission of South Carolina has developed a series of publications for consumer education and outreach. Our consumer brochure, "*How to File a Complaint*", provides basic steps for consumers to obtain assistance to resolve problems with their utility or transportation company and how to contact the Commission's Consumer Services Department and the assistance the Commission can provide in resolving issues. We provide a brochure of customer "*Bill of Rights*" for each utility industry. Other publications include "*Link Up and Lifeline*" programs for low income telecommunication customers.

These publications and other useful customer information are available through the Commission's website at: www.psc.state.sc.us. Consumer Services Department continues to update and expand the information that is available on the website. Making information conveniently and easily accessible to consumers 24 hours a day

is part of CSD's goal of a comprehensive, interactive and "user friendly" web site. Consumers are able to navigate from the home page, which contains separate headings for telecommunications, electric, natural gas, water, and sewer. Regulatory information including the Commission rules and other documents and reports are available through the Commission's web site.

CONSUMER PROGRAMS

Telecommunications Relay Service and Teletypewriter (TTY) Distribution

The Public Service Commission regulates "Relay South Carolina", the telecommunications relay service program that allows full telephone accessibility to SC residents. The program is funded through Section 58-9-2530 which requires all local exchange telephone companies operating in South Carolina to impose a monthly surcharge on monthly billings in order to fund this statewide dual party relay service. Additionally, the Commission and the SC Association of the Deaf, administer a Telecommunications Equipment Distribution Program (TEDP) which provides equipment to qualifying individuals who are deaf, hard of hearing or speech disabled. For more information about this program, consumers can contact the SC Association of the Deaf at (877) 889-8337 TTY or (877) 225-8337 voice.

In response to an FCC order requiring that three-digit 7-1-1 dialing be implemented for access to all Telecommunications Relay Services (TRS), telecommunication carriers implemented the use of "7-1-1" on July 1, 2001.

New Telecommunications Relay Service (TRS) Center Opened in South Carolina

The Public Service Commission of South Carolina, in partnership with the S.C. State Budget and Control Board, Sprint Corporation, and Communication Service for the Deaf (CSD), announced the opening of a new South Carolina Telecommunications Relay Center (TRS) for the state's deaf and hard-of-hearing citizens. The relay call center began its operations on September 23, 2002. The center is located in Parkland Plaza at 905 State Street in Cayce and provides around-the-clock service to citizens.

Relay services are designed to make the telephone network accessible to deaf, hard-of-hearing and speech impaired people. Highly trained relay operators or "communications assistants" serve as professional intermediaries, relaying phone conversations back and forth between standard voice telephone users and text telephone users. In a typical call, the operator reads aloud words typed and transmitted electronically by a deaf person and then immediately transcribes the hearing person's spoken response, which appears on the text telephone screen for the deaf caller. Callers can use the service 24 hours a day, 365 days a year by dialing

7-1-1 or 1-800-735-2905. There is no charge to use the relay service (other than the standard long distance charges, if applicable).

The Public Service Commission regulates "Relay South Carolina", the telecommunications relay service program that allows full telephone accessibility to South Carolina residents. The program is funded through Section 58-9-2530 which requires all local exchange telephone companies operating in South Carolina to impose a monthly surcharge on monthly billings in order to fund this statewide dual party relay service. Additionally, the Public Service Commission and the S.C. Association of the Deaf, administer a Telecommunications Equipment Distribution Program (TEDP) which provides equipment to qualifying individuals who are deaf, hard of hearing or speech disabled.

Link Up and Lifeline Telephone Program

The Telecommunications Act of 1996 directed the FCC to take the necessary steps to establish support mechanisms to ensure the delivery of affordable telecommunications service to all Americans, including the low-income consumers. On May 7, 1997, the FCC issued an order that required states to implement Link Up and Lifeline Programs by January 1, 1998.

Link Up is a federally funded program that assists households by paying 50% (up to \$30) of the cost of installing local telephone service for one primary line in their principal place of residence. Lifeline is a federally funded program that provides money toward the monthly charge for local telephone service.

In South Carolina, to be eligible, recipients must currently receive benefits from one of the following programs: Food Stamps, Medicaid, or Temporary Assistance to Needed Families (TANF) formerly (AFDC).

South Carolina Universal Service Fund

The State Universal Service Charge was approved by the Public Service Commission (PSC) of South Carolina in response to directives by the Federal Telecommunications Act of 1996. The purpose of the fund is to ensure that basic residential and single line business telephone service remains affordable for all South Carolina consumers. Support for this fund is 2.13% on each consumer's monthly telephone bill.

On June 6, 2001, the Commission issued its implementation order. This order established the Intrastate Universal Service Fund and mandated that this fund be effective October 1, 2001. In establishing the fund the Commission required any carrier who collects universal service fund compensation to collect the intrastate funds through a line item on the consumers' bill entitled Intrastate Universal Service Charge. This fund did three things: 1) it required all local exchange companies to reduce their current switched access of \$.06 per minute down to \$.03 per minute

effective October 1, 2001; 2) it provided for the full funding of Link Up and Lifeline; and 3) it required all long distance providers receiving benefit of the access reductions to pass the savings through to their South Carolina customers through lower toll rates.

Low Income Home Energy Assistance Program

Financial assistance is available to low income households in South Carolina for energy bills. The LIHEAP Block Grant funds are used for Direct Heating Assistance, Weatherization, ECIP Heating, ECIP Cooling and State/Local Agency Administration. In South Carolina income eligibility is based on 110% of poverty for the energy assistance programs, and 125% of poverty for the Weatherization program.

Applications are taken for Direct Assistance from October 1, - 31 of each year. Homebound applications are taken from September 15 – 30. Assistance is given to eligible applicants in the form of an energy certificate, usually the last week of January. Energy certificates must be redeemed with vendors that have been previously certified by the Division of Economic Opportunity (DEO). Vendors are paid by the State of South Carolina after energy certificates have been processed by the DEO. All eligible applicants who apply from September 15 – October 31 receive assistance. The amount of assistance is based on four criteria noted on the application. They are income, fuel type, size of household, and climatic zone in which the consumers reside.

2-1-1 Directs Consumers to Essential Community Services

Dialing "2-1-1" provides individuals and families in need with a shortcut through health and human service agencies' phone numbers. 2-1-1 offers referrals for services, such as, basic human needs resources - food and clothing banks, shelters, rent assistance, and *utility assistance*.

Dialing 2-1-1 helps the elderly, the disabled, those who do not speak English, those who are having a personal crisis, the illiterate, or those who are new to their communities by providing referrals to and information about health and human services organizations and agencies.

Calls to 2-1-1 are routed by the local telephone company to a local or regional calling center. The 2-1-1 center's referral specialists question callers, access databases of resources available from private and public health and human service agencies, match the callers' needs to available resources and link or refer them directly to an agency or, organization that can help.

HOW TO REACH THE CONSUMER SERVICES DEPARTMENT

The staff of Consumer Services Investigators is available to assist consumers with questions or complaints regarding utility and transportation service from 8:15 a.m. to 4:45 p.m., Monday through Friday.

- Toll Free Consumer Complaint number: 1-800-922-1531
- Mailing address: P. O. Drawer 11649, Columbia, SC 29211
- Consumer Services Department facsimile number: (803) 896-4750
- Toll-free TTY number: (800) 334-2217
- Local TTY number is (803) 896-5175
- Consumers calling locally or outside of South Carolina many contact the Consumer Services Department at: (803) 896-5230.

Consumers may also come to the Public Service Commission's Consumer Services Department's office in Columbia located in the Saluda Building at the Synergy Business Park.

V. UTILITIES DEPARTMENT

The function of the Utilities Department of the Public Service Commission is to perform the necessary duties related to the regulation of utilities under the jurisdiction of the Commission. Management plans, coordinates, directs, and supervises the work of the four areas as shown below:

Gas
Electric
Telecommunications
Water and Wastewater

Each area on the following pages of this report summarizes the activities of this Department for the fiscal year 2002-2003, affecting the various utility groups. 847 orders were issued through this Department during the fiscal year, and public hearings were held in connection with 108 of these orders.

A. GAS

There are three private corporate natural gas utilities serving customers in South Carolina. The rates and services of these utilities are subject to jurisdiction of the Public Service Commission.

Natural gas brought into South Carolina is produced principally in the gas fields of Louisiana and Texas, including the offshore areas in the Gulf of Mexico. During the fall of 1978, our State started receiving gas from Algeria. Liquefied natural gas was transported from Algeria to a regasification plant and marine terminal located on Elba Island, which is near Savannah, Georgia. However, this plant operated by Southern Energy Company, presently is not receiving the shipments because the Algerian Government has terminated the contract for the supplies.

Gas is transported to South Carolina by two interstate pipeline companies: Transcontinental Gas Pipeline Company and Southern Natural Gas Company. Transcontinental's pipeline crosses the State in the northwest corner, passing just south of Anderson and Spartanburg, South Carolina, while Southern's pipeline enters and terminates in our State at a point near Aiken. All natural gas consumed in South Carolina is transported to the State by these two interstate pipelines which furnish gas to natural gas authorities, municipalities, and privately owned gas utilities.

The Federal Energy Regulatory Commission (FERC) has jurisdiction over rates and services of interstate pipeline companies and the price of natural gas sold and transported by interstate pipelines. These price fluctuations have a direct bearing on the cost for natural gas to the ultimate consumer in South Carolina.

Many communities in South Carolina are receiving natural gas through facilities owned by municipalities or gas authorities over which the Commission has no rate or service jurisdiction. However, the South Carolina Gas Safety Act of 1970 vested the Commission with pipeline safety jurisdiction over all gas system operators not subject to Federal Energy Regulatory Commission jurisdiction. Therefore, pipeline safety jurisdiction includes public utilities, municipalities, natural gas authorities, certain facilities operated by interstate companies, certain public housing authorities and others who purchase natural gas through a master meter for subsequent distribution to individual consumers, certain liquefied petroleum systems, and methane landfill facilities. As of June 30, 2003, the Commission's pipeline safety jurisdiction included a total of thirty-five (35) individual operators.

All three private gas utilities are operating under the provision of curtailment plans designed to allocate gas on the basis of priority of service established by such factors as efficiency of use, safety considerations, consumer reliance, and alternate fuel availability.

Two factors showing the pace of activity by natural gas utilities are the average number of customers and the gross plant investment. The growth in total customers served by each privately owned gas utility is shown on the accompanying tables. The total of natural gas customers grew from 354,283 in 1998 to 386,066 in 2003 for an increase of 8.97% over the five years..

Rates were adjusted in accordance with approved purchased gas adjustment clauses that are designed to track changes in rates of interstate pipeline companies. Two companies adjusted rates during the winter period in accordance with a Weather Normalization Adjustment (WNA).

The Commission has issued Orders to all privately owned natural gas utilities, under the Commission's jurisdiction, establishing annual hearings to review the utilities' purchased gas adjustment procedures and gas purchasing policies. During this fiscal year the Commission completed these annual hearings for three (3) privately owned utilities.

Because of various changes in the regulatory policy at the federal level, the gas industry is going through considerable changes. The Industrial customers in our State are now permitted to purchase their own gas supplies and rely only on our gas utilities to transport the gas. The gas utilities also are permitted to secure their own system supply gas from sources other than the interstate pipeline.

FERC has issued Orders that have changed the function of interstate pipelines from a supplier to a transporter of gas. Recent Orders issued by FERC are designed to create a competitive, deregulated business in buying and selling gas on the interstate level. The local intrastate distributors will now have several different sources to secure their supplies from and the interstate pipelines will primarily only be used for transportation purposes.

In calendar year 1987 the Federal Energy Regulatory Commission (FERC) issued an order to the interstate pipelines whereby mechanisms were adopted for the recovery of buy-out and buy-down costs. These cost are associated with payments made by the interstate pipelines to producers to extinguish outstanding take-or-pay liability under existing contracts, or to reform the price, volume or the terms of the contracts. In the years following enactment of the Natural Gas Policy Act, interstate pipelines sought to obtain additional supplies, much of which were purchased under contracts incorporating substantial take-or-pay obligations. However at the same time gas prices were being driven up, demand for natural gas began to soften and the interstate pipelines began to incur take-or-pay obligations from the producers. Both interstate pipelines serving our State have begun to collect these charges from the natural gas distributors under the Commission's jurisdiction. The Commission has ruled that the gas distributors may recover the charges from their customers through their approved purchased gas recovery procedures.

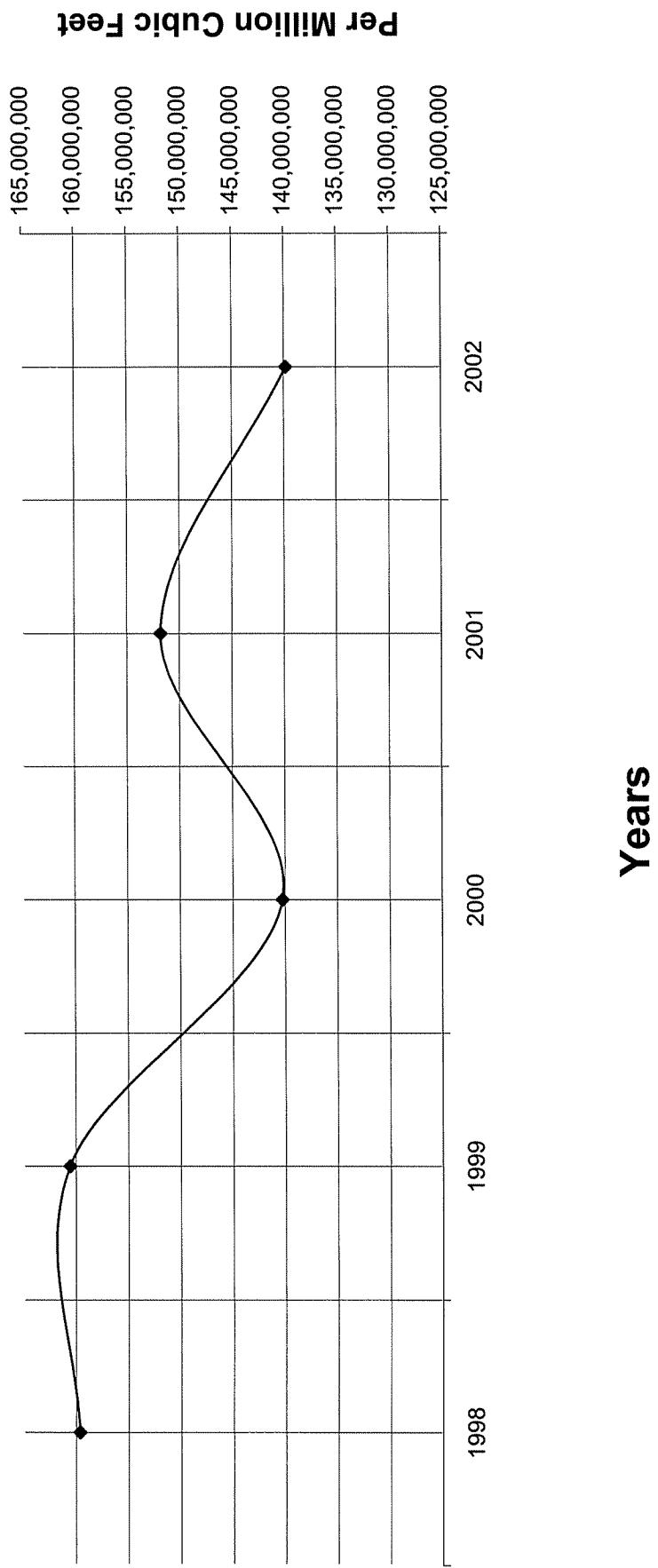
CUSTOMERS SERVED BY NATURAL GAS UTILITIES

COMPANY	YEAR	RESIDENTIAL	COMMERCIAL &		LARGE INDUSTRIAL	SALES FOR RESALE	TOTAL CUSTOMERS
			SMALL INDUSTRIAL	INDUSTRIAL			
South Carolina Pipeline Corporation	2002	0	6	6	102	13	121
	2001	0	6	6	102	13	121
	2000	0	6	6	104	14	124
	1999	0	6	6	104	15	125
	1998	0	6	6	104	15	125
Piedmont Natural Gas Company	2002	103,986	13,177	520	0	0	117,683
	2001	101,973	13,043	552	0	0	115,568
	2000	94,717	12,141	519	0	0	107,377
	1999	90,432	11,745	527	0	0	102,704
	1998	88,807	11,300	537	0	0	100,644
South Carolina Electric & Gas Company	2002	242,837	24,981	444	0	0	268,262
	2001	239,610	24,958	460	0	0	265,028
	2000	236,634	24,826	460	0	0	261,920
	1999	233,301	24,627	454	0	0	258,382
	1998	228,614	24,400	500	0	0	253,514

NATURAL GAS ANNUAL SALES
TOTAL SALES IN MCF

COMPANY	2002	2001	2000	1999	1998
SOUTH CAROLINA PIPELINE CORPORATION	81,853,529	98,891,262	79,001,835	101,995,230	99,799,638
PIEDMONT NATURAL GAS COMPANY	18,045,276	16,026,678	19,445,148	17,967,673	19,418,676
SOUTH CAROLINA ELECTRIC AND GAS COMPANY	39,899,110	36,863,245	41,787,159	40,587,056	40,414,712
TOTALS:	139,797,915	151,781,185	140,234,142	160,549,959	159,633,026

Jurisdictional Natural Gas Sales (1998-2002)



**Natural Gas Service from Privately-Owned Companies
to Residential Customers in South Carolina, 1998-2002
(In Million Cubic Feet)**

COMPANY	Year	Residential Customers	Residential Gas Sales (mcf)	Average Use per Customer (mcf)	Operating Revenues
PIEDMONT NATURAL GAS COMPANY	2002	103,986	6,906,952	66.4	
	2001	101,973	6,847,163	67.1	
	2000	94,717	6,790,014	71.7	
	1999	90,432	6,083,701	67.3	
	1998	88,807	5,990,632	67.5	
SOUTH CAROLINA ELECTRIC & GAS COMPANY	2002	242,837	12,242,301	51.1	
	2001	239,610	11,256,438	47.6	146,641,214
	2000	236,634	11,823,131	50.7	130,497,191
	1999	233,301	11,917,158	52.1	
	1998	228,614	11,919,843	52.1	

ORGANIZATIONS FURNISHING RETAIL GAS SERVICE IN SOUTH CAROLINA AS OF JUNE 30,2003

COMPANY	MANAGING OFFICER, ADDRESS	PHONE NUMBER
<u>PRIVately OWNED</u>		
Piedmont Natural Gas Company	Mr. Jim Harris, District Manager Post Office Box 178, Anderson SC 29621	864-226-8292
Piedmont Natural Gas Company	Mr. Ken Padgett, District Manager Post Office Box 1905, Greenville SC 29602	864-233-7966
Piedmont Natural Gas Company	Mr. Mike Forrester, District Manager Post Office Box 170189, Spartanburg SC 29301	864-576-8030
Piedmont Natural Gas Company	Mr. Bill Workman, S.C. Vice President Post Office Box 1905, Greenville SC 29602	864-233-7966
Piedmont Natural Gas Company	Mr. W.F. (Ware) Schiefer, CEO Mr. Tom Skains, President Post Office Box 33068, Charlotte NC 28233	704-364-3120 800-438-8410
Piedmont Natural Gas Company	Mr. Ray Killough, VP Engineering Post Office Box 33068, Charlotte NC 28233	704-364-3120
South Carolina Electric and Gas	Mr. Keller Kissam, VP Gas Dist. Mr George How, Rate Regulation Dept Post Office Box 764, Columbia SC 29218	803-217-8535 803-748-3141
SCANA Corporation	Mrs. Sarena Burch, Esquire Legal Department, Columbia SC 29218	803-748-3321
South Carolina Pipeline Corporation	Mr. Barry Gibbes, President Mr. Paul Fant, Vice President Post Office Box 102407, Columbia SC 29224-2407	803-217-2110 803-699-5811
South Carolina Pipeline Corporation	Mr. Glen Boatwright, Compliance and Safety Post Office Box 102407, Columbia SC 29224-2407	803-699-5818
<u>NATURAL GAS AUTHORITIES</u>		
Chester Cty Natural Gas Authority	Mr. Mike Enoch, Manager Post Office Box 220, Chester SC 29706	803-385-3157
Clinton/Newberry Natural Gas Authority	Mr. Stan Bryson, General Manager Post Office Box 511, Clinton SC 29325	864-833-1862
Fort Hill Natural Gas Authority	Mr. Dale Hampton, President Post Office Box 189, Easley SC 29641	864-859-6375
Lancaster Cty Natural Gas Authority	Mr. Tim Thornton, General Manager Post Office Box 949, Lancaster SC 29702	803-285-2045
York Cty Natural Gas Authority	Mr. William Stephenson, Manager Post Office Box 11907, Rock Hill SC 29731	803-329-5255

MUNICIPALITIES

City of Bamberg	Mr. Bruce Ellis, Superintendent of Public Works Elm Street, Box 300, Bamberg SC 29003	803-245-5128
City of Bennettsville	Mr. Bill Shuford, Superintendent of Utilities Post Office Box 1036, Bennettsville SC 29515	843-479-9001
City of Blacksburg	Ms. Trudy Martin, Administrator Post Office Box 487, Blacksburg SC 29702	864-839-2332
City of Fountain	Mr. Carey Elliott Administrative Assistant 200 North Main Street, Fountain Inn SC 29644	864-862-4421
Greenwood Commissioners of Public Works	Mr. Mike Cain, Director of Natural Gas Post Office Box 549, Greenwood SC 29646	864-942-8150
Greer Commission of Public Works	Mr. H. Jerry Balding, Manager of Public Works Post Office Box 216, Greer SC 29652	864-848-5500
City of Laurens	Mr. Coleman Smoak, President Mr. Raymond R. Craft, Superintendent Reg Contact Post Office Box 349, Laurens SC 29360	864-984-0481
City of Orangeburg	Mr. Tommy Miller, Gas Superintendent Post Office Box 1057, Orangeburg SC 29115	803-534-2821
City of Union	Ms. Mary Jo Sanders, Administrative Assistant Post Office Box 987, Union SC 29379	864-429-1717
Town of Winnsboro	Mr. Jesse Douglas, Superintendent of Gas West Washington Street, Winnsboro SC 29180	803-635-4041

HOUSING AUTHORITIES/MASTER METER SYSTEMS

Aiken Housing Authority	Mr. Reginald Barner, Executive Director Post Office Box 889, Aiken SC 29802	803-649-6673
Columbia Housing Authority	Mr. Rodney Fauser, Administrator 1917 Hardin Street, Columbia SC 29204	803-376-6117
Gaffney Housing Authority	Mr. Randolph Mathis, Executive Director Post Office Box 1477, Gaffney SC 29342	864-489-3193
Laurens Housing Authority	Mr. William Porter, Executive Director Post Office Box 326, Laurens SC 29360	864-984-6568
S.C. Regional Housing Authority #1	Mr. William Porter, Executive Director Post Office Box 326, Laurens SC 29360	864-984-0578
Easley Housing Authority	Mr. David Young, Manager Mr Marvin Stevens, Executive Director Post Office Box 1060, Easley SC 29641	864-855-0629
Woodruff Housing Authority	Ms. Betty Hunt, Executive Director Wkoodruff, SC	

INTERSTATE PIPELINE COMPANY

Southern Natural Gas Company	Mr. Ken Peters, Supervisor Mr. Charles Farrell, Jr., Supervisor of Pipeline Safety Post Office Box 2563, Birmingham AL 35202-2563	205-325-7554
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DIRECT SALES

Cherokee Cty Co-Generation	Mr. Robert Urbanski, Pipeline Technician 132 Peoples Creek Road, Gaffney SC 29340	864-488-3630
Kimberly Clark Corp.	Mr. A. Bryan Campanaro/Ms. Laura Dzamka 1470 Sand Bar Ferry Road, Beech Island SC 29841	803-827-1100
BASF Corp.	Mr. Robert Urbanski, Pipeline Technician 441 Masters Drive/P.O. Drawer 13025 Anderson SC 29624-0025	864-260-9930
Santee Cooper	Mr. Dickie Thorndyke, Plant Manager 2900 Oprey House Road/P.O. Box 70 Iva SC 29655	864-352-6110

LIQUID PETROLEUM FACILITIES

Ferrell Gas	Mr. Ted Jones, Manager 45 Marshland Road, Hilton Head SC 29926	843-681-6678
SC Regional Housing Authority No.	Mr. William Porter, Executive Director Post Office Box 326, Laurens SC 29360	864-984-0578
Charleston Housing Authority	Mr. Donald Cameron, Executive Director 545 Meeting Street, Charleston SC 29403	843-720-3980
Blue Flame Gas Company	Mr. Danny Richardson, Manager 3137 Maybank Highway, Johns Island SC 29455	843-559-9114
Department of Defense Defense Fuel Supply Center (Liquid Aviation Fuel)	Mr. Donald Mathews, Quality Representative Post Office Box 60039, Charleston SC 29419	843-744-6393

LANDFILL FACILITIES

SCS Engineers, PC Ameresco Palmetto	Mr. Steven C. Lamb, P.E., Project Manager 129 West Trade Street, Suite 1630 Charlotte NC 28202-5317	704-377-4766
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B. ELECTRIC

The Utilities Department is responsible for providing the Commission with data and information necessary for the regulation of all privately-owned electric utilities operating in South Carolina. This regulation of the electric utilities is designed to provide adequate and reliable service at reasonable rates to the consumers of South Carolina while assuring that these utilities are provided an opportunity to earn a reasonable rate of return on the fair values of properties devoted to public service.

AVAILABILITY OF ELECTRIC POWER

Carolina Power & Light Company d/b/a Progress Energy Carolinas Inc. (PEC), Duke Power (Duke) and South Carolina Electric & Gas Company (SCE&G), the three major investor-owned electric utilities serving the State continue planning and building facilities and securing resources in order to ensure adequate electric power will be available for present customers and those who select to locate within the State.

Certain South Carolina preference customers are receiving power from the following Corps of Engineer Projects: Clarks Hill, Hartwell, and Richard B. Russell through transmission lines of the South Carolina Public Service Authority(Santee Cooper), Duke Power and South Carolina Electric & Gas Company. These Projects are included in the Southeastern Power Administration, also known as SEPA.

The VACAR Group of the Southeastern Electric Reliability Council is a group of electric utilities operating in Virginia, North Carolina and South Carolina and includes Progress Energy Carolinas, Duke Power, South Carolina Electric & Gas Company, South Carolina Public Service Authority, Dominion Virginia Power, as well as two smaller utilities (Yadkin and SEPA). This Council was formed to increase reliability of bulk electric power supply to the region and is one of the national groups which makes up several area councils. These companies exchange information on planning, construction, system loads and other matters affecting the bulk power supply within the area.

All three of the major investor-owned utilities in South Carolina are also purchasing power from other suppliers as well as small power producers and cogenerators as required by the Federal Energy Regulatory Commission under the Public Utility Regulatory Policies Act of 1978 (PURPA) to meet system loads.

Good planning and management has provided South Carolina with adequate and reliable electric power in the past and the organizations which generate and sell electric power in South Carolina continue to provide reliable power for the present and projected future requirements of the State.

GENERAL RATE CHANGES

The South Carolina electric consumer, after having enjoyed continually declining costs and rates from 1931 to 1969, experienced increases in rates beginning in 1970. The increasing cost of money, construction, fuel and other items which go into the expense of providing electric service dictated the need for the Commission to grant increases to the utilities under its jurisdiction. These increases were designed to assure that the utilities would be able to continue to provide adequate and reliable service while having the opportunity to recover the prudently incurred costs to serve the increasing demand.

Carolina Power & Light Company filed for an increase in February 1987 to cover a portion of the cost of the Harris Nuclear Plant and filed the companion request in March 1988. Carolina Power & Light Company's last general rate increase occurred in August 1988.

Duke Power Company's last general rate increase was granted in November 1991 to include costs associated with the new Bad Creek Hydro facility. The Commission approved an overall rate decrease of approximately 6% effective June 1996 pursuant to decreasing buy-back power levels associated with the Catawba Nuclear Plant Sale Agreement.

As part of its on-going regulatory responsibilities, the Commission ordered South Carolina Electric & Gas Company to lower its rates by approximately 2% effective January 1999 after a finding that the Utility was earning in excess of its allowed return. In August 2002 SCE&G filed an Application for an increase in electric rates and charges to be effective February 2003 to recover costs associated with investments in its infrastructure including construction of the 875 megawatt gas-fired generating facility in Jasper County, the repowering of the Urquhart plant, and a significant number of other capital expenditures for existing facilities. A determination was made in this matter in January 2003, resulting in an overall increase totaling approximately 5.9% effective February 1, 2003.

FUEL COST REVIEWS

In compliance with State statute, the Commission annually examines the fuel costs and plant operations for Progress Energy Carolinas, Duke and SCE&G for prudence and minimization of total cost of providing service. A public hearing is held for each Utility to establish a base fuel rate amount designed to recover the appropriate fuel expenses as determined by the Commission.

RATES

During 2002, the 1,029,807 residential customers in South Carolina served by the investor-owned electric utilities paid \$1,160,848,721 for 15,298,467,000 KWHs of electricity. The average South Carolina residential customer consumed 14,856 KWHs annually at an average cost of \$1,127.25 or 7.59 cents per KWH; an 8.76% increase in usage, a 7.79% increase in a total bill and a decrease of 0.91% in cost per KWH from 2001. In comparison, the average United States consumer paid 8.80 cents per KWH, a 0.68% decrease in cost per KWH from 2001, and 15.94% more per KWH than the average South Carolina residential ratepayer.

There were 185,148 commercial and small power customers of the investor-owned utilities who purchased 13,427,898,000 KWHs at an average rate of 6.26 cents per KWH, compared to the national average of 7.46 cents per KWH.

The 3,765 industrial customers of the investor-owned utilities in South Carolina purchased 20,219,446,000 KWHs at an average rate of 3.95 cents per KWH, compared to the national average of 4.98 cents per KWH.

All sectors of customers in South Carolina of the investor-owned utilities paid an average of 5.74 cents per kilowatt hour, compared to the national average of 7.18 cents per KWH during the calendar year 2002.

TERRITORIAL ASSIGNMENT ACT

The General Assembly passed the “Territorial Assignment Act” in 1969 and the Commission, pursuant to the Act has required all ‘electric suppliers’ to file maps with the Commission showing distribution electric lines in existence as of July 1, 1969. As of July 1, 1971, mylar maps of all counties in South Carolina had been filed with the Commission and negotiations between the ‘electric suppliers’ had begun.

Assignment of territory in most of South Carolina has been agreed upon by ‘electric suppliers’, except some areas left unassigned, and Orders approving the assignment of these areas have been issued by the Commission. Service rights and territorial issues continue to be heard and adjudicated by the Commission.

SITING ACT

The 1971 General Assembly passed an Act which gave the Commission authority over Siting by way of the “UTILITY FACILITY SITING AND ENVIRONMENTAL PROTECTION ACT” effective January 1, 1972.

The Commission continues to receive and process applications for Certificates under this Act from various parties including IOU's, Qualifying Facilities (QF's) under PURPA and Exempt Wholesale Generators (EWG's).

The three major utilities provide the Commission with an annual report containing a minimum ten-year forecast of loads and resources including contemplated additional facilities and resources.

At the request of Representative Harry Cato, Chairman of the South Carolina House Labor, Commerce and Industry Committee, a study was commissioned to address the needs for the siting and construction of merchant plants in South Carolina. The resulting Study can be found on the Commission's web-site under the PUBLICATIONS heading.

COMPETITION/RESTRUCTURING

The National Energy Policy Act of 1992 encouraged competition in the electric industry. As a result, The Federal Energy Regulatory Commission (FERC) sought to promote competition in the wholesale electric markets through the issuance of Order 888 on April 24, 1996. This Order required that all public utilities which own, control or operate facilities used for transmitting electric energy in interstate commerce, provide open access to these facilities on a non-discriminatory basis.

In December 1999, the FERC issued Order 2000 which encouraged the voluntary formation of Regional Transmission Organizations (RTO's). The Order required transmission owners or operators to file their intent to be a part of an RTO by October 15, 2000. The stated intent was to provide for a more efficient wholesale power market. The Order also directed that RTO's be operational by December 15, 2001. FERC's position on RTO's continues to evolve and the dates for formation and operation have been extended.

During the 2003 Legislative session, electric restructuring in South Carolina continued to see very little activity. Initial activity began when legislation was filed on the House side of the South Carolina General Assembly during the 1997 session addressing restructuring of the existing electric industry into a more competitive market.

The Public Service Commission of South Carolina continues to study, monitor and gather information from within South Carolina as well as throughout the country, in order to be in a position to provide knowledgeable insight and input on this complex, evolving process. As part of this process, the Commission, in August 1997, held an information gathering proceeding which provided a forum for interested persons and entities to present views on deregulation and restructuring of the electric industry in South Carolina. There were approximately thirty initial filings/inputs as a result of the public notice, followed by a comment period and the proceeding in August.

Most restructuring proposals contemplate customer choice of generation supplier while maintaining the basic status of the distribution system as it currently exists. In response to a Legislative request, and resulting from the fact gathering proceeding, the Commission submitted a PROPOSED ELECTRIC RESTRUCTURING IMPLEMENTATION

PROCESS report to the South Carolina General Assembly on February 3, 1998. This document provided *only* a Process for implementing electric restructuring but did not address the fundamental question of ‘whether restructuring in South Carolina is in the public interest?’ . This question and several other major policy issues were recommended to be addressed and resolved by the General Assembly before proceeding with restructuring. The Report recognized South Carolina’s enviable position in the areas of energy costs and economic development, and urged caution and careful consideration and deliberation as there may be little to gain and much to lose by being at the forefront of a restructuring movement. The Commission’s PROPOSED ELECTRIC RESTRUCTURING IMPLEMENTATION PROCESS document may be accessed on the Commission’s web page under the heading PUBLICATIONS.

During the 1999 Legislative session, on the Senate side, The Task Force on Deregulation of South Carolina’s Electric Industry was created under the direction of the Senate Judiciary Committee. The Task Force was formed to address regulations for the development of any electric utility deregulation legislation to be considered by the Senate. The Task Force was divided into various subcommittees which are: Subcommittee on Operations, Subcommittee on Financial Issues, Subcommittee on Consumer Issues, and the Subcommittee on Regulatory and Legal Issues.

In order to accomplish restructuring, it will likely require modifications of existing statutes, laws and regulations which will change the regulatory process and the manner in which electric utilities currently conduct operations in South Carolina. No South Carolina legislation had been finalized as of the end of the 2003 Legislative session pertaining to electric restructuring.

INVESTOR-OWNED UTILITIES INSTALLED GENERATING CAPABILITY IN SOUTH CAROLINA-2002

UTILITY / PLANT	Location (SC)	Net Plant Capability (Megawatts)				
		Internal		Nuclear*	Hydro	Total
		Fossil	Combustion			
		Fossil	Combustion	Nuclear*	Hydro	Total
Carolina Power & Light						
Darlington.....	Hartsville	-	812.00	-	-	812.00
H.B. Robinson.....	Hartsville	174.00	15.00	683.00	-	872.00
Total.....		174.00	827.00	683.00	-	1,684.00
Duke Power						
Bad Creek.....	Salem	-	-	-	1,065.00	1,065.00
Buzzard Roost.....	Chappels	-	196.00	-	12.00	208.00
Catawba.....	Rock Hill	-	-	282.00	-	282.00
Cedar Creek.....	Lancaster	-	-	-	33.00	33.00
Dearborn.....	Great Falls	-	-	-	36.00	36.00
Fishing Creek.....	Great Falls	-	-	-	40.00	40.00
Great Falls.....	Great Falls	-	-	-	24.00	24.00
Jocassee.....	Salem	-	-	-	610.00	610.00
Keowee.....	Six Mile	-	-	-	140.00	140.00
Lee.....	Williamston	370.00	90.00	-	-	460.00
Ninety Nine Island..	Cherokee Falls	-	-	-	10.00	10.00
Oconee.....	Newry	-	-	2,538.00	-	2,538.00
Rocky Creek.....	Great Falls	-	-	-	25.00	25.00
Wateree.....	Camden	-	-	-	66.00	66.00
Wylie.....	Rock Hill	-	-	-	61.00	61.00
Total.....		370.00	286.00	2,820.00	2,122.00	5,598.00
Lockhart Power						
Lockhart Power.....	Lockhart	-	-	-	18.00	18.00
South Carolina Electric & Gas						
Burton.....	Burton	-	27.00	-	-	27.00
Canadys.....	Canadys	396.00	-	-	-	396.00
Cogen South.....	N. Charleston	90.00	-	-	-	90.00
Coit.....	Columbia	-	32.00	-	-	32.00
Columbia.....	Columbia	-	-	-	9.00	9.00
Cope.....	Cope	410.00	-	-	-	410.00
Faber Place.....	Charleston	-	8.00	-	-	8.00
Fairfield.....	Parr	-	-	-	544.00	544.00
Hagood.....	Charleston	-	86.00	-	-	86.00
Hardeeville.....	Hardeeville	-	12.00	-	-	12.00
McMeekin.....	Irmo	250.00	-	-	-	250.00
Neal Shoals.....	Carlisle	-	-	-	4.40	4.40
Parr Shoals.....	Parr	-	69.00	-	15.00	84.00
Saluda.....	Irmo	-	-	-	206.00	206.00
Savannah River....	Aiken	35.00	-	-	-	35.00
Stevens Creek.....	Augusta GA	-	-	-	12.00	12.00
Summer.....	Jenkinsville	-	-	644.00	-	644.00
Urquhart.....	Beech Island	570.00	91.00	-	-	661.00
Wateree.....	Wateree	700.00	-	-	-	700.00
Williams (GENCO).....	Goose Creek	615.00	-	-	-	615.00
Willams.....	Goose Creek	-	40.00	-	-	40.00
Total.....		3,066.00	365.00	644.00	790.40	4,865.40
Total		3,610.00	1,478.00	4,147.00	2,930.40	12,165.40

* MAXIMUM DEPENDABLE CAPABILITY WAS USED FOR NUCLEAR PLANTS.

2002 ELECTRIC KILOWATT-HOUR GENERATION (excluding plant use) FROM JURISDICTIONAL FACILITIES OPERATING IN SOUTH CAROLINA

Company	Plant	Location (SC)	Fossil	IC Turbine	Nuclear	Hydro	Total	Purchased	Net
							Generation	Power (3)	Total
CP&L							80,721,000	-	80,721,000
	Darlington.....	Hartsville	-	80,721,000	-	-	6,627,375,000	-	6,627,375,000
	H.B. Robinson.....	Hartsville	1,021,053,000	203,000	5,606,109,000	-	6,708,096,000	587,279,000	7,295,375,000
	Total.....		1,021,053,000	80,924,000	5,606,109,000	-	2,669,518,000	-	2,669,518,000
DUKE	Bad Creek.....	Salem	-	41,000	2,456,739,000	-	30,086,000	2,456,739,000	30,127,000
	Buzzard Roost.....	Chappells Rock Hill	-	-	-	-	72,472,000	-	72,472,000
	Catawba	(1)	Lancaster	-	-	-	89,919,000	-	89,919,000
	Cedar Creek.....	Great Falls	-	-	-	-	75,828,000	-	75,828,000
	Dearborn.....	Great Falls	-	-	-	-	5,694,000	-	5,694,000
	Fishing Creek.....	Great Falls	-	-	-	-	921,045,000	-	921,045,000
	Great Falls.....	Great Falls	-	-	-	-	36,153,000	-	36,153,000
	Jocassee.....	Salem	-	-	-	-	925,735,000	-	925,735,000
	Keowee.....	Six Mile	925,735,000	-	-	-	29,352,000	-	29,352,000
	Lee.....	Williamston	-	-	20,684,092,000	-	20,684,092,000	-	20,684,092,000
	Ninety Nine Island....	Cherokee Falls	-	-	-	-	4,404,000	-	4,404,000
	Oconee.....	Newry	-	-	-	-	118,569,000	-	118,569,000
	Rocky Creek.....	Great Falls	-	-	-	-	59,294,000	-	59,294,000
	Wateree.....	Camden	-	-	-	-	4,112,334,000	-	4,112,334,000
	Wylie.....	Rock Hill	925,735,000	41,000	23,140,831,000	-	28,178,941,000	646,328,000	28,825,269,000
LOCKHART		Lockhart	-	-	-	-	40,310,000	40,310,000	42,173,000
SCE&G	Burton.....	Burton	-	1,385,000	-	-	1,385,000	-	1,385,000
	Canadys.....	Canadys	2,124,591,000	-	-	-	2,124,591,000	-	2,124,591,000
	Cogen South	N. Charleston	546,657,000	-	-	-	546,657,000	-	546,657,000
	Coit.....	Columbia	-	1,919,000	-	-	1,919,000	-	1,919,000
	Columbia.....	Columbia	-	-	-	21,288,000	-	21,288,000	-
	Cope.....	Cope	3,243,769,000	-	-	-	3,243,769,000	-	3,243,769,000
	Faber Place.....	Charleston	-	101,000	-	-	101,000	-	101,000
	Fairfield.....	Parr	-	-	734,586,000	-	734,586,000	-	734,586,000
	Hagood.....	Charleston	-	39,422,000	-	-	39,422,000	-	39,422,000
	Hardeeville.....	Hardeeville	-	356,000	-	-	356,000	-	356,000
	McMeekin.....	Irmo	1,266,523,000	-	-	-	1,266,523,000	-	1,266,523,000
	Neal Shoals.....	Carlisle	-	-	16,761,000	-	16,761,000	-	16,761,000
	Parr Shoals.....	Parr	-	4,681,000	-	-	50,517,000	-	55,198,000
	Saluda.....	Irmo	-	-	-	-	93,875,000	-	93,875,000
	Savannah River.....	Aiken	126,504,000	-	-	-	126,504,000	-	126,504,000
	Stevens Creek.....	Augusta GA	-	-	52,798,000	-	52,798,000	-	52,798,000
	Summer.....	Jenkinsville	-	-	4,920,492,000	-	4,920,492,000	-	4,920,492,000
	Urquhart.....	Beech Island	544,159,000	30,789,000	-	-	574,948,000	-	574,948,000
	Wateree.....	Wateree	4,282,331,000	-	-	-	4,282,331,000	-	4,282,331,000
	Williams.....(2)	Goose Creek	4,426,194,000	2,270,000	-	-	4,428,444,000	-	4,428,444,000
	Total.....		16,560,728,000	80,923,000	4,920,492,000	-	22,531,968,000	20,891,000	22,552,859,000
	Total S.C.		18,507,526,000	161,888,000	33,667,432,000	-	5,122,469,000	57,459,315,000	58,715,676,000

(1) Includes only Duke Power's 12.5% ownership.

(2) Williams Fossil generation purchased from South Carolina Generating Company (GENCO).

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(3) Generation for purchases from S. C. Facilities for which SCPSC sets purchase price.

2002 SALES TO MUNICIPALITIES FOR RESALE

Municipality	Company	Megawatt Hours	Revenue \$	Av. Rate Cents Per Kwh
Camden	CP&L	190,008	8,229,065	4.33
Seneca	CP&L	107,815	3,830,922	3.55
		297,823	12,059,987	4.00
Clemson Univ.	Duke Power	112,795	3,558,614	3.15
Due West	Duke Power	12,809	533,426	4.16
Prosperity	Duke Power	10,525	402,845	3.82
PMPA*	Duke Power	122,206	12,142,390	9.93
		258,335	16,637,275	6.44
Union	Lockhart	144,650	7,275,832	5.03
Greenwood	SCE&G	250,442	8,083,135	3.22
McCormick	SCE&G	22,220	1,020,573	4.59
Orangeburg	SCE&G	916,210	31,811,688	3.47
Winnboro	SCE&G	89,395	3,596,241	4.02
		1,278,267	44,511,637	3.48
Total		1,979,075	80,484,731	4.07

*Piedmont Municipal Power Agency

**SALE OF ELECTRIC POWER IN SOUTH CAROLINA
BY JURISDICTIONAL ELECTRIC UTILITIES
2002**

Class of Service	Kilowatt Hours Sold	No. of Customers	Revenue \$
Residential.....	15,298,467,000	1,029,807	1,160,848,721
Commercial and Small Power..	13,427,898,000	185,148	841,141,127
Industrial.....	20,219,446,000	3,765	799,664,359
Street Lighting.....	<u>115,043,000</u>	<u>3,895</u>	<u>12,130,992</u>
Total Retail Sales.....	49,060,854,000	1,222,615	2,813,785,199
Municipal for Resale.....	1,979,075,000	11	80,484,731
Cooperatives (Transmission).....	<u>270,535,000</u>	<u>2</u>	<u>13,918,910</u>
Total.....	51,310,464,000	1,222,628	2,908,188,840

**RESIDENTIAL SERVICE JURISDICTIONAL
ELECTRIC UTILITIES OPERATING IN SOUTH CAROLINA
2002**

Company	Kilowatt Hours	No. of Customers	Revenues \$	Avg. Rate Cents Per KWH	Annual KWH Per Customer	Avg. Bill \$
Carolina Power & Light.....	2,122,401,000	136,011	171,366,141	8.07	15,605	1,259.94
Duke Power.....	5,877,145,000	416,472	402,023,000	6.84	14,112	965.31
Lockhart Power.....	69,120,000	5,119	5,692,153	8.24	13,503	1,111.97
South Carolina Electric & Gas.	<u>7,229,801,000</u>	<u>472,228</u>	<u>581,767,427</u>	<u>8.05</u>	<u>15,310</u>	<u>1,231.96</u>
Total.....	15,298,467,000	1,029,830	1,160,848,721	7.59	14,855	1,127.22

SOUTH CAROLINA PUBLIC SERVICE COMMISSION
 RESIDENTIAL ELECTRIC BILL COMPARISON
 JURISDICTIONAL ELECTRIC UTILITIES
 AS OF JUNE 30, 2003

EFFECTIVE: KWH/MONTH	CP&L (RES)		SCE&G (8)		DUKE (RS-2)		LOCKHART (R)	
	(Jul-Oct)	(Nov-Jun)	(Jun-Sep)		(Oct-May)		(Jan-Dec)	
			FEBRUARY 1, 2003	JUNE 1, 2003	JUNE 1, 2003	NOVEMBER 22, 2002	JUNE 1, 2003	NOVEMBER 22, 2003
0	\$ 6.50	\$ 6.50	\$ 7.50	\$ 7.50	\$ 6.16	\$ 6.50	\$ 6.16	\$ 6.50
100	14.40	14.40	15.45	15.45	12.76	14.32	12.76	14.32
250	26.25	26.25	27.37	27.37	22.65	26.05	22.65	26.05
500	46.01	46.01	47.24	47.24	39.15	45.60	39.15	45.60
600	53.91	53.91	55.18	55.18	45.74	53.42	45.74	53.42
750	65.76	65.76	71.08	71.08	58.94	65.16	58.94	65.16
1000	85.51	83.51	88.82	86.05	72.13	84.71	72.13	84.71
1500	125.02	118.02	133.17	123.49	112.56	128.46	112.56	128.46
2000	164.52	152.52	177.52	160.92	152.99	172.21	152.99	172.21
2500	204.03	187.03	221.87	198.36	193.42	215.97	193.42	215.97
3000	243.53	221.53	266.22	235.79	233.85	259.72	233.85	259.72
4000	322.54	290.54	354.92	310.66	314.71	347.23	314.71	347.23
5000	401.55	359.55	443.62	385.53	395.58	434.73	395.58	434.73

**RESIDENTIAL SERVICE STATISTICAL COMPARISON MAJOR
JURISDICTIONAL ELECTRIC UTILITIES OPERATING IN SOUTH CAROLINA**

Company	Year	Kilowatthours	No. of Customers	Revenues \$	Avg Rate Cents per Kwh	Annual KWH per Customer	Avg Bill \$
CP&L							
	1932	7,503,977	10,204	458,118	6.11	735	44.90
	1935	10,939,600	11,731	494,501	4.52	933	42.15
	1940	26,657,500	18,196	758,002	2.84	1,465	41.66
	1950	126,559,100	49,809	2,955,715	2.34	2,541	59.34
	1960	350,927,100	69,435	6,790,603	1.94	5,054	97.80
	1965	486,304,700	73,664	8,597,603	1.77	6,602	116.71
	1970	840,720,400	82,366	13,642,891	1.62	10,207	165.64
	1975	1,072,863,827	92,596	31,416,152	2.93	11,587	339.28
	1980	1,362,446,803	100,335	58,380,674	4.28	13,579	581.86
	1985	1,332,833,000	108,870	95,214,114	7.14	12,242	874.57
	1990	1,565,239,000	117,040	130,677,901	8.35	13,374	1,116.52
	1995	1,808,552,000	124,894	144,961,042	8.02	14,481	1,160.67
	1996	1,864,666,000	128,426	148,400,552	7.96	14,519	1,155.53
	1997	1,800,241,000	130,015	141,878,947	7.88	13,846	1,091.25
	1998	1,893,745,000	131,357	148,000,840	7.82	14,417	1,126.71
	1999	1,898,980,000	132,450	148,176,400	7.80	14,337	1,118.73
	2000	2,041,790,000	133,516	160,222,920	7.85	15,292	1,200.03
	2001	1,959,131,000	135,070	158,997,413	8.12	14,505	1,177.15
	2002	2,122,401,000	136,011	171,366,141	8.07	15,605	1,259.94
Duke Power							
	1932	13,514,460	22,376	756,739	5.60	604	33.82
	1935	19,625,277	27,481	844,898	4.31	714	30.74
	1940	46,718,561	41,771	1,479,019	3.17	1,118	35.41
	1950	267,271,888	100,973	5,952,778	2.23	2,647	58.95
	1960	813,239,146	155,543	16,026,582	1.97	5,228	103.04
	1965	1,168,815,918	175,944	21,478,962	1.84	6,643	122.08
	1970	2,023,344,799	210,073	34,946,803	1.73	9,632	166.36
	1975	2,824,847,000	251,187	84,049,250	2.98	11,246	334.61
	1980	3,577,197,000	280,843	144,639,000	4.04	12,737	515.02
	1985	3,665,154,000	308,491	224,197,000	6.12	11,881	726.75
	1990	4,307,688,000	338,273	304,220,000	7.06	12,734	899.33
	1995	4,964,054,000	367,485	358,640,000	7.22	13,508	975.93
	1996	5,165,151,000	374,707	363,331,000	7.03	13,785	969.64
	1997	4,940,811,000	382,752	339,076,000	6.86	12,909	885.89
	1998	5,211,150,000	390,736	359,865,000	6.91	13,337	920.99
	1999	5,307,711,000	398,322	364,748,000	6.87	13,325	915.71
	2000	5,632,775,000	405,512	384,481,000	6.83	13,891	948.14
	2001	5,352,843,000	413,336	367,268,000	6.86	12,950	888.55
	2002	5,877,145,000	416,472	402,023,000	6.84	14,112	965.31
SCE&G							
	1932	16,078,367	26,062	1,026,706	6.39	617	39.39
	1935	24,173,590	29,106	1,125,266	4.65	831	38.66
	1940	58,901,367	44,014	1,893,465	3.21	1,338	43.02
	1950	238,937,234	97,699	6,200,950	2.60	2,446	63.47
	1960	850,217,186	161,482	18,394,090	2.16	5,265	113.91
	1965	1,281,895,086	188,343	25,858,455	2.02	6,806	137.29
	1970	2,250,612,558	228,417	42,866,987	1.90	9,853	187.67
	1975	2,893,003,110	263,711	106,338,964	3.68	10,970	403.24
	1980	3,743,532,858	297,580	187,748,480	5.02	12,580	630.92
	1985	4,032,261,000	336,253	311,277,888	7.72	11,992	925.73
	1990	5,082,965,000	381,320	353,138,617	6.95	13,330	926.10
	1995	5,726,815,000	413,207	425,486,416	7.43	13,859	1,029.72
	1996	5,939,703,000	419,789	466,364,247	7.85	14,149	1,110.95
	1997	5,647,185,000	427,375	452,352,802	8.01	13,214	1,058.44
	1998	6,323,764,000	436,693	507,201,355	8.02	14,481	1,161.46
	1999	6,268,556,000	446,173	495,652,546	7.91	14,050	1,110.90
	2000	6,664,735,000	452,873	531,402,694	7.97	14,717	1,173.40
	2001	6,494,226,000	462,162	530,498,865	8.17	14,052	1,147.86
	2002	7,229,801,000	472,228	581,767,427	8.05	15,310	1,231.96

**ORGANIZATIONS FURNISHING RETAIL ELECTRIC SERVICE
IN SOUTH CAROLINA AS OF JUNE 30, 2003**

<u>COMPANY</u>	<u>MANAGING OFFICER, ADDRESS</u>	<u>PHONE NUMBER</u>
<u>PRIVATELY OWNED</u>		
CP&L d/b/a Progress Energy Carolinas Inc.	Mr. William Cavanaugh III, Chairman, Pres. & CEO P.O. Box 1551 CPB-12, Raleigh, NC 27602-1551	(919)546-3560
Duke Power Company	Mrs. Ruth G. Shaw, President P. O. Box 10006, Charlotte, NC 28201-1006	(704)594-6200
South Carolina Electric & Gas Company	Mr. Neville O. Lorick, President and COO SCE&G, Columbia, SC 29218	(803)217-9387
Lockhart Power Company	Mr. Leslie Anderson, GM & Assist. Treasurer P. O. Box 10, Lockhart, SC 29364	(864)545-2211
<u>Related Organization</u>		
Public Service Commission Of S. C.	Mr. Gary E. Walsh, Executive Director P. O. Drawer 11649, Columbia, SC 29211	(803)896-5133
<u>STATE OWNED</u>		
S. C. Public Service Authority	Mr. John H. Tiencken, Jr., President & CEO P. O. Box 2946101, Moncks Corner, SC 29461-2901	(843)761-7063
<u>CONSUMER OWNED</u>		
Aiken Electric Cooperative	Mr. Gary L. Stooksbury, CEO P. O. Box 417, Aiken, SC 29802-0417	(803)649-6245
Berkeley Electric Cooperative	Mr. Ervin E. Strickland, Jr., President & CEO P. O. Box 1234, Moncks Corner, SC 29461-1234	(843)761-8200
Black River Electric Cooperative	Mr. C. H. Leaird, President & CEO P. O. Box 130, Sumter, SC 29151-0130	(803)469-8060
Blue Ridge Electric Cooperative	Mr. Charles E. Dalton, President & CEO P. O. Box 277, Pickens, SC 29671	(864)878-6326
Broad River Electric Cooperative	Mr. J. Richard Baines, President & CEO P. O. Box 2269, Gaffney, SC 29342	(864)489-5737
Central Electric Cooperative(1)	Mr. Ronald J. Calcaterra, President & CEO P. O. Box 1455, Columbia, SC 29202	(803)779-4975
Coastal Electric Cooperative	Mr. Lawrence J. Hinz, CEO 2269 Jefferies Hwy, Walterboro, SC 29488	(843)538-5700
Edisto Electric Cooperative	Mr. David E. Felkel, President & CEO P. O. Box 547, Bamberg, SC 29003	(803)245-5141
Fairfield Electric Cooperative	Mr. William L. Hart, CEO P. O. Box 150, Winnsboro, SC 29180	(803)635-4621

Haywood Electric Cooperative	Mr. E. L. Ayers, General Manager 1819 Asheville Rd., Waynesville, NC 28786	(800)951-6088
Horry Electric Cooperative	Mr. James P. Howle, Ex V. P. & CEO P. O. Box 119, Conway, SC 29528-0119	(843)248-2211
Laurens Electric Cooperative	Mr. J. David Wasson, Jr., President & CEO P. O. Box 700, Laurens, SC 29360	(864)682-3141
Little River Electric Cooperative	Mr. Roland L. White, General Manager P. O. Box 220, Abbeville, SC 29620	(864)459-2141
Lynches River Electric Cooperative	Mr. Edward S. Drozd, President & CEO P. O. Box 308, Pageland, SC 29728	(843)672-6111
Marlboro Electric Cooperative	Mr. William L. Fleming, President & CEO P. O. Drawer 1057, Bennettsville, SC 29512	(843)479-3855
Mid-Carolina Electric Cooperative	Mr. Jack F. Wolfe, Jr., President & CEO P. O. Drawer 669, Lexington, SC 29071	(803)749-6555
New Horizon Electric Cooperative(3)	Mr. Charles L. Compton, President & CEO P. O. Box 1169, Laurens, SC 29360	(864)682-3159
Newberry Electric Cooperative	Mr. Daniel P. Murphy, President & CEO P. O. Box 477, Newberry, SC 29108	(803)276-1121
Palmetto Electric Cooperative	Mr. G. Thomas Upshaw, President & CEO P. O. Box 820, Ridgeland, SC 29936-0820	(843)726-5551
Pee Dee Electric Cooperative	Mr. Robert W. Williams, Jr., President & CEO P. O. Box 491, Darlington, SC 29540	(843)665-4070
Saluda River Electric Cooperative(2)	Mr. Charles L. Compton, President & CEO P. O. Box 929, Laurens, SC 29360	(864)682-3169
Santee Electric Cooperative	Mr. Floyd I. Keels, President & CEO P. O. Box 548, Kingstree, SC 29556	(843)354-6187
Tri-County Electric Cooperative	Mr. Robert G. Wannamaker, General Manager P. O. Box 217, St. Matthews, SC 29135-0217	(803)874-1215
York Electric Cooperative	Mr. E. Paul Basha, President & CEO P. O. Box 150, York, SC 29745	(803)684-4247

Related Organization

Electric Cooperatives of South Carolina	Mr. Fred A. Cole, President & CEO 808 Knox Abbott Drive, Cayce, SC 29033	(803)796-6060
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- (1) Generation and Transmission Cooperative only
- (2) Generation Cooperative only
- (3) Transmission Cooperative only

MUNICIPALLY OWNED

City of Abbeville	Mr. R. Mark Hall, Director Public Utilities P. O. Box 639, Abbeville, SC 29620	(864)459-4518
Bamberg Board of Public Works	Mr. Bruce G. Ellis, Manager P. O. Box 1180, Bamberg, SC 29003	(803)245-5128
City of Bennettsville	Mr. Max Alderman, Administrator P. O. Box 1036, Bennettsville, SC 29512	(843)479-9001
City of Camden	Ms. Rebecca M. Mattey, Public Works Director P. O. Box 7002, Camden, SC 29020	(803)425-6045
City of Clinton	Mr. Ralph E. Lewis, Director of Public Utilities P. O. Box 507, Clinton, SC 29325	(864)833-7520
Town of Due West	Mr. Lewis Saxton, Utility Superintendent P. O. Box 278, Due West, SC 29639	(864)379-2385
Easley Combined Utility System	Mr. Joel D. Ledbetter, General Manager P. O. Box 619, Easley, SC 29641	(864)855-8100
Gaffney Board of Public Works	Mr. Donnie L. Hardin, General Manager P. O. Box 64, Gaffney, SC 29342	(864)488-8801
City of Georgetown	Mr. Alan J. Loveless, Electric Utility Manager P. O. Box 939, Georgetown, SC 29442	(843)545-4600
Greenwood Commission of Public Works	Mr. Steve D. Reeves, Jr., General Manager P. O. Box 549, Greenwood, SC 29648	(864)942-8105
Greer Commission of Public Works	Mr. Tony E. Farr, Manager of Electric Operations P. O. Box 216, Greer, SC 29652	(864)848-5514
Laurens Commission of Public Works	Mr. Coleman Smoak, General Manager P. O. Box 349, Laurens, SC 29360	(864)984-0481
McCormick Commission of Public Works	Mr. Benjamin Lewis, Public Works Director 214 Calhoun Street, McCormick, SC 29835	(864)465-2224
City of Newberry	Mr. Charles H. Guerry, Utility Director P. O. Box 538, Newberry, SC 29108	(803)321-1018
Orangeburg Dept. of Public Utilities	Mr. John B. Bagwell, Director, Electric Division P. O. Box 387, Orangeburg, SC 29116	(803)534-2821
Town of Prosperity	Mr. Fred Sexton, Director of Public Works P. O. Box 36, Prosperity, SC 29127	(803)364-2622
City of Rock Hill	Mr. James G. Bagley, Assistant Utilities Director P. O. Box 11706, Rock Hill, SC 29731	(803)329-5518

Seneca Light & Water Plant	Mr. Gregory P. Dietterick, Administrator P. O. Box 4773, Seneca, SC 29679	(864)885-2700
City of Union	Mr. Charles H. Potts, Administrator P. O. Box 987, Union, SC 29379	(864)429-1700
Westminster Commission of Public Works	Vacant P. O. Box 399, Westminster, SC 29693	(864)647-3200
Town of Winnsboro	Mr. Charles William Medlin, Dir. Electrical Utilities P. O. Box 209, Winnsboro, SC 29180	(803)635-3330

Related Organizations

S.C. Assoc. of Municipal Power Systems	Mr. Jimmy Bagley, President P. O. Box 12109, Columbia, SC 29211	(803)799-9574
Municipal Association of South Carolina	Mr. Howard Duvall, Executive Director P. O. Box 12109, Columbia, SC 29211	(803)799-9574
Piedmont Municipal Power Agency	Mr. Don Ouchley, General Manager 121 Village Drive, Greer, SC 29651	(864)877-9632

Areas Served by Power Companies Operating in South Carolina June 30, 2003

<u>Power Company</u>	<u>Territory Served</u>	<u>Managing Officer</u>	<u>Home Office</u>
Carolina Power & Light	<p>Andrews, Ashland, Auburn, Aynor, Bethea, Bethune, Bishopville, Blaney, Blenheim, Brittons Neck, Brogden, Cades, Carterville, Cheraw, Chesterfield, Clio, Coward, Darlington, Dillon, Dovesville, Drake, Ebenezer, Effingham, Elliot, Florence, Galivants Ferry, Greeleyville, Green Sea, Hagoood, Hamer, Hartsville, Heineman, Hemingway, Horatio, Jefferson, Johnsonville, Kingstree, Lake City, Lake View, Lamar, Lane, Latta, Little Rock, Lugoff, Lynchburg, Lydia, Manning, Manville, Marion, Mars Bluff, Mayesville, McBee, McColl, Motbridge, Mt. Croghan, Mullins, Nesmith, New Zion, Nichols, North Mullins, Oats, Olanta, Oswego, Pageland, Pamplico, Patrick, Paxville, Pinewood, Rembert, Ruby, Salters, Sardina, Scranton, Sellers, Shannontown, Shaw AFB, Society Hill, South Lynchburg, South Marion, Stateburg, Stokes Bridge, St. Paul, Summerton, Sumter, Tatum, Timmonsville, Turbeville, Wallace, Wedgefield, West Marion, Williamsburg, Willis, Winona, Zion.</p>	William Cavanaugh, III	Raleigh, NC
Duke Power	<p>Anderson, Antreville, Arcadia, Arlington, Arkwright, Barksdale, Blacksburg, Blair, Boiling Springs, Bon Avon, Brandon, Broadway, Calhoun, Camp Sevier, Campobello, Crampton, Cashville, Catawba, Cedar Springs, Centerville, Central, Cherokee Springs, Chesnee, Chester, Chick Springs, City View, Clevedale, Cleveland, Clifton Mills, Clinton, Clover, Cokesbury, Cold Point, Concord, Conestee, Converse, Cowpens, Crescent, Cross Hill, Deans Bridge, Delphia, Disputanta, Donalds, Drayton, Duncan, East Gaffney, Edgemoor, Elgin, Enoree, Equinox Mills, Eureka, Evansville, Fairforest, Fairmont, Filbert, Fingerville, Flat Rock, Flat Woods, Fork Shoals, Fort Lawn, Fort Mill, Fountain Inn, Gaffney, Glendale, Glenn Springs, Ghuck, Gowenville, Gramling, Grassy Pond, Gray Court, Gray's Gin, Great Falls, Greenville, Greer, Harris, Haynes, Hickory Grove, Hickory Tavern, Hillcrest, Hodges, Holly Springs, Honea Path, Inman, Iva, King's Creek, Kershaw, La France, Lancaster, Lando, Landrum, Langford Station, Laurens, Leslie, Lewis Turnout, Level Land, Liberty, Lone Oak, Lowrys, Lyman, Madden, Marietta, Mascot, Maud, Maudlin, Mayo, McConnells, Midway, Monaghan, Moore, Mountville, Mountain Creek, Mt. Gallager, New Prospect, Newry, Ninety-Six, (continued)</p>	Ruth G. Shaw	Charlotte, NC

Areas Served by Power Companies Operating in South Carolina June 30, 2002

<u>Power Company</u>	<u>Territory Served</u>	<u>Managing Officer</u>	<u>Home Office</u>
Duke Power (continued)	Norris, Ora, Orrville, Owings, Pacolet, Pauline, Pelham, Pelzer, Pendleton, Pickens, Piedmont, Popular Springs, Princeton, Reidsville, Renfrew, Richburg, Rodman, Roebuck, Salem Church, Sandy Springs, Saxon, Sedalia, Sharon, Sigsee, Simpsonville, Six Mile, Smyrna, Spartanburg, Springdale, Starr, Switzer, Taylors, Tigerville, Tirzah, Townville, Travelers Rest, Trough Shoals, Tucappan, Una, Valley Falls, Verdery, Walhalla, Ware Shoals, Waterloo, Watts Mills, Wellford, West Greenville, West Pelzer, West Union, White Stone, Whitmire, Whitney, Woodruff, York.	Ruth G. Shaw	Charlotte, NC
Lockhart Power	Adamsburg, Cross Anchor, Cross Keys, Jonesville, Lockhart, Monarch, Pacolet Mills, Sedalia.	L. S. Anderson	Lockhart, SC
South Carolina Electric & Gas	Arden, Ballentine, Batesburg, Blythewood, Bowman, Cameron, Carlisle, Cayce, Chapin, Chappells, College Place, Columbia, Cordova, Creston, Dentsville, Eastover, Eau Claire, Edgewold, Edgewood, Elloree, Forest Acres, Fort Motte, Gadsden, Gaston, Gilbert, Hopkins, Hyatt, Irmo, Jenkinsville, Johnston, Leesville, Lexington, Little Mountain, Livingston, Lykes, Monetta, Neeses, North, Norway, Parler, Parr, Peak, Pelion, Perry, Pomaria, Pontica, Red Bank, Ridge Spring, Ridgeway, Ridgewood, Rion, Rockton, Rowesville, Royster, Salley, Saluda, Santuck, Seivern, Shelton, St. Matthews, Summit, Swansea, Trenton, Wagener, Ward, West Columbia, White Rock, Woodford.	Mr. Neville O. Lorick	Columbia, SC

Territory absorbed from South Carolina Power Co. (March 31, 1950)

Adams Run, Aiken, Allendale, Ashley Junction, Ashley Phosphate, Awendaw, Bamberg, Barnwell, Bath, Beech Island, Beaufort, Belvedere, Berry Hill, Blackville, Bluffton, Bordeaux, Boyer, Branchville, Brunson, Burnettown, Burton, Calhoun Falls, Canadys, Charleston, Cherokee, Chicora, Clarks Hill, Clearwater, Connors, Cooper Yard, Coosawatchie, Cope, Cottageville, Crocketville, Dale, Denmark, Dorchester, Drayton Hall, Dunbarton, Dupont, Early Branch, Edgefield, Edisto Island, Ehrhardt, Elko, Estill, Eutawville, Fairfax, Furman, Garnett, Gloverville, Goodrich, Govan, Grahamville, Graniteville, Green Pond, Hampton, Hanahan, Hardeeville, Harleyville, Hendersonville, Holly Hill, Horse Pond, Isle of Palms, James' Island, Jedburg, (continued)

Areas Served by Power Companies Operating in South Carolina June 30, 2002

<u>Power Company</u>	<u>Territory Served</u>	<u>Managing Officer</u>	<u>Home Office</u>
South Carolina Electric & Gas (continued)	John's Island, Johnstown, Kline, Langley, Lincolnville, Lodge, Luray, Madison, Magnolia, Maryville, McClellanville, Meggett, Myers, Midland Park, Miley, Modoc, Montmorenci, Mt. Carmel, Mt. Pleasant, New Ellenton, North Augusta, North Charleston, Olar, Parksville, Plum Branch, Pocotaligo, Port Royal, Pritchardsville, Ravenel, Reevesville, Rosinville, Ridgeland, Ridgeville, Round O, Ruffin, Scotia, Seigling, Sheldon, Six Mile, Smoaks, Snelling, Springfield, St. Andrew's Parish, St. George, Sullivan's Island, Summerville, Switzerland, Sycamore, Ten Mile, Tillman, Troy, Ulmer, Vance, Varnville, Vauchuse, Walterboro, Warrenville, White Pond, Williams, Willington, Williston, Windsor, Yemassee, Yonges Island.	Mr. Neville O. Lorick	Columbia, SC
South Carolina Public Service Authority (Santee Cooper)	Atlantic Beach, Burgess, Conway, Cherry Grove Beach, Crescent Beach, Floral Beach, Ingram Beach, Loris, Little River, Moncks Corner, Myrtle Beach, Murrell's Inlet, Ocean Drive Beach, Socastee, Wamphee, St. Stephen.	John H. Tiencken, Jr.	Moncks Corner, SC

C. TELECOMMUNICATIONS

The Utilities Department is responsible for the work necessary for the regulation of rates, compliance with tariffs, and quality of service pertaining to twenty-seven (27) Incumbent Local Exchange Carriers (ILECs) and five hundred and seven (507) companies that are certificated to provide interexchange and basic long distance services.

During 1996, The Congress and the South Carolina General Assembly passed landmark legislation which has impacted the Commission and its Utilities Department. Congress enacted the 1996 Telecommunications Act. On a state basis, the Governor signed legislation, Act 354, on May 29, 1996. These two legislative changes set the groundwork for entry of competitors in the local telephone markets. New carriers, as allowed by law, are beginning to compete with the Incumbent Local Exchange Carriers (ILEC). As of June 30, 2000, the Commission has authorized one hundred and eighty nine (189) local competitive carriers. These new entrants are called Competitive Local Exchange Carriers (CLECs). The new laws set forth provisions which need to be addressed or accomplished before these carriers may begin their operations. Some of these provisions such as establishment of rates, terms and condition of interconnection of networks, and universal service issues, which require specific Commission action, have already been completed, or are currently under review.

To be able to better serve the needs of the customer, who expects better service without delays, equipment failures, or inaccurate billing, the Staff monitors the operations of all the jurisdictional telecommunications companies under the regulation of the Commission. These inspections and procedural evaluations are in the form of facilities inspections, cable tests, complaint visits, and compliance reviews pertaining to business office and other general operations of the Companies. Fifty-nine (59) compliance reviews were performed during the year to determine the condition of telecommunications networks, the quality of service being rendered, and compliance with the Commission regulation governing the operations of the telecommunications utilities.

The Staff maintains updated files regarding tariffs, Commission Orders, territorial maps, and other pertinent data. The Department was involved in one hundred and seventeen (117) formal hearings involving telecommunications companies. In addition, seven hundred seventy-three (773) tariff filings covering new services or revisions to existing services and rates were reviewed and processed by the Staff pursuant Commission regulatory policy.

Many of the Telecommunications companies continue to make significant investments to improve the telecommunications infrastructure in South Carolina. These investments allows the companies to provide basic telephone service as well as new and innovative telecommunications services and competitive alternatives. The staff has strived to stay abreast of the needs of telephone subscribers and the ever changing industry by maintaining a working relationship with the Companies and other state and federal regulatory agencies.

**INCUMBENT LOCAL EXCHANGE COMPANIES
CERTIFIED IN SOUTH CAROLINA**

Ms. Kay Berry
Coordinator Governmental Affairs
ALLTEL South Carolina, Inc.
2000 Center Pointe Dr., Suite 2400
Columbia, SC 29210
(803) 365-1050

Mr. Gregg F. Morton
Vice President - Reg. & Leg. Affairs
BellSouth Communications, Inc.
P.O. Box 752
Columbia, SC 29202
(803) 748-8702

Mr. Gerald Coleman
General Manager
Bluffton Telephone Company, Inc.
Post Office Box 346
Bluffton, SC 29910
(843) 757-2211

Mrs. Hannah A. Lancaster
Operations Manager
Chesnee Telephone Company, Inc.
Post Office Box 430
Chesnee, SC 29323
(864) 461-2211

Mr. Stan J. Bugner
Regional Manager
Verizon South, Inc. d/b/a
 Verizon South Carolina
1301 Gervais St., Suite 825
Columbia, SC 29201
(803) 254-5736

Mr. J. M. McElwee
President
The Chester Telephone Company
Post Office Box 160
Chester, SC 29706
(803) 385-2191

Mr. John L. McDaniel
Operating General Manager
Farmers Telephone Cooperative, Inc.
Post Office Box 588
Kingstree, SC 29556
(843) 382-2333

Mr. D. Glenn Martin
Vice President-Operations
Fort Mill Telephone Company
Post Office Box 1299
200 Tom Hall Street (29715)
Fort Mill, SC 29716-1299
(803) 802-9300
FAX: (803) 548-9880
EMAIL: glen.martin@comporium.com

Mr. Stan J. Bugner
Regional Manager-External Affairs
Verizon South, Inc.
1301 Gervais St., Suite 825
Columbia, SC 29201
(803) 254-5736

Mr. J. W. (Jay) McDaniel
General Manager
Hargray Telephone Company, Inc.
Post Office Box 5519
Hilton Head Island, SC 29938
(843) 686-5000

ILEC'S
PAGE 2

Knoxville, TN 37932
(865) 671-4749

Mr. Robert L. Helmly
President and General Manager
Home Telephone Company, Inc.
Post Office Drawer 1194
Moncks Corner, SC 29461
(843) 761-9101

Mr. Curley P. Huggins
Manager
Horry Telephone Cooperative, Inc.
Post Office Drawer 1820
Conway, SC 29526-1820
(843) 365-2151

Mr. Tommy A. Dabney
Director - Operations Manager
Lancaster Telephone Company
Post Office Box 400
703 North While Street (29720)
Lancaster, SC 29721
(803) 285-9086
FAX: (803) 286-7600
EMAIL: tom.dabney@comporium.com

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President
Lockhart Telephone Company
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Mr. Jim Meade
Manager-External Relations
TDS Telecom, Inc.
(McClellanville Telephone Company)
P. O. Box 22995
Knoxville, TN 37932
(865) 671-4749

Mr. Jim Meade
Manager-External Relations
TDS Telecom, Inc.
(Norway Telephone Company, Inc.)
P. O. Box 22995

Mr. H. J. (Danny) Dandridge, III
General Manager
Palmetto Rural Telephone Coop., Inc.
Post Office Drawer 1577
Walterboro, SC 29488
(843) 538-2020

Mr. James P. Wilder
General Manager
Piedmont Rural Telephone Coop., Inc.
Post Office Box 249
Laurens, SC 29360
(864) 682-3131

Mr. Luther E. Kneece
President
PBT Telecom, Inc.
1660 Juniper Springs Rd.
Gilbert, SC 29054-9414
(803) 894-3121

Mr. J. M. McElwee
President
Ridgeway Telephone Company, Inc.
Post Office Box 160
Chester, SC 29706
(803) 337-2291

Mr. D. Glenn McFadden
Sr. Vice President-Operations
Rock Hill Telephone Company
Post Office Box 470
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Rock Hill, SC 29731-6470
(803) 326-6464
FAX: (803) 326-7285
EMAIL: glenn.mcfadden@comporium.com

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(843) 658-3434

ILEC'S
PAGE 3

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(St. Stephen Telephone Company)
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(865) 671-4749

Mr. Marty Bocock
Director, Governmental & Reg. Affairs
Sprint-United Telephone Co. of the
Carolinias
1122 Lady Street - Suite 1050
Columbia, SC 29201
(803) 252-4505

Mr. David J. Herron
General Manager
West Carolina Rural Tel. Coop. Inc.
Post Office Box 610
Abbeville, SC 29620
(864) 446-2111

Mr. Jim Meade
Manager-External Relations
TDS Telcom, Inc.
(Williston Telephone Company)
P. O. Box 22995
Knoxville, TN 37932
(865) 671-4749

GROWTH OF TELEPHONE UTILITIES IN SOUTH CAROLINA

YEAR	GROSS OPERATING REVENUE (MILLIONS)	GROSS PLANT INVESTMENT (MILLIONS)
1966	83.1	394.1
1967	90.5	446.1
1968	102.6	500.1
1969	117.7	561.8
1970	134.8	634.3
1971	194.6	683.3
1972	168.4	807.1
1973	182.9	943.4
1974	213.9	1086.6
1975	340.8	1053.5
1976	399.5	1304.5
1977	449.7	1451.6
1978	492.3	1595.0
1979	577.5	1779.6
1980	660.2	1972.9
1981	768.8	2076.9
1982	859.1	2232.5
1983	869.9	2329.8
1984	786.1	2269.1
1985	953.4	2510.8
1986	985.0	2613.7
1987	1512.1	2578.9
1988	1623.5	4449.3
1989	1616.6	4508.7
1990	1658.8	4353.7
1991	1961.7	3679.2
1992	1795.2	3940.5
1993	1916.6	4138.5
1994	2048.6	4271.8
1995	2181.1	4470.4
1996	2097.6	4372.6
1997	2237.8	4798.0
1998	2484.4	5044.3
1999	2291.8	5364.5
2000	3709.9	5667.9
2001	3085.0	6017.8

IXC'S Certified in South Carolina

(Interexchange and Long Distance Carriers)

01 COMMUNICATIONS OF SOUTH CAROLINA 1-800-RECONEX, INC.	36560 Anne Lynce	770 L Street, Ste. 960 2500 Industrial Avenue	Sacramento Hubbard	CA OR	95714 97032	(916)760-4602 9503982-5572
2M COMMUNICATIONS, INC.	37001 Monty M. Dubose	1233 Gilmore Road	Charleston	SC	29407	(803)571-4934
2ND. CENTURY COMMUNICATIONS, INC.	35600 Michael B. Reith	4630 Woodland Corp., Blvd., Ste. 100	Tampa	FL	33614	(813)901-1211
360NETWORKS (USA), INC.	36707 Robert Frost	12202 Airport Way, Ste. 300	Broomfield	CO	30021	(308) 854-5000
3rdWIRE, INC.	36612 Kevin Mullin	148 East Lancaster Ave.	Wayne	PA	19087	(610)975-666
AC STEL COM INC.	36944 Chander Khurana	100 Merrick Rd., Ste. 116 W	Rockville Centre	NY	11570	(516)255-9700
ABROS COMMUNICATIONS LICENSING COMPANY., S.E., LLC	36734 Robert F.X. Condon	1100 Wayne Avenue, 8th Floor	Silver Spring	MD	20910	(240)494-7544
ACC NATIONAL LONG DISTANCE CORP.	34816 Michael L. LaFrance	400 West Avenue	Rochester	NY	14611	
ACCESS INTEGRATED NETWORKS, INC.	36479 Rodney Page	4885 Riverside Dr., Ste. 202	Macon	GA	31210	(478)476-7940
ACCESS ONE INC.	36714 Teresa Danehower	3427 N.W. 55th. Street	Fort Lauderdale	FL	33309	(800)547-7105x105
ACCESS POINT, INC.	35384 Richard Brown	1100 Crescent Green, Ste. 109	Cary	NC	27511	
ACN COMMUNICATIONS SERVICES, INC.	36692 Carolina Roberts	32991 Hamilton Court	Farmington Hills	MI	48333	(248)699-4000
ACS SYSTEMS, INC.	35964 Ernest Ellis	2510 N. Hill Ave., Ste. 230	Santa Ana	CA	922705-5542	(714)622-4444
ACSI LOCAL SWITCHED SERVICES, INC.	35831 Riley M. Murphy	131 National Business Pkwy., Ste. 100	Annapolis Junction	MD	20701	
ADELPHIA BUSINESS SOLUTIONS OF SC, INC.	36184 Terry Romaine	1 North Main Street	Coudersport	PA	16915	(814)260-3143
ADELPHIA TELECOMMUNICATIONS, INC.	35830 Cheryl A. Beichner	1 North Main Street	Coudersport	PA	16915	(814)274-6379
ADVANCED COMMUNICATIONS TECHNOLOGIES	33394 Patricia Benton	4131 Spicewood Springs Rd.□Bldg. A-2	Austin	TX	78759	
ADVANCED MANAGEMENT SERVICES, INC.	34564 Erica Rushion Kutter	3030 N. Central Ave., Ste. 710	Phoenix	AZ	85012	
ADVANCED TEL, INC.	37330 Janet S. Britton	9113 South Burnside Avenue	Gonzales	LA	70737	(225)621-4498
ADVANCED TELECOM, INC.	36706 Lon E. Blake	3723 Fairview Industrial Dr. SE	Salem	OR	97302	(503)316-4452
ADVANCED TELECOMMUNICATIONS NETWORK, INC.	35167 Gary Carpenter	Fourth Executive Campus□Suite 200	Cherry Hill	NJ	08002-4105	
AFFINITY NETWORK INC.	33406 Samuel Delug	3550 Wilshire Blvd., Ste. 1500	Los Angeles	CA	90010	
AIRNEX COMMUNICATIONS, INC.	36403 Kristen Matsushiro	3000 Executive Pkwy, Ste. 230	San Ramon	CA	94583	(925)327-0400
ALEC, INC.	Judy Tinsley	1211 Simorran Blvd., Ste. 295	Casselberry	FL	32707	(407)673-8500
ALLIANCE GROUP SERVICES, INC.	36300 Mark J. Thomas	1221 Post Road East	Westport	CT	6880	
ALLIANCE NETWORK, INC.	36448 Donald F. Angel	1340 Poydras St., Ste. 1500	New Orleans	LA	70113-1276	
ALLTEL COMMUNICATIONS, INC.	Terry Roberts	One Allied Drive	Little Rock	AR	72202	
ALTERNATE COMMUNICATIONS TECHNOLOGY, INC.	35236 Ben Bickham	1398 N. Shadeland Ave., Ste. 2233	Indianapolis	IN	46219	(800)798-9556
AMERICAN BUSINESS ALLIANCE, INC.	33840 Douglas K. Winslow	22 Division Street	Kingston	PA	18704	
AMERICAN COMMUNICATIONS SERVICES, INC.	35525 Riley M. Murphy	600 Hunter Dr., Ste. 301	Oak Brook	IL	60521	
AMERICAN EXPRESS TELECOM, INC.	34718 John Taskett	1100 Abernathy Rd., Ste. 112	Atlanta	GA	30328	
AMERICAN LONG LINES, INC.	35570 Alan Widra	410 Horsham Rd.	Horsham	PA	19044	
AMERICAN NETWORK EXCHANGE	32512 Vicki A. Coons	100 W. Lucerne Cir., Ste. 100	Orlando	FL	32801	

AMERICAN PHONE SERVICES CORP.	Riccardo Ferranti	11285 Elkins Rd., Ste. L4	GA	30076
AMERICAN PUBLIC COMMUNICATIONS, INC.	Jerry Clawson	3200 Broadway, Ste. 360	TX	75043
AMERICAN TEL GROUP, INC (ATG)	Jerry Walker	5858 Eubank, NE, Ste. B16	NM	87111
AMERICAN TELCO, INC.	G. Brady Buckley, III	100 WAUGH Dr., Ste. 200	Houston	TX 77007
AMERICAN TELECOMMUNICATIONS CORP.	Carolyn Cleveland	1001 South Sherman Street	Richardson	TX 75081
AMERICAN TELECOMMUNICATIONS ENTERPRISE, INC.	Lawrence H. Tisch	7323 Oswego Road	Liverpool	NY 13090
AMERICAN TELECOMMUNICATIONS SERVICES, INC.	Bill Stathakatos	4450 Belden Village St., NW □ Ste. 602	Canton	(330)490-2263
AMERICAN TELEPHONE NETWORK, INC.	John R. Thomas	8899 Bendix Drive	Jackson	TN 38301
AMERICAN TELSOURCE, INTL., INC.	Arthur L. Smith	12500 Network Blvd., Ste. 407	San Antonio	TX 78249
AMERICAS TELE-NETWORK CORP.	John Little	720 Hembree Place	Roswell	GA 30076
AMERICATEL CORPORATION	Jorge Asocio	4045 NW 97th Ave.	Miami	(770)751-1820
AMERILI-NET SERVICES	Mark W. Kelly	5140 W. Hurley Pond Rd.	Farmingdale	FL 33178
AMERISHARE COMMUNICATIONS, INC.	Cheryl Burke	4190 Belfort Rd., Ste. 360	Jacksonville	(305)717-0200
AMERITECH COMM. INTL., INC.	Thomas Weckel	5850 W. Las Positas Blvd., Rm.303	Pleasanton	CA 94588
AMERITEL PAY PHONES, INC.	John R. Summers	611 SW Third Street	Lee's Summit	MO 64063
AMERIVISION COMM., INC.	Carl Thompson	3141 New Expressway St.	Oklahoma City	OK 73112-4143
ANCHOR COMMUNICATIONS CORPORATION	James J. Lewis	4301 32nd. Street West, Ste. C15	Bradenton	FL 34205
ANNOX, INC.	Thomas Lindet, Jr.	6509 Highway 41-A □ P.O. Box 230	Pleasant View	TN 37146
ASC TELECOM	Martin H. Bocock	1122 Lady Street, Ste. 1050	Columbia	SC 29201
ASSOCIATION ADMINISTRATORS, INC.	Kevin M. Klepper	180 E. Main Street	Smyrna	NY 11787
AT&T COMMUNICATIONS OF THE SOUTHERN STATES, LLC	Tom Kembel	1200 Peachtree St., N.E. Rm 8041	Atlanta	GA 30309
ATCALL, INC.	Dana Frix	3000 K Street, N.W. Ste. 300	Washington	DC 20007-5116
ATHENA INTERNATIONAL, L.L.C.	Michael Landers	701 Poydras □ 675 One Shell Square	New Orleans	LA 70139
ATLAS COMMUNICATIONS, LTD	John Fudesco	482 Northtown Road	Blue Bell	PA 19422
ATLAS EQUITY, INC.	Vincent E. Galewick	4100 Newport Place, Ste. 400	Newport Beach	CA 992660
AURA COMMUNICATIONS, INC.	Jim Williams	2222 East N.C. Hwy. 54, Ste. 340	Durham	NC 27712
AVANA COMMUNICATIONS	Richard S. Granville, III	1690 Chantilly Dr.	Atlanta	GA 30324
AWESOME COMMUNICATIONS	Marvin Barnwell	1202 D'antignac Street	Augusta	GA 30901
BCGI COMMUNICATIONS	Friltz Von Mering	100 Sylvan Road	Woburn	MA 1801
BELL ATLANTIC COMMUNICATIONS, INC.	Dorothy Jones	1320 N. Courthouse Rd., 2nd. Floor	Arlington	(610)940-9040
BELL SOUTH LONG DISTANCE,INC.	Robin Taylor	28 Perimeter Center East	Atlanta	(404)633-3831
BELL SOUTH PUBLIC COMMUNICATION, INC.	James B. Hawkins	75 Bagby Drive, 2nd. Floor	Homewood	(706)432-3330
BIG PLANET, INC.	Michael Anderson	75 West Center Street	Provo	(617)692-7000
BIRCH TELECOM OF THE SOUTH, INC.	Rick Tidewell	2020 Baltimore Ave.	Kansas City	(703)974-7852
BLACKSTONE COMMUNICATIONS COMPANY	Luis Arias	11600 NW 34th. Street	Miami	(770)352-3120
BLUE SHIFT TELECOM, LTD	Steve Shymian	833 W. Chicago Ave., Ste. 201	Chicago	(801)345-7000
BLUESTAR NETWORKS, INC.	Richard L. Burner	801 Crescent Center Dr., Ste. 600	Franklin	TN 37064
BRITIAN COMMUNICATIONS INTL. CORP.	Robert W. Taylor	600 Jefferson, Ste. 500	Houston	TX 77002
BROADPLEX, LLC	Michael Ball	130 Mind Lake Ct., Ste. 100	Raleigh	NC 28715

BROADRIVER COMMUNICATIONS CORP.	36812	13000 Deerfield Pkwy., Ste. 210	Alpharetta	GA 30004	(678)566-1100
BROADWING TELECOMMUNICATIONS, INC.	34631	1122 Capital of Texas Hwy., South	Austin	TX 78746-6426	(787)446-6426
BUDGET CALL LONG DISTANCE, INC.	Diane Peters	1080 Pittsford Victor Rd.	Pittsford	NY 14534	(585)218-8326
BUEHNER-GRY, INC.	Steven Johnson	62975 Boyd Acres Rd. #3	Bend	OR 97701	(541)385-5255
BUSINESS CALLING PLAN, INC.	Robert Young	1601 E. Flamingo Rd., Ste. 18-109	Las Vegas	NV 89119	(888)299-6618
BUSINESS CHOICE NETWORK, INC.	Brian Pandeline	816 Greenbrier Cir., Ste. 206	Chesapeake	VA 23320	
BUSINESS DISCOUNT PLAN, INC.	Craig Konra	One World Trade Center, Ste. 800	Long Beach	CA 90831	(949)798-7040
BUSINESS OPTIONS, INC.	Kurtis Kintzel	8320 Louisiana Street	Merrillville	IN 46410-06312	
BUSINESS TELCOM, INC. (BTI)	Barbara Green	4300 Six Forks Road	Raleigh	NC 27609-5781	
BUYERS UNITED INT'L., INC.	Paul Jarman	635 West 5300 South, Ste. 202	Murray	UT 84123	(800)264-9015
CABLE & WIRELESS USA, INC.	DeMara Madison	8219 Leesburg Pike	Vienna	VA 22182	(703)905-7016
CALL PROCESSING, INC.	Charles J. Stinson	901 E. 18th Street	Piano	TX 75074	(800)987-9274
CAPSULE COMMUNICATIONS, INC.	David Hurwitz	2 Greenwood Square, Ste. 275□331 Street Road	Bensalem	PA 19020	
CARIBBEAN TELEPHONE & TELEGRAPH, INC.	James Franklin	1249 Washington Blvd., Ste. 2015	Detroit	MI 48226	
CASH BACK REBATES, LD.COM, INC.	Tom Vrabel	657 Main Ave., Ste. 301	Pasaic	NY 7055	(973)779-7900/Disconnecte
CELLULAR EXPRESS, INC.	Paul J. Tobion	265 Franklin Street	Boston	MA 2110	
CENTURYTEL LONG DISTANCE	Pamela A. Morehead	100 Century Park Drive	Monroe	LA 71203	0
CEO TELECOMMUNICATIONS SERVICES, INC.	Mary Casey	12440 Firestone Blvd., Ste. 3300	Norwalk	CA 90650	
CHESNEE LONG DISTANCE, INC.	Hannah A. Lancaster	208 South Alabama Avenue	Chesnee	SC 29323	(864)461-2211
CHESTER LONG DISTANCE	Sam J. Jones	P.O. Box 160	Chester	SC 29706	
CHOCTAW COMMUNICATIONS L.C.	Jennifer Goldston	1600 Vicroy	Dallas	TX 75235	(214)424-1511
CL2, INC.	Willa Andrella Baylis	200 Galleria Pkwy., Ste. 1550	Atlanta	GA 30339	(770)425-2267
CIERRA NETWORK SYSTEMS, INC.	Robert W. Livingston	2630 Fountainview, Ste. 300	Houston	TX 77057	(713)914-3870
CIMCO COMMUNICATIONS, INC.	William A. Capraro, Jr.	18 West 100 22nd, St., Ste. 109	Oakbrook Terrace	IL 60181	(630)591-8080
CITIZENS TELECOMMUNICATIONS COMPANY	J. Michael Swatts	P.O. Box 770	Bluefield	WV 24701-0770	
CLARICOM NETWORKS, INC.	Neil Lichtenman	478 Wheelers Farms Road	Milford	CT 6460	(203)882-3700
COAST INTERNATIONAL, INC.	Bijan Meaveni	14303 W. 95th. Street	Lenexa	KS 66215	
COASTAL AUTOMATED COMMUNICATIONS CORP.	William L. Rovin	2 Reads Way, Ste. 126	New Castle	DE 19720	
COLORADO RIVER COMMUNICATIONS CORP.	H.A. McLarry	P.O. Box 97895	Las Vegas	NV 89193-7895	
COLUMBIA TELECOMMUNICATIONS, INC.	Allynn Madere	11823 Market Place Avenue	Baton Rouge	LA 70896	(504)962-2001
COMCAST BUSINESS COMMUNICATIONS, INC.	Beth Chorosier	650 Centeron Road	Moretown	NJ 080-3985	(856)638-4020
COMDATA TELECOMMUNICATIONS SERVICES, INC.	Charles S. Isdell	5301 Maryland Way	Brentwood	TN 37027	
COMMUNICALL, INC.	Steven L. Green	13355 Noel Rd., Ste. 500	Dallas	TX 75240	
COMMUNICATION TELESYSTEMS INTERNATIONAL	Edward S. Soren	4350 La Jolla Village Dr., Ste. 100	San Diego	CA 92122	
COMMUNICATIONS BILLING, INC.	Courtney A. Maroon	River Square Plaza□19645 Detroit Road, #295	Rocky River	OH 44116	
COMMUNICATIONS CENTRAL OF GA & INVISION TELECOM INC.	Darcy L. Delaney	10120 Windhurst Road	Tampa	FL 33619	(813)628-8000
COMMUNITY LONG DISTANCE, INC.	E. L. Barnes	P.O. Box 470	Rock Hill	SC 29731	
COMTECH 21, LLC	Mane Marcarelli	One Barnes Park South	Wallingford	CT 6402	(203)679-7293
CONCERT COMMUNICATION SALES, LLC	Sheba Chacko	11911 Freedom Dr., 11th Floor	Reston	VA 20190	(571)203-6813

CONCORD TELEPHONE LONG DISTANCE CO.	Mike Coltrane	35458	P.O. Box 227	NC	28026-0027
CONECTCO CORPORATION	Lance J.M. Steinhart, Esquire	35101	1100 Abernathy Rd., Ste 1112	Atlanta	GA 30328
CONNECT AMERICA, INC.	Timothy Sledz	35934	1841 Centre Point Dr., Ste. 135	Naperville	IL 60563
CONNECT LD., INC.	Ted L. Snider, Jr.	36465	124 West Capitol, Ste. 250	Little Rock	AK 72201
CONNECTSOUTH COMMUNICATIONS OF SC	Christopher E. Hugman	36734	9600 Great Hills Trail, Ste. 250-East	Austin	TX 78759
CONQUEST OPERATOR SERVICES CORP.	Marianne A. Townsend	33477	555 Metro Place North, Ste. 375	Dublin	OH 43017
CONVERGENT COMMUNICATIONS SERVICES, INC.	Karen L. Bedell	36245	400 Inverness Dr., Ste. 400	Englewood	CO 80112
CORPORATE TELEMANAGEMENT GROUP	Charles Houser	33268	P.O. Box 27123	Greenville	SC 29616-0219
CTC COMMUNICATIONS CORP.	Douglas A. Van Winkle	35159	360 Second Avenue	Waltham	MA 2154
CUSTOM NETWORK SOLUTIONS	Marc Rozar	35608	311 W. 43rd Street, Ste. 1405	New York	NY 10036
CYBERLIGHT INTERNATIONAL, INC.	Christopher G. Hall	35968	401 Wilshire Blvd., Ste. 900	Santa Monica	CA 90401
D.D.D. CALLING, INC.	Scott Mosier	35458	5120 Woodway, Ste. 7009	Houston	TX 77056-1724
DANIEL ISLAND MEDIA COMPANY, LLC	Norman Kistler	36950	1350 Daniel Island Dr.	Charleston, SC	SC 29492
DEBITCOM, INC.	Glen Day	35825	67 Island Bahia Drive	Ft. Lauderdale	FL 33316
DIAL DISTANCE, INC.	Joel F. Freedman, Esquire	35069	6575 The Corners Pkwy., Ste. 100	Norcross	GA 30092
DIALTONE & MORE, INC.	Elaine B. Lester	35944	105 Water Ridge Drive	Milledgeville	GA 31061
DIECA COMMUNICATIONS, INC.	Dhiru Khanna	36697	2380 Central Expressway	Santa Clara	CA 95050
DISCOUNT NETWORK SERVICES, INC.	Patrick Corrigan	35438	23750 Elmira, Ste. 202	Redford	MI 48239
DLSNET COMMUNICATIONS, LLC	Wendy Blumenthal	36306	545 Long Wharf Drive, 5th. Floor	New Haven	CT 6511
DOMINION TELECOM, INC.	Gregg Kumper	37243	4355 Innslake	Glen Allen	VA 23060
DOMINO NETWORKS COMMUNICATIONS, INC.	Wood Taylor	37022	2950 Gallows Road	Falls Church	VA 22042-1206
DUKENET COMMUNICATIONS, INC.	Marion H. Smith, Jr.	34892	422 S. Church Street	Charlotte	SC 28242-0001
EASTERN TELECOM CORPORATION	John D. Crawford	33802	11817 Canon Blvd., Ste. 600	Newport News	VA 23606
EASTERN TELECOMMUNICATIONS INC.	Menachem Goldstone	35229	17 John Street, 16th. Floor	New York	NY 10038
EASTON TELCOM SERVICES, INC.	Robert A. Mocas	35270	3046 Brecksville Road	Richfield	OH 44286
ECOCOM USA LIMITED	Lewis E. Farsedakis	37053	8605 Westwood Center Dr., Ste. 304	Vienna	VA 22182
EL PASO NETWORKS, LLC	Michael L. Babin	37127	1001 Louisiana Street N1835A	Houston	TX 77002
ELECTRIC LIGHTWAVE, INC.	Susan McAdams	35482	8100 N.E. Parkway Dr., Ste. 200	Vancouver	WA 98662-6461
ELIAS VENTURES, INC.	Elias F. Masso	36063	7633 E. 63rd. Place, Ste. 500	Tulsa	OK 74133
EMERITUS COMMUNICATIONS, INC.	Becky Gipson	34862	1600 Viceroy Dr.	Dallas	TX 75235
ENCOMPASS COMMUNICATIONS, LLC.	Doug Williams	37274	119 W. Tyler, Ste. 260	Longview	TX 75601
ENHANCED COMMUNICATION NETWORK, INC.	Raymond Chan	36666	1031 S. Glendora Ave.	West Covina	CA 91730
ENHANCED COMMUNICATIONS GROUP, LLP	Bruce Summers	36768	2232 S.E. Washington Blvd., Ste. 202	Bartlesville	OK 74006
ENRON BROADBAND SERVICE, INC.	Margo L. Reyna	36896	1400 Smith St., EBR/22 A	Houston	TX 77002-7361
EQUALNET CORPORATION	Zane Russell	34359	1230 Wood Branch Park Drive	Houston	TX 77079-1204
ERBIA NETWORK, INC.	Anne Dunham	36767	1433 Chain Bridge Rd., Ste. 300	McLean	VA 22101
ESSEX COMMUNICATIONS, INC.	Maria A. Abbagnaro	36811	543 Main Street	New Rochelle	NY 10801
EVERCOM SYSTEMS, INC.	Mike Smith	35898	8201 Tristar Drive	Irving	TX 75063
EVOLUTION NETWORKS SOUTH, INC.	Carol Povellities	36976	20 Perimeter Center East	Atlanta	GA 30346

EXCEL TELECOMMUNICATIONS, INC.	Becky Gipson	33573	1600 Viceroy Dr.	TX	75235	(214)424-1000
EXECUTONE INFORMATION SYSTEMS, INC.	Faye Restaino	33579	478 Wheelers Farm Rd.	CT	6460	
EZ TALK COMMUNICATIONS, L.L.C.	Eileen Singleton	36080	4727 South Main	TX	77477	(281)274-7745
EZTEL NETWORK SERVICES, LLC	Patric Boggs	36560	677-C Highway 51 North	MS	39157	(800)241-8067
FAIRPOINT COMMUNICATIONS SOLUTIONS, CORP.	Michael Kent	36616	6324 Fairview Road, Ste. 400	Charlotte	28210	(704)414-2535
FAMILY TELECOMMUNICATIONS, INC.	Denise A. Edwards	35494	3800 N. Central Ave., Ste. B-1	Phoenix	85012	
FEDERAL TRANSTEL, INC.	Tony Center	35066	2868 Acton Road, Ste. 100	Atlanta	GA 35243	(800)933-6600
FIVE STAR TELECOM, INC.	Gene Ellmore	35535	624 S Grand Ave., Ste. 302	Log Angeles	CA 90017-3304	
FLORIDA NETWORK, U.S.A., INC.	Jim Lambeth	34873	40 S. Palafox Street	Pensacola	FL 32501	
FON DIGITAL NETWORK, INC.	Mary Ann Evans	36514	2290 Lee Road	Winter Park	FL 32789	
FOXTEL, INC.	Joe Wong	37943	333 Holcomb Ave., Ste. 200	Reno	NV 89502	(775)786-6400
FREEDOMSTARR COMM., INC.	Alan C. Ezair	36748	332 South Juniper Street, Ste. 200	Escondido	CA 92025	(760)781-1555
FREEDOM COMMUNICATIONS CORP.	Herbert V. Schaffer	36209	2765 Cardinal Circle	Gulf Stream	FL 33483	(561)276-2440
GE CAPITAL COMM. SERVICES CORP.	Meredith Gifford	34318	6540 Powers Ferry Road	Atlanta	GA 30339	(770)644-7774
GEORGIA NAT'L ACCEPTANCE CORP.	A. J. Connell	35864	304 Tenth Street	Augusta	GA 30901	(706)823-7000
GILLETTE GLOBAL NETWORK, INC.	Joseph Gillette	35458	725 Fifth Avenue, 17th Floor	New York	NY 10022	
GLOBAL CROSSING NORTH AMERICA NETWORKS, INC.	Diane Peters	34507	1030 Pittsford Victory Rd.	Pittsford	NY 14534	(585-218-8326
GLOBAL CROSSING TELECOMMUNICATIONS, INC.	Diane Peters	33480	1080 Pittsford Victory Rd.	Pittsford	NY 14534	(558)218-8326
GLOBAL NAPS SOUTH CAROLINA, INC.	James R. J. Scheltema	37356	5042 Durham Rd. West	Columbia	MD 21044-1445	(410)340-0655
GLOBAL PAYCOM, INC.	Robert L. Dennard, Jr.	36004	5008 West Linebaugh Ave., Ste. 56	Tampa	FL 33624	(813)908-2177
GLOBAL TEL*LINK CORPORATION	G. Dan Wiley	33717	2609 Cameron St.	Mobile	AL 36607	
GLOBAL TELELINK SERVICES, INC.	Bob Smith	36831	2810 Spring Rd., SE, Ste. 106-600 Embassy Row., Atlanta	GA 30339-3066	(770)933-0022	
GLOBAL TELEMEDIA INTERNATIONAL, INC.	Roderick A. McClain	35460	500 North Ridge Rd., Ste. 780	Atlanta	GA 30338	(404)642-4888
GLOBAL TELEMEDIA, INC.	Roderick A. McCam	34689	500 North Ridge Rd., Ste. 780	Atlanta	GA 30338	(404)642-4888
GLOBAL TELEPHONE CORPORATION	Craig S. Hill	35591	8 Newbury Street, 6th Floor	Boston	MA 02116-3203	
GLOBALBALINX CORPORATION	Presont W. Riner	36332	4400 Northpoint Pkwy.	Alpharetta	GA 30004	(703)299-9610
GLYPHICS COMMUNICATIONS, INC.	Kody L. Bateman	36500	66 East Wadsworth Park Dr., Ste. 200	Draper	UT 84020	(407)740-8575
GREAT LAKES TELECOMMUNICATIONS CORP.	Marvin Keeling	34606	2012 North Racine	Chicago	IL 60614	
GROUP LONG DISTANCE, INC.	Gerald M. Dunne, Jr.	34340	1451 NW 62nd St., Ste. 200	Ft. Lauderdale	FL 33309	
GST NET, INC.	Elizabeth Ryherd	34638	4001 Main Street	Vancouver	WA 98663	(360)356-2826
GTC TELECOM	Jerry DeCicco	36395	3151 Airway Ave., Ste. P-3	Costa Mesa	CA 92626	(714)549-7700
GTN CORPORATION	William Eric Ottens	35304	2400 West Cypress Creek Rd., Ste. 205	Ft. Lauderdale	FL 33309	
GULF LONG DISTANCE, INC.	Harold Sligh	35311	P.O. Box 1330	Foley	AL 36536	
HARGRAY, INC.	James W. McDaniel	37146	P.O. Box 5986	Hilton Head Island	SC 29938	(843)686-1248
HI-RIM COMMUNICATIONS, INC.	Wayne J. Gedbou	35166	1771 East Flamingo Rd., Ste. 111A	Las Vegas	NV 89119	
HIN TELECOM, INC.	Herb J. Newton	36151	3235 Satellite Blvd., Bldg. 400, Ste. 300	Duluth	GA 30096	(770)291-2121
HOLLEY & LANGLEY INVESTMENTS, INC.	Christopher F. Langley	34516	548 Griffith Road	Charlotte	NC 28217	
HOLMAN MONEYMAN FINANCE CO., INC.	Woodrow Holman, Sr.	37242	975 Broughton Street	Oranburg	SC 29115	(803) 534-4430
HOME LONG DISTANCE, INC.	Robert L. Helmly	34815	P.O. Drawer 1194	Moncks Corner	SC 29461	

HOME OWNERS LONG DISTANCE, INC.	Joseph W. Webb	34640	8000 Vantage, Ste. 2001	San Antonio	TX	78230
HORRY LONG DISTANCE	Curley P. Huggins	33568	P.O. Drawer 1820	Conway	SC	29526
HOST NETWORK, INC.	Steve Salekford	35247	2001 Pennsylvania Ave., NW, Ste. 400	Washington	DC	20006-1851
ICG TELECOM GROUP, INC.	LaCharles Keesee	36097	161 Inverness Drive, West	Englewood	CO	80112
IDEAL DIAL CORPORATION	Mark Payne	35016	910 15th St., Ste. 900	Denver	CO	80202
IDS TELECOM, LLC	Angel M. Lero	36868	1585 NW 167th St., Ste. 200	MIAMI	FL	33169
IDT AMERICA	Diane Clark, Esquire	34708	190 Main Street	Hackensack	NY	7601
I-LINK COMMUNICATIONS, INC.	Tony Oxborrow	33211	3800 N. Central Ave., Ste. B-1	Phoenix	AZ	85012
INACOM COMMUNICATIONS, INC.	George De Sola	34792	10810 Farnan Drive	Omaha	NE	68154
INCOMMNET COMMUNICATIONS CORPORATION	William D. Savage	34835	2801 N. Main St.	Irvine	CA	92714
INFO-TEL, INC. d/b/a TEL-INFO, INC.	Keith S. Smith	35589	303 E. 17th. Ave., Ste. 500	Denver	CO	80203-1250
INMARK, INC.	Nancy Thole	35835	656 Transfer Road	St. Paul	MN	55114
INMATE PHONE SYSTEMS	Stephen A. Edwards	34024	16032 Sherman Way #8	Van Nuys	CA	91406-4022
INMATE TELEPHONE, INC.	James C. Faith	34864	1101 13th. Ave.	Altoona	PA	16601
INTELCOM, INC.	Kassi Avion	36682	5945 Wilcox Place, Ste. B	Dublin	OH	43016-0205
INTELLICOM INTERNATIONAL CORP.	David Spezza	35087	28050 U.S. Hwy. 19, North, Ste. 202	Clearwater	FL	34621
INTELINK TELECOMMUNICATIONS, INC.	R.P. McFarland	34401	1112 Elm Street	Covington	GA	30209
INTELLICALL OPERATOR SERVICES	Gregory E. Hall	34058	2155 Chenault, Ste. 410	Carrollton	TX	75006-5023
INTERCONTINENTAL COMM. GROUP	Michael P. Brown	35523	1801 S. Ferderal Hwy., Ste. 305	Defray Beach	FL	33483
INTERLINK TELECOMMUNICATIONS, INC.	R.P. McFarland	34401	1112 Elm Street	Covington	GA	30209
INTERMEDIA COMMUNICATIONS	Thomas E. Allen, Jr.	35226	3625 Queen Palm Drive	Tampa	FL	33619-1309
INTERNATIONAL EXCHANGE COMMUNICATIONS, INC.	Gail E. Granton	36350	533 Airport Blvd., Ste. 505	Burlingame	CA	94010
INTERNATIONAL TELCOM, LTD.	Kyle Karran	35514	417 2nd. Avenue West	Seattle	WA	98119
INTERNATIONAL TELECOMMUNICATIONS EXCHANGE CORP. (Inex)	Jacob Hunter	33576	5901-A Peachtree Dunwood Rd., Ste. 500	Atlanta	GA	30328
INTERNATIONAL TELEPHONE GROUP, INC.	Richard M. Boudina	36544	1500 Mount Kemble Ave.	Morristown	NJ	7960
INTERSTATE FIBERNET, INC.	David H. Jones	34389	P.O. Box 510	West Point	GA	31833
INTERSTATE FIBERNET, JV	Steven D. Moses	34723	P.O. Box 510	West Point	GA	38133
INTERSTATE SAVINGS, INC.	Samuel M. Friedman	34726	1015 18th. St., NW, Ste. 505	Washington	DC	20036
INTER-TEL NETSOLUTIONS, INC.	Charles V. Mihaylo	35530	120 N. 44th. Street, Ste. 300	Phoenix	AZ	85034
INTL. TELECOM. EX. CORP.. (INTEX)	Jacob Hunter	34215	5901-A Peachtree Dunwood Rd., Ste. 500	Atlanta	GA	30328
INTRADO COMMUNICATIONS, INC.	Gary A. King	37222	6285 Lookout Road	Boulder	CO	80301-3343
IPVOICE COMMUNICATIONS, INC.	Harry R. Bowman	36833	7585 East Redfield, Ste. 202	Scottsdale	AZ	85260
ITC DELTACOM COMMUNICATIONS, INC.	Nanette Edwards	35117	4092 S. Memorial Parkway	Huntsville	AL	35802
JOURNEY TELCOM INTERNATIONAL, INC.	Debra Ricks	35160	1844 South 3850 West	Salt Lake City	UT	84104
JREHCOM, INC.	Russell L. Harris	36864	3080 Main Street	East Perioa	IL	61611
KCI ORIGINAL, INC.	Jack Goldwater	35905	6919 Valjean Avenue	Van Nuys	CA	91406
KDD AMERICA, INC.	Adnan Elyaman	35929	193 W. Frostproof Baptist Church Rd.	Frostproof	FL	33843
KEY COMMUNICATIONS MGMT., INC.	Hirosi Hirai	36641	375 Park Ave., 7th. Floor	New York	NY	10152
	Frank A. Turgon	35080	330 W. Spring St., Ste. 100	Columbus	OH	43215

KMC DATA, LLC	John D. McLaughlin, Jr.	37110	1755 North Brown Rd., Ste. 3144	Lawrenceville	GA	30043	(678)331-6262
KMC TELECOM III, LLC	Mihael Duke	35485	1755 North Brown Rd.	Lawrenceville	GA	30043-8119	(687)985-6261
KMC TELECOM V, INC.	Michael Duke	37011	1755 North Brown Road	Lawrenceville	GA	30043	(678)985-6266
KNOLOGY HOLDINGS, INC.	Bruce Sconover	35961	1241 O.G. Skinner Drive	West Point	GA	31833	(706)645-3966
LCI TELECOM SOUTH, INC.	James D. Heflinger	34369	4630 Lakehurst Ct.	Dublin	OH	43017	
LCR TELECOMMUNICATIONS, LLC	Martin J. Tibbitts	36983	21 Kercheval, Ste. 280	Grosse Pointe	MI	48236	(313)882-7800
LD EXCHANGE COM., INC.	John Snedegar	36866	2510 N. Redhill Ave., Ste. 230	Santa Ana	CA	92705-5542	(949)622-4566
LDC TELECOMMUNICATIONS, INC.	Frank Carosella	35011	c/o InterControllers, Inc.	3350 Bushwood Tampa	FL	33618	(813)933-6519
LDI, INC.	Christy Lonergan	34831	24 South Minnesota	Cape Girardeau	MO	63702	
LDDS COMMUNICATIONS, INC.	Chuck Gardella	32527	515 E. Amite St.	Jackson	MS	39201-2702	
LEGACY LONG DISTANCE INTERNATIONAL, INC.	Michael E. Britt	36581	4501 Circle 75 Parkway, Bldg. D, Ste. 4210 □ Bldg. Atlanta	Long Beach	CA	90831-1000	(800)577-5534
LEGENDS COMMUNICATIONS, INC.	Curtis Brown	36483	One World Trade Center, Ste. 1460	Atlanta	GA	30339	(888)308-8383
LEVEL 3 COMMUNICATIONS, LLC	Jerry Gibson, Sr.	36350	2500 Windy Ridge Pkwy., Ste. 365	Broomfield	CO	80021	(720)888-2516
LIGHTCOM INTERNATIONAL, INC.	William P. Hunt, III, Esquire	36101	1025 El Dorado Blvd.	Washington	DC	20005	(202)842-9000
LIGHTYEAR COMMUNICATIONS, INC.	Bennie L. Thayer	35738	1023 15th Street, Ste. 1250	Louisville	KY	40243	
LOGIX COMMUNICATIONS CORPORATION.	Bruce Widener	34528	12910 Shelbyville Rd., Ste. 211	Oklahoma City	OK	73114	
LONDON COMMUNICATIONS, INC.	Stephen Dobson	36151	13439 North Broadway Extension	Athens	GA	30605	
LONG DISTANCE BILLING SERVICES, INC.	John Corry	33373	180 Produce Ln.	Brookneal	VA	24528	(804)376-1046
LONG DISTANCE DIRECT HOLDINGS, INC.	Patrick Boggs	37280	436 Lynchburg Avenue	Pearl River	NY	10965	
LONG DISTANCE OF MICHIGAN, INC.	Steven Lampert	35438	1 Blue Hill Plaza, Ste. 1430	Hamtramck	MI	48211-1403	(313)873-5500
LONG DISTANCE SERVICES, INC.	Jerry Finetrock	36845	8801 Conant Street	Troy	MI	48084	
LONG DISTANCE WHOLESALE CLUB	Allan M. Barash	34698	50 West Big Beaver, Ste. 445	Dallas	TX	75235	(214)424-1000
LOW COUNTRY CARRIERS, INC.	Becky Gipson	35439	1600 Viceroy Dr.	Hilton Head	SC	29938-5986	
MADISON RIVER COMMUNICATIONS, LLC	A.J. Capici	32517	P.O. Box 5986	Mebane	NC	27302	(703)547-8000
MAIN STREET TELEPHONE COMPANY	Michael T. Skrivan	36774	103 South Fifth Street	Blue Bell	PA	19422	
MATRIX TELECOM, INC.	Frank Scardino	36166	482 Northtown Road	Ft. Worth	TX	76180	
MAXCESS, INC.	Gary Jeter	33226	8721 Airport Freeway	Tallahassee	FL	32301	(850)513-1018
MAXTEL USA, INC.	Doris Franklin	36718	315 South Calhoun St., Ste. 314	Brookneal	VA	24528	(804)376-1046
MAXXIS COMMUNICATIONS, INC.	Patricia Boggs	37243	436 Lynchburg Ave.	Tucker	GA	30084	(770)696-6343
MCI WORLD.COM, INC.	DeChane Cameron	36341	1901 Montreal Rd., Ste. 108	Atlanta	GA	30328	(800)525-5406
McLeodUSA TELECOMMUNICATIONS SERVICES, INC.	Kennard B. Woods	30949	6 Concourse Parkway, Ste. 3200	Cedar Rapids	IA	52406-3177	(319)298-7000
MERIDIAN TELECOM CORPORATION	Casey D. Mahon	35738	6400 C Street., SW	Atlanta	GA	30305	(404) 859-7550
MERIDIAN TELECOMMUNICATIONS, INC.	Carol Scheerer	35579	3490 Piedmont Rd., NE, Ste. 600	Kissimmee	FL	34744	(407)932-4494
METRACOM, LLC	Rick M. Brothers	36571	2230 East Ilio Brinson Memorial Hwy.	Louisville	KY	40223	(617)227-3050
METROLINK COMMUNICATIONS	John J. Grieve	35115	9931 Corporate Campus Dr., Ste. 3000	Chicago	IL	60602	
METROMEDIA FIBER NETWORK SERVICES, INC.	John Paulsen	35314	70 West Madison, Ste. 5500	White Plains	NY	10601	(914)421-6708
METROPOLITAN TELECOMMUNICATIONS OF SOUTH CAROLINA	Dennis E. Codlin	36753	One North Lexington Ave.	New York	NY	10005	(212)607-2010
MFS INTELENET OF SC, INC.	Irina Armstrong	37060	44 Wall Street, 14th. Floor	Parsippany	NJ	7054	
	Joseph O. Kahl	34600	6 Century Dr., Ste. 300				

MID COM COMMUNICATIONS	33526	19675 West 10 Mile Rd.	Southfield	MD	48075	(248) 945-1904
MOMENTUM BUSINESS SOLUTIONS, INC.	37230	2090 Columbian Rd., Ste. 3000	Birmingham	AL	33216	0
MTC TELEMANAGEMENT CORPORATION	35459	1304 Southpoint Blvd.	Petaluma	CA	94954	
NATEL, LLC	37071	6501 N. Brookline, #121	Oklahoma City	OK	73112	(405)858-0003
NATIONAL ACCOUNTS, INC.	34305	119 Cherry Hill Rd.	Parsippany	NY	7054	
NATIONAL TELESAV, INC.	33106	4605 Oleander Dr., Ste. E	Myrtle Beach	SC	29577-5739	
NATIONWIDE AMERICAN COMM., INC.	33422	3300 N State Road 7, Box J717	Hollywood	FL	33021	
NATIONWIDE COMMUNICATIONS, INC.	34505	28202 Franklin Road #A4	Southfield	MI	48034-1659	
NAVIGATOR TELECOMMUNICATIONS	36524	212 Center Street, Ste. 500	Little Rock	AK	72201	
NET ONE INTERNATIONAL, INC.	35738	120 University Park Dr., Ste. 150	Winter Park	FL	32792	(404)679-5455
NETEL, INC.	35016	6300 N.E. First Ave., 3rd. Floor	Fl. Lauderdale	FL	33334	
NETLOUX TELECOM, INC.	36712	501 Bath Street	Santa Barbara	CA	93101	(805)884-6365
NET-TEL CORPORATION	35643	P.O. Drawer 200□210 N. Park Avenue	Winter Park	FL	32790-0200	(404)740-8575
NETWORK COMMUNICATIONS, INTERNATIONAL CORP.	36606	606 East Magill Street	Longview	TX	75601	
NETWORK OPERATOR SERVICES, INC.	35971	119 West Tyler, Ste. 260	Longview	TX	75601	(903)323-4500
NETWORK TELEPHONE, INC.	36248	8115 S. Palafax Street	Pensacola	FL	32501	(850)432-4855
NETWORK US, INC.	37341	W229 N1433 Westwood Dr., Ste. 205	Waukesha	WI	53186	(262)513-3158
NETWORKIP, LLC	37105	119 West Tyler St., Ste. 168	Longview	TX	75601	(903)323-4500
NEW CENTURY TELECOM, INC.	35934	8180 Greensboro Dr., Ste. 700	McLean	VA	22102	
NEW DIMENSION COMMUNICATIONS, INC.	36780	1009 Middleton Street	Orangeburg	SC	29115	(803)268-0491
NEW EDGE NETWORK, INC.	36545	3000 Columbia House Blvd., Ste. 106	Vancouver	WA	98661	
NEW MEDIA TELECOMMUNICATIONS, INC.	35908	4225 Executive Square, Ste. 1070	Lajolla	CA	92037	(619)558-3333
NEWSOUTH COMMUNICATIONS CORP., LLC	35859	Two North Main Street	Greenville	SC	29601	(864)672-5000
NORSTAN NETWORK SERVICES, INC.	33842	P.O. Box 9003	Maple Grove	MN	55311-9003	
NORSTAR COMMUNICATIONS, INC.	37209	18200 Von Karman Ave., Ste. 900	Irvine	CA	92612	(949)567-1880
NORTH AMERICAN COMM. CONTROL	35517	437 West 16th. Street	New York	NY	10011	
NORTH AMERICAN TELEPHONE NETWORK, INC.	35404	4151 Ashford-Dunwoody Rd., Ste. 675	Atlanta	GA	30319	
NOS COMM.,INC.	33687	4380 Boulder Highway	Las Vegas	NV	89121	(888) 665-4586
NOSVA, LIMITED PARTNERSHIP	34621	4380 Boulder Highway	Las Vegas	NV	89121	
NOW COMMUNICATIONS, INC.	36132	711 S. Tejon, Suite 201	Colorado Springs	CO	80903	(719)633-9977
NTERA, INC.	37286	1020 N.W. 163rd. Dr.	Miami	FL	33169	(305)914-3364
NUI TELEPHONE, INC.	36544	1500 Mount Kemble Avenue	Morristown	NY	7960	
NUVOX COMMUNICATIONS, INC.	35944	200 North Main Street, Ste. 303	Greenville	SC	29601	(864)233-5517
NXLD COMPANY db/a NEXTEL LONG DISTANCE	36069	2110 Edmund Halley Dr.	Reston	VA	20191	(703)433-4000
NYNEX LONG DISTANCE COMPANY	35360	1320 N. Courthouse Road, 9th Floor	Arlington	VA	22201	(703)526-3044
OLS, INC.	36129	1030 Cambridge Square, Ste. E	Alpharetta	GA	30201	
ONE CALL COMMUNICATIONS	33247	801 Congressional Blvd., Ste. 100	Carmel	IN	4032	
ONE TO ONE COMMUNICATIONS, INC.	34849	P.O. Box 40467	Mobile	AL	36640-0467	
ONEPOINT COMMUNICATIONS - GEORGIA, LLC	36061	Two Conway Park, 150 Field Dr., Ste. 300	Lake Forest	IL	60045	(847)582-8800

ONESTAR LONG DISTANCE, INC.	34731	7100 Eagle Crest Blvd., Ste. B	Evansville	IN	47715	(812)437-7790
ONETONE TELECOM, INC.	36349	100 Century Plaza, Ste. 91	Seneca	SC	20672	(264)882-0266
OPERATOR COMMUNICATIONS, INC.	32316	6707 Democracy Blvd., 8th Floor	Bethesda	MD	20817	
OPERATOR SERVICES COMPANY	34204	5302 Avenue Q#6	Lubbock	TX	79412-2733	
OPEX COMMUNICATIONS, INC.	36213	500 East Higgins Road	Elk Grove Village	IL	60007	(847)545-9000
OPTICAL TELEPHONE CORPORATION	37312	600 Boulevard South, Ste. 104	Huntsville	AL	35802	(866)318-5480
OPTIMIZATION SERVICES, INC.	37292	121 Interstate Blvd., Ste. 2A	Greenville	SC	29681	(866)674-2666
OVERTLOOK COMM. INTL. CORP.	35100	2839 Paces Ferry Road	Atlanta	GA	30339	(404)432-6800
OZARK TELECOM, INC.	36535	1115 Mill Street	Camden	SC	29020	
PAETEC COMMUNICATIONS, INC.	36186	290 Woodcliff Drive	Fairport	NY	14450	(716)340-2500
PALMETTO TELEPHONE COMMUNICATIONS, LLC	36404	2741 Jefferies Highway	Walterboro	SC	29488	(843)538-2020
PALMETTONET, INC.	31310	P.O. Box 228	Rock Hill	SC	29731	
PANTEL COMMUNICATIONS, INC.	35100	801 N. State Street	Elgin	IL	60123	(847)741-5000
PARADIGM COMM. CORP.	35929	1158 26th. Street PMB 443	Santa Monica	CA	90403	(310)899-3400
PARAMOUNT COMMUNICATIONS, INC.	36549	7474 PMB 102 Creedmoor Rd.	Raleigh	NC	27613	(919)45-9010
PATH ENTERPRISES	37201	177 Parkside Drive	Union	NY	7083	(908) 688-8999
PAY TEL COMMUNICATIONS, INC.	33301	9 A Oak Branch Drive	Greensboro	NC	27407	
PBT COMMUNICATIONS, INC.	35481	1160 Juniper Springs Road	Gibert	SC	29054	(803)894-1104
PDS, INC.	36657	P.O. Box 742706	Dallas	TX	75374-2706	(214)343-0126
PEOPLES TELEPHONE COMPANY, INC.	33763	10120 Accutel Windhorst Rd.	Tampa	FL	33619	(813) 628-8000
PETRACOM CORPORATION	34529	13601 Preston Road	Dallas	TX	75240-4911	
PF-NET NETWORK SERVICE, CORP	36891	2941 Fairview Park Drive	Falls Church	VA	22042	(703)564-7200
PNG TELECOMMUNICATIONS, INC.	35335	7908 Cincinnati-Dayton Rd., Ste. Q-B	West Chester	OH	45069	(513)777-2850
POLAR COMMUNICATIONS CORP.	34332	300 Corporate Center Drive	Manalapan	NJ	7726	
PREFERRED CARRIER SERVICES, INC.	35359	14681 Midway Road, Ste. 105	Addison	TX	75001	(972)503-3388
PREFERREDTELCOM, INC.	35118	4801 Spring Valley Rd., Ste. 118 B	Dallas	TX	75244	(214)458-9950
PREMIERE BILLING SERVICES, INC.	34747	5132 West Washington St.	Springfield	IL	62707-9292	
PREMIERE COMMUNICATIONS, INC.	33813	3399 Peachtree Rd., NE, Ste. 400	Atlanta	GA	30326	
PREMIERE NETWORK SERVICES, INC.	36903	1510 North Hampton Rd., Ste. 120	Desoto	TX	75115	(972)228-8810
PROGRESS TELECOM CORPORATION	36055	263 13th Ave., South	St. Petersburg	FL	33701	(727)820-5611
PROMISE-NET INTERNATIONAL, LTD.	36341	c/o Miller Isar, Inc. 7901 Skansie Ave., Ste. A-3	Gig Harbor	WA	98335	(253)851-6700
PROMISEVISION TECHNOLOGY, INC.	36796	3140 W. Britton Rd. #200	Oklahoma City	OK	73120	(405)330-1070
PRT COMMUNICATIONS, INC.	36404	201 Anderson Dr. □ P.O. Box 249	Laurens	SC	29360	(864)682-3131
PTT TELEKOM, INC.	35821	1000 North Orlando Ave., Ste. A	Winter Park	FL	32789	(407)648-5300
PUSHBUTTON PAGING AND COMMUNICATIONS, INC.	36861	5119 Pleasant Home Rd., Ste. A-3	Martinez	GA	30907	(706)93-4161
QUANTUMSHIFT COMMUNICATIONS, INC.	36000	88 Rowland Way	Navajo	CA	94945	(415)209-7044
QUEST COMMUNICATIONS CORPORATION	33676	8829 Bond Street	Overland Park	KS	66214	(913) 492-1230
QUEST TELECOMMUNICATIONS, INC.	34243	242 Falcon Dr.	Forest Park	GA	30050	
QUICK CONNECT TELEPHONE SERVICE, INC.	36879	4839 Highway 17 Business	Murrells Inlet	SC	29576	(843)357-4203

QUICK TEL, INC.	37160	3822 Ironwood Place	Landover	MD	20785	(303)773-7522
QWEST COMMUNICATIONS CORPORATION	34809	4250 North Fairfax Dr., 13th Floor	Arlington	VA	22203	(703)363-3189
QWEST ENTERPRISE AMERICA, INC.	35559	1801 California St., 34th Floor, Ste. 3800	Denver	CO	80202	(303)308-5429
QX TELECOM LLC	37391	230 Fifth Ave., Ste. 800	New York	NY	10001	(212)689-9094
RAPID LINK USA, INC.	34600	1000 Circle 75 Pkwy., Ste. 050	Atlanta	GA	30339	
RCN TELECOM SERVICES, INC.	35257	105 Carnegie Center	Princeton	NJ	8540	(609)734-3700
RD&J COMMUNICATIONS, INC.	33225	1803 Oak Street	Mylle Beach	SC	29577	
RDST, INC.	36501	8100 Jetstar Drive, Ste. 100	Irving	TX	75063	(972)929-1920
REDUCED RATE LONG DISTANCE, LLC	37425	480 Fenness Blvd., Ste. M	Daytona Beach	FL	32114	(386)258-1701 x 309
RESORT HOSPITALITY SERVICE, LTD.	36298	78 Arrow Road, Ste. B	Hilton Head Island	SC	29928	(864)842-7795
RESORT NETWORK SERVICES LLC	37411	484 SW Borland Road	West Lynn	OR	97068	(503)638-8480
ROBERT CEFAIL & ASSOC. AMERICAN INMATE COMM., INC.	33772	1150 Northmeadow Pkwy., Ste. 118	Roswell	GA	30076	
RRV ENTERPRISES, INC.	35479	5120 Woodway, Ste. 7007	Houston	TX	77056-1724	(713)626-1661
RSL COM U.S.A., INC.	35682	49 West 37th Street, 13th Floor	New York	NY	10018	(646)366-7840x252
SANDHILL COMMUNICATIONS, LLC	36404	P.O. Box 519	Jefferson	SC	29718	(843)658-3434
SBA BROADBAND SERVICES, INC.	37357	5900 Broken Sound Pkwy NW	Boca Raton	FL	33487	(205)985-0394
SBC TELECOM, INC.	36669	300 Convent St. 13th Floor	San Antonio	TX	78205	(210)242-2755
SBR, INC.	35871	2116 Second Avenue South	Minneapolis	MN	55404	(612)829-1020
SCANA COMMUNICATIONS, INC.	35951	SCANA Corporation	Columbia	SC	29218	
SCC COMMUNICATIONS CORP.	36997	6285 Lookout Road	Boulder	CO	80301-3343	(303)581-5600
SERVISENSE.COM, INC.	36823	180 Wells Ave., Ste. 450	Newton	MA	2459	(617)848-8000
SEVEN BRIDGES COMMUNICATIONS, LLC	36860	500 Richardson Rd, South, Ste. A	Hope Hull	AL	36043	(334)281-5551
SHARED COMMUNICATIONS SERVICES, INC.	35436	3723 Fairview Industrial Dr., SE	Salem	OR	97301	(503)316-4452
SINGLE BILLING SERVICES, INC.	36608	c/o Early Lennon Peters & Crocker, PLC 900 Come Kalmazoo	MI	49007	(601)981-8844	
SMARTSTOP, INC.	36103	5440 SW Westgate Dr., Ste. 217	Portland	OR	97221	(503)672-5160
SNET AMERICA, INC.	35066	6 Devine Street, 1st Floor	North Haven	CT	6473	(203)287-4622
SOUTH CAROLINA NET, INC.	33737	1426 Main Street, Ste. 1000	Columbia	SC	29201	
SOUTHERNNET OF SOUTH CAROLINA	29956	6 Concourse Pkwy., Ste. 3200	Atlanta	GA	30328	(888)605-0479
SOUTHERNNET SOUTHEAST, INC.	Kennard B. Woods	6 Concourse Pkwy., Ste. 3200	Atlanta	GA	30328	(888)605-0479
SOUTHWESTERN CORPORATION	Kennard B. Woods	6 Concourse Pkwy., Ste. 3200	Tampa	FL	33609	(888)605-0479
SOUTHWESTERN BELL COMM.SER.,INC.	Katherine Austin	33289 P.O. Box 1092	Pleasanton	CA	95488	(510)468-5130
SPRINT COMMUNICATIONS, LP	Karl Schweizer	5830 W. Las Positas Blvd.	Columbia	SC	29201	
STARLINK COMMUNICATIONS, INC.	Martin H. Brocock	30896 1122 lady Street, Ste. 1050	South San Francisco	CA	94080	(650)869-3600
STARTEC GLOBAL COMMUNICATIONS CORP.	Mark Cohn	35180 601 Gateway Blvd., #260	Potomac	MD	20854	(301)365-8959
STERLING TIME COMPANY	Ram Mukunda	36004 1151 Seven Locks Rd.	Hollywood	FL	33021	(888)367-8391
STOME-TEL, INC.	Renee Yvette	37062 5701 Hollywood Blvd., Ste. A	Cape Coral	FL	33904	
STRUCTUS TELESYSTEM, INC.	James C. Watson	35872 4403 S.E. 16th Place, Ste. # 1	Columbia	SC	29201	(803)461-1400
SUMMIT TELESERVICES, INC.	Gary L. Williams	36728 1401 Main Street, Ste. M-100	Myrtle Beach	SC	29578	
	Joseph E. Cicero	32962 P.O. Box 808				

SWITCHED SERVICES COMMUNICATIONS, L.L.C.	34956	5000 Plaza on the Lake, Ste. 200	Austin	TX	78746	
TALK AMERICA, INC.	Sharon Thomas	33774	12001 Science Dr., Ste. 130	Orlando	FL	32826
TALTON TELECOMM. OF CAROLINA, INC.	Julius Talton, Jr.	33301	720 Alabama Avenue	Selma	AL	36701
TDI COMMUNICATIONS, INC.	Eyal Yechzekell	37404	322 East 50th Street	New York	NY	10022
TDS LONG DISTANCE CORPORATION	Jim Meade	36776	P.O. Box 22995	Knoxville	TN	37932
TELFAEASING ENTERPRISES, INC.	Dana Hoyle	34529	10120 Windhorst Road	Tampa	FL	33619
TELCARE, INC.	Donald Roudabush	33898	444 Lafayette Road	Noblesville	IN	46060
TELCO COMMUNICATIONS GROUP	Thomas J. Cirrito	35439	1401 Wilson Blvd., 11th Floor	Arlington	VA	22209
TELCO PARTNERS, INC.	Steve Lutz	35600	900 Comerica Building	Kalamazoo	MI	49007
TELCOM NETWORK, INC.	David J. Olivet	35117	408 Nutmeg Street	San Diego	CA	92103
TELECENTS COMMUNICATIONS, INC.	Mark Lauzon	36874	8615 Richardson Rd., Ste. 200	Walled Lake	MI	48390
TELECOMEZ CORPORATION	Thiam Gan	37242	1112 A-3 Coronado Court	Fort Collins	CO	80525
TELECOMMUNICATIONS SERVICE CENTER, INC.	Harold Shankland	34640	4112 E. Madison St., Ste. 1215	Tampa	FL	33602
TELECOMMUNICATIONS COOP. NETWORK, INC.	David Altshuler	36481	20 University Road, 4th Floor	Cambridge	MA	2138
TELE-COMMUNICATIONS GROUP, INC.	Ted A. Olden	34215	2300 Treasure Isle Dr., Ste. 78	Palm Beach Gardens	FL	33410
TELEDEBIT, L.P.	George C. Pierce	34337	453 Tallevast Road	Sarasota	FL	34243
TELEDIAL AMERICA, INC.	John J. Verpoort	34633	3235 Eagle Park Dr., NE#101	Grand Rapids	MI	49525-7017
TELEFYNNE INCORPORATED	Jorge Bellas	37362	4286 Woodbine Rd., Ste. B	Pace	FL	32271
TELEGLOBE USA, INC.	Dorota A. Smith	36353	11480 Commerce Park Drive	Reston	VA	20191
TELEHUB NETWORK SERVICES CORP.	Carole Pagan	35682	1175 Tri-State Parkway	Gurnee	IL	60031
TELEINTERNATIONAL COMMUNICATIONS	Susan Flolid	33540	7300 Woolworth Avenue	Omaha	NB	68124
TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.	Elder N. Ripper	35719	3599 West Lake Mary Blvd., Ste. E	Lake Mary	FL	33746
TELEPHONE SERVICES, INC.	John Davis	35541	1647 Randolph Road	Ft. Still	OK	75503
TELERA COMMUNICATIONS, INC.	Lee Bauman	36874	910 East Hamilton Ave., Ste. 200	Campbell	CA	95008
TELE-TREND COMMUNICATIONS, INC.	Gerald D. Fick	34324	1687 Cole Blvd.	Golden	CO	80402-3307
TELICOR, INC.	David Porte	36913	100 West Harrison, Ste. S200	Seattle	WA	98119-4191
TELIGENT SERVICES, INC.	Terri B. Natoli	35916	460 Herndon, Plwy., Ste. 100	Herndon	VA	20170
TELMATCH TELECOMMUNICATIONS, INC.	Edward Miller	33898	11205 New Orleans Dr.	Frisco	TX	75035
TELNET COMMUNICATIONS, INC.	Kevin D. Narans	33939	3636 N. Central Ave., Ste. 1150	Phoenix	AZ	80512
TELSAVE CORPORATION	Todd J. West	35468	2600 N. Central Ave., Ste. 1750	Seattle	WA	98119-4191
TELTRUST COMM. SERVICES, INC.	Deborah Barrett	1103/1994	6322 SOUTH 3000 East	Salt Lake City	UT	84121
THE FREE NETWORK, LLC	Brad J. Tayles	36416	1607 E. Big Beaver Rd., Ste. 105	Troy	MI	48083
THE OTHER PHONE COMPANY	Sharon Thomas	36167	12001 Science Dr., Ste. 130	Orlando	FL	32826
THE PHONCO, INC.	Gregory Luff	35439	One Neshiminy Imples, Ste. 105	Trevose	PA	19053
TIME WARNER TELECOM OF SOUTH CAROLINA, L.L.C.	Carolyn M. Marek	36922	233 Bramerton Court	Franklin	TN	37069
TLX COMMUNICATIONS, INC.(TELAMERICA)	John H. Brydel, Jr.	35279	263 Third St., Ste. 208	Baton Rouge	LA	70801
T-NETIC TELECOMMUNICATIONS SERVICES, INC.	Richard Cree	34579	1544 Valwood Pkwy., Ste. 102	Carrollton	TX	75006
T-NETIX INTERNET SERVICES, INC.	Nancy K. Lee	36684	67 Inverness Dr., East	Englewood	CO	80112
T-NETIX, INC.	Thomas J. Huzjak	34404	6675 S. Kenton St., Ste. 100	Englewood	CO	80111

TON SERVICES, INC.	Joseph R. Kelley	36358	4185 Harrison Blvd.	Ogden	UT	84403	(801)334-4500
TOTAL CALL INTERNATIONAL, INC.	Mark E. Leafsedit	37382	345 S. Figueroa St., Ste. M101	Los Angeles	CA	90071	(213)437-0400
TOTAL NATIONAL TELECOMMUNICATIONS, INC.	Donald W. Booth	35321	Total World Telecom□1001 Fanning, Ste. 300	Houston	TX	77002	
TOTALTEI INC.	Mark K. Folleider	34705	150 Clove Rd., 8th Floor	Little Fall	NJ	72424	
TOUCH 1 COMMUNICATIONS, INC.	Charlene K. Perry	34725	100 Brookwood Road	Atmore	AL	36502	
TOUCH AMERICA, INC.	John Fitzpatrick	37042	1315 N. Main Street	Helena	MT	59601	(406)442-9194
TOUCHTONE NETWORK, INC.	Ken Grossfeld	34794	3550 Biscayne Blvd., Ste. 705	Miami	FL	33137	
TRANS NATIONAL COMM. INTERNATIONAL, INC.	Richard Hargrave	37202	2 Charlegate Wes	Boston	MA	2215	0
TRANS NATIONAL COMM., INC.	Charles H. Helein,Esquire	33778	1830 M Street, NW, Ste. 550	Washington	DC	20036	
TRANSCOMMUNICATIONS, INC.	Christopher Giles	35439	6025 Lee Hwy., Ste.402	Chattanooga	TN	37421	(423)954-9961
TRANSNET CONNECT, INC.	Stan Crews	36566	1413 S. Howard Ave., Ste. 209	Tampa	FL	33606	(813)254-8726
TRANSWORLD NETWORK, CORP.	Jane Hannah	34054	2502 Roey Point Dr., Ste. 170	Ft. Lauderdale	FL	33607	(800)253-0665
TRESCOM, USA, INC.	Norman Klugman	35304	200 E. Broward Blvd.	Tampa	FL	33607	
TRIM COMMUNICATIONS	Ron Ireland	37466	125 E. De La Guerra # 201	Santa Barbara	CA	(805)965-86200	
TT&E OF CHARLESTON INC.	John A. Mitchum	31888	P.O. Box 61659	Charleston	SC	29419-1659	
TW COMMUNICATIONS, INC.	Dennis Anderson	34831	125 E. Baker St., Ste. 120 W	Costa Mesa	CA	92626	
U.S SOUTH AND InCOM	Brooks Smith	35180	3200 Windy Hill Rd., SE, Ste. 1000	Atlanta	GA	30339-8436	
U.S. NETWORK SERVICES, INC.	Don Reese	36164	2722 Eastlake Avenue East	Seattle	WA	89102	(206)505-5500
U.S. TELECOM LONG DISTANCE, INC.	Stacey A. Klinzman	36034	3960 Howard Hughes Pkwy., 5th Fl. #5001F	Las Vegas	NV	89109	(253)851-6700
U.S. TELEPACIFIC CORP.	Jane Z. Delahanty	36731	515 S. Flower St.,49th Floor	Los Vegas	CA	90071	(213)213-3288
UKI COMMUNICATIONS, INC.	Giuseppe Vitale	36721	2 North Twentieth St., Ste. 200	Birmingham	AL	35203	(205)328-3772
UNITED COMMUNICATIONS HUB, INC.	Larry Wilcox	36678	225 South Lake Ave., Ste. 705	Pasadena	CA	91106	(626)583-8383
UNITED SERVICES TELEPHONE, LLC	Steve T. Blaser	36129	475 Metroplex Dr., Ste. 106	Nashville	TN	32711	(615)833-4797
UNITED STATES ADVANCED NETWORK, INC.	Charles T. Richardson	36419	3000 Northwoods Pkwy., Ste. 140	Norcross	GA	30071	(770)729-1449
UNITED STATES INTERNET, INC.	Donna Bryant	35982	1127 North Broadway	Knoxville	TN	37917	(423)291-0006x7252
UNITED STATES TELECOMMS., INC.	Richard Pollara	36089	5251 110th Ave. North, Ste. 118	Cleanwater	FL	33760	(727)572-7832
UNITED SYSTEMS ACCESS TELECOM, INC.	Stephen J. Gilbert	37413	5 Brigdon Lane., Ste. 200	Kennebunk	ME	4043	(202)467-8000
UNITED TELEPHONE CO. OF THE CAROLINAS	James B. Wright	35716	14111 Capital Blvd.	Wake Forest	NC	27587-5900	(919)554-7587
UNITED TELEPHONE LONG DISTANCE	John D. Starling	32021	19 Spruce Street	Bristol	TN	37620	
UNI-TEL COMMUNICATIONS GROUP, INC.	John W. Gusatis	36986	47 East Chicago Ave., Ste. 328	Naperville	IL	60560	(630)579-0058
UNIVANCE TELECOMMUNICATIONS, INC.	Ray B. Ramirez	35867	373 Inverness Drive South	Englewood	CO	80112	(303)708-1000
UNIVERSAL ACCESS, INC.	Christina Tygelski	36657	233 S. Wacker Dr., Ste. 600	Chicago	IL	60607	
UNIVERSAL COMM. GRP, INC.	George Schoenberg	34346	16 East 34th St., 15th Floor	New York	NY	10016	
UNIVERSAL NETWORK SERVICES OF SC, INC.	Dennis D. Houston	34753	2 Corporate Plaza, Ste. 200	Newport Beach	CA	92660	
UNIVERSAL TELECOMMUNICATIONS, INC.	Adrian D. Ferguson	37048	378 Presidential Pkwy., Ste. 132	Atlanta	GA	30340	(770)936-8008
US LEC OF SOUTH CAROLINA, INC.	Tim Smoak	35744	Microcroft III□6501 Morrison Blvd.	Charlotte	NC	28211	(704)319-1000
US LONG DISTANCE, INC.	Carol P. Kuhnnow	33361	4250 North Fairfax Dr., 13th Floor	Arlington	VA	22203	(703) 363-4321
US SOUTH COMMUNICATIONS, INC.	Brooks Smith	35180	3200 Windy Hill Rd., S.E., Ste. 1100	Atlanta	GA	30339-8436	
USA CALLING, INC.	Robert W. Shelton	35086	3 Piedmont Center, Ste. 108□3565 Piedmont Road	Atlanta	GA	30305	(404)842-2100

USA TELE CORP.	Jeffrey A. Ullman	35800	351 S. Cypress Rd., Ste. 400	Pompano Beach	FL	33069	(954)463-7900
USBG, INC.	Thomas Jacobs	35971	5601 West 120th Street	Alsip	IL	60658	
USCARRIER TELECOM, LLC	Robert Warington	37211	180 Interstate North Pkwy., Ste. 200	Atlanta	GA	30339	(678)454-1400
USN COMM. LONG DISTANCE, INC.	Ellen C. Craig	35242	10 South Riverside Plaza, Ste. 401	Chicago	IL	60606	(312)906-3802
USTEL, INC.	Barry Eppling	35166	2775 South Rainbow, Ste. A-102	Las Vegas	NV	80102	
V.I.P. TELEPHONE NETWORK, INC.	Joel Katz	34929	1966 Greenspring Dr., Ste. 500	Timonium	MD	21093	
VALENCE COMMUNICATIONS SERVICES, LTD	Robert Heath	36312	9401 Indian Creek Pkwy., Ste. 140	Overland Park	KS	66210	(801)596-9381
VALUE-ADDED COMM., INC.	Charles P. Miller	33269	17250 Dallas Pkwy.	Dallas	TX	75248	
VARTEC TELECOM, INC.	Kevin Allen	33898	1600 Viceroy	Dallas	TX	75235	(214)424-1513
VERIZON SELECT SERVICES, INC.	Stan J. Bugner	34873	1301 Gervais St., Ste. 825□NCNB Tower	Columbia	SC	29201	(803)254-5736
VISTA GROUP INTERNATIONAL, INC.	Thomas Coughlin	35116	821 West Point Pkwy., #920	Cleveland	OH	44145-1501	
VNI COMMUNICATIONS, INC.	A. Herbert Turpin, Sr.	33562	One Faces West□2727 Paces Ferry Rd., NW, Ste. 1	Atlanta	GA	30339	(404)319-1990
VOICE TELEPHONE CO.	Drew J. Kaplan	35377	5699 Kanan Road, #234	Agoura Hills	CA	91301-3358	
VOICE VISION INTERNATIONAL, INC.	Rabih Aridi	36584	444 S. Flower St., Ste. 4188	Los Angeles	CA	90071	(213)688-8838
WATS INTERNATIONAL CORP.	Gary Gomer	34845	12 Executive Campus, Ste. 360	Cherry Hill	NJ	8002	
WATS/800, INC.	Damian T. Freeman	33700	5955 T.G. Lee Blvd., Ste. 400	Orlando	FL	32822	
WEBNET COMMUNICATIONS, INC.	M. Howard Lewis	36621	3248 Prospect Street, N.W.	Washington	DC	20007	(800)992-9545
WEST CAROLINA COMMUNICATIONS, LLC	David J. Herron	36404	Highway 28 Bypass□P.O. Box 610	Abbeville	SC	29360	(864)446-2111
WESTERN UNION COMMUNICATIONS, INC.	Phyllis Skene-Stimac	34698	c/o First Data Corporation□6200 S. Quebec Street # Englewood	Englewood	CO	80111	
WHOLESALE CARRIER SERVICES, INC.	Chris S. Barton	37389	7200 W. Camino Real, Ste. 300	Boca Raton	FL	33433	(561)832-3400
WILLIAMS COMMUNICATIONS, LLC	Richard R. Wolfe	35552	4100 One Williams Center	Tulsa	OK	74172	(918)573-6996
WINSTAR COMMUNICATIONS, LLC	Kimberly A. Bradley	37344	1850 M Street, NW, Ste. 300	Washington	DC	20036	(202)367-7654
WORKING ASSETS FUNDING SERVICE, INC.	Walter McGee	34432	101 Market Street #700	San Francisco	CA	94105-1533	(415)369-2084
WORLD COMMUNICATIONS SATELLITE SYSTEMS, INC.	Caterina Bergeron	37413	3730 Kirby, Ste. 1200	Houston	TX	77098	(866)647-2752
WORLD TELECOM GROUP, INC.	Towru Ikeda	34156	1091 North Shoreline Blvd.	Mountain View	CA	94043	
WORLD WIDE COMMUNICATIONS, INC.	David Broser	34640	1700 Broadway, Ste. 1403	New York	NY	10019	(212)621-4781
WORLDCOM NETWORK SERVICES, INC.	Courtney Baugher	33728	P.O. Box 21348	Tulsa	OK	74121	
WORLDXCHANGE CORP.	Gary Wasserson	36875	280 Park Ave., West Bldg., 28th Floor	New York	NY	10017	(212)286-5000
XIE TELECOMMUNICATIONS, INC.	Robert W. Livingston	34775	800 Gessner St., Ste. 900	Houston	TX	77024	
XL CONNECT SERVICES, INC.	Patrice Johnson	35209	411 Eagleview Blvd.	Exton	PA	19341	
XO LONG DISTANCE SERVICES, INC.	Joan Roehl	36868	105 Malloy Street, Ste. 100	Nashville	TN	37201	
XO LONG DISTANCE SERVICES, INC.	Doug Kinkoph	36670	Two Easton Oval, Ste. 300	Columbus	OH	43219	(615)777-7777
ZENEX LONG DISTANCE, INC.	David W. Adddell	35485	3705 West Memorial, Ste. 101-Z	Oklahoma City	OK	73134	
ZONE TELECOM, INC.	Jill Papenhausen	37018	279 Harvard St., Ste. 21	Cambridge	MA	2139	(617)876-3002
Z-TEL COMMUNICATIONS, INC.	D. Gregory Smith	36070	777 South Harbour Island Blvd., Ste. 990	Tampa	FL	33602	(813)273-6261

CLEC'S Certified in South Carolins
Competitive Local Exchange

CompanyName	Contact Name	Certified	BillingAddress	City	State	PostalCode	PhoneNumber
01 Communications of South Carolina, LLC	Alexandra Hanson	36560	770 L Street, Ste. 960	Sacramento	CA	95814	(916)760-4602
1-800-Reconex, Inc.	Anne Lynch	35734	2500 Industrial Avenue	Hubbard	OR	97032	(800) 732-6639
360networks (USA) inc.	Charles Frost	36977	12201 Airport Way	Broomfield	CO	80228	(303)854-5000
3rdWire, Inc.	Kevin Mullin	36944	148 East Lancaster Ave.	Wayne	PA	19087	(610)975-6666
Abros Communications Licensing Company S.E., LLC	Robert F.X. Condon	36734	1100 Wayne Avenue, 8th Floor	Silver Spring	MD	20910	(240)494-7544
Access Intergrated Networks, Inc.	Rodney Page	36479	4885 Riverside Dr., Ste. 202	Macon	GA	31210	(478)476-7940
Access Point, Inc.	Richard Brown	35975	1100 Crescent Green, Ste. 109	Cary	NC	27510	(919)851-4838
Adelphia Business Solutions of SC, Inc.	Terry Romine	36187	1 North Main Street	Coudersport	PA	16915	(814)260-3143
Advanced Telecom, Inc.	Lon E. Blake	36706	3723 Fairview Industrial Dr., SE	Salem	OR	97302	(503)316-4452
Alec, Inc.	Judy Tinsley	36544	1211 Semoran Blvd., Ste. 295	Casselberry	FL	32707	(770)425-4725
Alliance Network, Inc. d/b/a C2K, INC.	Donald F. Angel	36448	1340 Poydras St., Ste. 1500	New Orleans	LA	70112-1276	(505)738-6180
Altair Communications, Inc.	Larry Whimpkey	36312	One Allied Road P.O. Box 2171	Little Rock	AR	72203	(501)905-8000
Alternative Phone, Inc.	Charles deMenzes	36605	1410 NE 8th AVE.	Ocala	FL	34470	(352)622-4949
American Metrocomm/South Carolina, Inc.	Michael Henry	36605	1715 Poydras St., Ste. 1050	New Orleans	LA	70112	(504)500-2000
American Prepaid Telephone Service db/a South Carolina PreP	Paul Wright	36973	2866 Johnson Ferry Rd., Ste. 2	Marietta	GA	30062-5635	(678)585-9898
AmeriMax Communications Corp.	Donal L. Aldridge	37063	1078 Alpharetta Street, Ste. #9	Rosewell	GA	30075	(678)290-1500
AM-TEL South Carolina, LLC	Bennie E. Hewett	36874	324 Bradford St., NW P.O. Box	Gainesville	GA	30501	(678)450-1270
ANNOX, INC.	Thomas Lindør, Jr.	35754	6509 Highway 41-A P.O. Box 2	Pleasant View	TN	37146	(800) 770-7785
AT&T Communications of the Southern States, LLC	Tom L. Kemble	35284	1200 Peachtree St., NE, Rm 80	Atlanta	GA	30309	(803)926-0053
Atlantic.net Broadband, Inc.	Kevin L. Hayes	36983	2815 NW 13th St., Ste. 201	Gainesville	FL	32609	(352)375-2912 x 4387
Atlas Communications, Ltd., Inc.	John D. Fudesco	35643	482 Norristown Rd., Ste. 200	Blue Bell	PA	19422	(216)659-6700
Aura Communications, Inc.	James A. Williams	36999	2608-D Carver Street	Durham	NC	27705	(919)620-3573
Avana Communications Corporation	Richard S. Granville, III	36544	1690 Chantilly Dr.	Atlanta	GA	30324	(404)633-0831
Awesome Communications	Marvin Barnwell	37489	1202 D'antignac Street	Augusta	GA	30901	(706)432-3330
BellSouth BSE, Inc.	Mario L. Soto	35787	400 Perimeter Center Terrace	Atlanta	GA	30346	(678)443-3937
Birch Telecom of the South, Inc. d/b/a Birch Telecom & D/b/a Bill Rick TideWell	36794	2020 Baltimore Ave.	Kansas City	MO	64108	(816)300-3000	
BlueStar Networks, Inc.	Rhoad L. Burtner	36406	Five Corporate Center	801 Cr Franklin	TN	37064	(615)255-2100
Broadplex, LLC	Michael Ball	36733	130 Mine Lake Ct., Ste. 100	Raleigh	NC	27615	(919)676-0240
Bryants Wireless Service	Alex Bryant	36543	2614 Boundary St., Ste. E	Beaufort	SC	29906	(803)524-9300
Budget Phone, Inc.	R.D. Hyde	36609	6901 West 70th Street	Shreveport	LA	71129	(318)631-6324
Business Telecom, Inc. d/b/a BTI	Peter T. Lighten	35802	4300 Six Forks Rd., Ste. 500	Raleigh	NC	27609	(919)510-7000
C1 2, Inc.	Willia Andrella Baylis	902/1999	200 Galleria Pkwy., Ste. 1550	Atlanta	GA	30339	(770)425-2267
CAT Communications International, Inc.	Debra A. Waller	36458	P.O. Box 6129	Roanoke	VA	24017-0129	(540)255-6754
CBX One Stop, L.L.C. d/b/a CBX Communications	Tony Moreland	37118	2210 Rosewood Drive	Columbia	SC	29205	(803)765-1987
CCSC, Inc. d/b/a Total Connect!	cindy Lee	36374	124 West Capitol, Ste. 250	Little Rock	AR	72201	(501)401-7760
Chotaw Communications	Jennifer Goldston	35975	1600 Viceroy	Dallas	TX	75235	(214)424-1511

Claricom Networks, Inc. d/b/a Staples Communications	Joyce E. Johnson	4 Research Dr., Ste. 500	Shelton	CT	6484
Columbia Telecommunications, Inc. d/b/a aXESSA	Carla Sovinsky	11823 Market Place Ave.	Baton Rouge	LA	70896
Comcast Telephone Communications of South Carolina, Inc.	Betsey Klock	1500 Market Street	Philadelphia	PA	19102-2141
Concert Communication Sales, LLC	Sheba Chacko	11921 Freedom Dr., 11th Floor	Reston	VA	(215)981-7640
Connect Telecommunications, Inc.	D.D. Washington	6920-B North Main Street	Columbia	SC	(571)203-6813
Connect Telecommunications, LLC	D.D. Washington	6820 N. Main St., Unit B	Columbia	SC	(800)828-1801
ConnectSouth Communications of South Carolina	Christopher E. Hugman	9600 Great Hills Trial, Ste. 250-	Austin	TX	(803)754-8088
Credit Loans, Inc. d/b/a Lone Star State Telephone Co.	Larry E. Miller	139 North Main	Conroe	TX	(512)681-9086
CTC Exchange Services, Inc.	Bill Terry	68 Cabarrus Ave. E / P.O. Box 22407	Concord	NC	(936)756-5558
Danish Island Media Company, LLC	Norman Kistler	1350 Daniel Island Dr.	Charleston	SC	(843)849-3185
Delta Phones, Inc.	Jon Davis	245 Illinois Street	Delhi	LA	(800)814-8623
Dialtone & More, Inc.	Elaine B. Lester	105 Water Ridge Drive	Milledgeville	GA	(912)452-4470
Dieca Communications, Inc.	Dhruv Khanna	2330 Central Expressway	Santa Clara	CA	(404)844-7564
Dominion Networks Communications, Inc.	Woody Traylor	2950 Gallows Road	Falls Church	VA	22042-1206
Dominion Telecom, Inc.	Gregg Kamper	4355 Innslake	Glen Allen	VA	(571)226-1434
DPI - Teleconnect, LLC	David M. Pikoff	2997 LBJ Freeway, Ste. 225	Dallas	TX	(800)999-4194
DSLNet Communications, LLC	Wendy Bluemling	545 Long Warf Dr., 5th Floor	New Haven	CT	(203)624-3612
DukeNet Communications, Inc.	Marion H. Smith, Jr.	422 South Church Street	Charlotte	NC	(704)382-6586
Espire Communications, Inc.	Rabinal Carson	7125 Columbia Gateway Dr., St. Columbia	MD	21046	(301)361-4220
Easton Telecom Services, Inc.	Robert Mocas	4646 W. Streetsboro Rd. P.O. Richfield	OH	44286	(216)659-6700
El Paso Networks, LLC.	Sam Beason	1001 Louisiana Street	Houston	TX	(713)420-2396
Ernest Communications, Inc.	Joseph J. Ernest	6475 Jimmy Carter Blvd., Ste. 3 Norcross	GA	30071	(800)456-8353
Essex Communications, Inc. d/b/a eLEC Communications	Maria A. Abbagno	543 Main Street	New Rochelle	NY	10801
Excel Telecommunications, Inc.	Becky Gipson	1600 Vicaroy Dr.	Dallas	TX	(214)424-1000
E-Z Access USA, Inc.	Robert Demello	3240 Peach Orchard Rd., Ste. 5	Augusta	GA	30906-5910
EZ Talk Communications, LLC	Eileen Singleton	4727 South Main	Stafford	TX	(281)274-7745
E-Z Tel, Inc.	Sheri Pringle	6830 Walling Lane	Dallas	TX	(214)365-7005
EZ Telephone, Inc. d/b/a ET Home Phone	David Schoopfie	1300 Savannah Hwy., Ste. 6 B	Charleston	SC	(803)556-8566
FairPoint Communications Solutions Corporation	Michael Kent	6324 Fairview Rd., Ste. 400	Charlotte	NC	(704)414-2535
Flatel, Inc. d/b/a Florida Telephone Company	Adriana Solar	2128 Okeechobee Blvd.	West Palm Beach	FL	33409
Flatel, Inc. d/b/a Telephone USA	Abby Matari	900 Osceola Dr., Ste. 208	West Palm Beach	FL	(561)688-2525
FTC Communications, Inc.	W.E. McCutchen	1101 E. Main Street	Kingtree	SC	(803)362-8775
Genesis Telecommunications, LLC	Karen D. Jefferson	1117 Reynolds Ave.	Greenwood	SC	(864)388-07447
Georgia National Acceptance Corp., d/b/a First Tel	A.J. Connell	304 10th Street	Augusta	GA	30901
Global Connection of South Carolina	Donovan Hightower	3957 Pleasantdale Pkwy.	Atlanta	GA	(770)457-7174
Global Crossing Local Services, Inc.	Diane Peters	1080 Pittsford Victor Rd.	Pittsford	NY	(558)218-8526
Global Crossing Telemangement, Inc.	Diane Peters	1080 Pittsford Victor Rd.	Pittsford	NY	(558)218-8526
Global NAPs South Carolina, Inc.	James R.J. Scheltema	5042 Durham Rd. West	Columbia	MD	21044-1445 (410)884-3737
Global Telelink Services, Inc.	Bob Smith	2810 Spring Rd. SE, Ste. 106	Atlanta	GA	30339-3066 (770)983-0022
Go-Tel, Inc.	Karen Hutson	12900 Senlac Dr., Ste. 100	Dallas	TX	(972)852-2741

Group Long Distance, Inc.	35794	1451 W. Cypress Creek Rd., Ste. F	Fort Lauderdale	FL	33309	(954)771-9696
Gulf Coast Communications, Inc.	36794	5260 Mobile Hwy.	Pensacola	FL	32526	(850)453-9407
Hargray, Inc.	36930	P.O. Box 5986	Hilton Head Island	SC	29939	(843)686-1248
Hart Communications	35691	P.O. Box 2151	Valdosta	GA	31604-2151	(912) 249-0603
HBD Telecom, Inc. d/b/a H&B Paging	36759	1211-C Third Ave., South	Myrtle Beach	SC	29577	(843) 626-5252
HJN Telecom, Inc.	36845	3235 Satellite Blvd., Bldg. 400,	Duluth	GA	30096	(678)546-9303
Holman Moneyman Finance Co., Inc. d/b/a E-Z Phone	37242	975 Broughton Street	Orangeburg	SC	29115	(803) 534-4430
HTC Communications, Inc.	35921	3480 Hwy. 701 North P.O. Dra Conway	SC	29526-1820	(803)365-2151	
ICG Telecom Group, Inc.	35975	161 Inverness Dr. West	Englewood	CO	80112	(770)350-7410
IDS Telecom, LLC	36868	1585 Northwest 167th St., 2nd.	Miami	FL	33169	(305)612-4311
Image Access, Inc. d/b/a New Phone	36445	3525 Causeway Blvd., Ste. 501 Metairie	LA	70002	(504)834-9363	
Intermedia Communications of Florida	35348	c/o Wiggins & Villacorta, PA P.O. Tallahasse	FL	32302	(904)222-1534	
International Design Group, Inc., d/b/a USA Telecom	35832	3201 Griffin Rd., Ste. 210	Dania	FL	33312	(954)893-7555
Intrado Comm., Inc.	37222	6285 Lookout Road	Boulder	CO	80301-3343	(303) 581-5600
IPVoice Communications, Inc.	36833	7585 East Redfield, Ste. 202	Scottsdale	AZ	85260	(800)556-2538
ITC Delta/Communications, Inc. d/b/a ITC, Deltacom	35453	4092 S. Memorial Pkwy.	Huntsville	AL	35802	(266)382-3856
JATO Operating Two Corp.	36455	303 E. 17th Ave., Ste. 950	Denver	CO	80203-1262	(888)353-5286
KMC Data, LLC	37110	1755 North Brown Rd., Ste. 3141 Lawrenceville	GA	30043	(678)331-6262	
KMC T Telecom III, LLC.	35495	1755 North Brown Rd.,	Lawrenceville	GA	30096	(678)385-6266
KMC Telecom V, Inc.	37011	1755 North Brown Road	Lawrence	GA	30043	(678)985-6266
Knology of Charleston	35961	1241 O.G. Skinner Dr.	West Point	GA	31833	(706)645-3966
LecStar Telecom, Inc.	36581	4501 Circle 75 Pkwy., Bldg. D, S Atlanta	GA	30339	(404)659-9500	
Level 3 Communications, LLC	36101	3555 Farm Street	Omaha	NE	68131	(402)536-3624
Lightyear Communications, Inc.	36924	1901 Eastpoint Pkwy.	Louisville	KY	40223	(502)244-6666 x 1019
Long Distance Direct Holdings	35621	20 Squadron Blvd., Ste. 210	New City	NY	10965	(800)882-8603
Madison River Communications, LLC	36774	103 South Fifth Street	Mebane	NC	27302	(919)563-9230
Maxcess, Inc.	36718	315 South Calhoun St., Ste. 312 Tallahassee	FL	32301	(850)513-1018	
Max-Tel Communications, Inc.	36103	105 N. Wicham P.O. Box 280 Alvord	TX	76225	(940)427-8067	
MCI WorldCom Comm., Inc.	30949	6 Concourse Pkwy., Ste. 3200	Atlanta	GA	30328	(800)525-5406
MCinetro Access Transmission Services	35618	6 Concourse Pkwy., Ste. 3200	Atlanta	GA	30328	800-624-0533
Meredian Telecommunications, Inc.	36733	2230 East Irlo Bronson Memorial Kissimmee	Harrisburg	PA	17103	(717)564-0603
Metro Connect Companies, Inc.	37482	2150 Herr Street	White Plains	NY	10601	(914)421-5708
Metromedia Fiber Network Services, Inc.	36753	One North Lexington Ave.	New York	NY	10005	(212)607-2010
Metropolitan Telecommunications of South Carolina d/b/a MetTel Irlina Armstrong	37060	44 Wall Street, 14th Floor	Birmingham	AL	38216	0
Momentum Business Solutions, Inc.	37230	2090 Columbiania Rd., Ste. 300	Little Rock	AR	72201	(501)301-1600
Navigator Telecommunications, LLC	36383	212 Center Street, Ste. 500	Reston	VA	20190	(703)904-4304
Net-Tel Corporation	36067	11921 Freedom Dr., Ste. 550	Pensacola	FL	32501	(850)432-4855
Network Telephone, Inc.	36248	815 S. Palafox Street	Longview	TX	75601	(903)323-4500
NetworkIP, LLC	37105	119 West Tyler St., Ste. 168	Orangeburg	SC	29115	(803)268-0491
New Dimension Communications, Inc. d/b/a Fast Phones	36052	1009 Middleton Street				

New Edge Network, Inc.	Penny H. Bewick	36545	3000 Columbia House Blvd., Ste Vancouver	WA	98661	(360)693-8554	
NewSouth Communications Corp.	Keiki Hendrix	35859	Two North Main Street	SC	29601	(864)672-5000	
North American Telephone Network, LLC	Jack Wilkes	36150	4151 Ashford-Dunwoody Rd., S Atlanta	GA	30319	(404)255-9999	
NOS Communications, Inc. d/b/a The Internet Business Association	Glen Stockton	36770	4380 Boulder Hwy. Las Vegas	NV	89121	(702)547-8000	
Now Communications, Inc. d/b/a Tel-Link	R. Scott Seab	36138	711 S. Tejon, Ste. 201	Colorado Springs	CO	80903	(719)633-9777
NTERA, Inc.	Engil Yesil	37286	1020 N.W. 163rd. Drive	Miami	FL	33169	(305)914-3364
NUI Telephone, Inc.	Richard M. Boudria	36544	1500 Mount Kemble Ave.	Morristown	NJ	7960	(864)882-0266
Nuvox Communications, Inc.	Shaler Huser	35944	200 Main St., Ste. 303	Greenville	SC	29601	(864)271-6335
Omni Prism Communications, Inc.	Charlotte Young	36506	3605 W. Pioneer Pkwy., Ste. B	Arlington	TX	76013	(800)672-8353
One Tone Telecom, Inc.	Travis Crane	36349	509-D By-Pass Hwy. 123	Seneca	SC	29678	(864)882-0266
OnePoint Communications - Georgia, LLC	Richard P. Kilb	36061	Two Conway Park, 150 Field Dr Lake Forest	IL	60045	(847)582-8800	
Paramount Communications, Inc.	Kimberly Calhoun	36549	7474 PMB 102 Creedmoor Rd. Raleigh	NC	27613	(919)845-9010	
PBT Communications, Inc.	L.B. Spearman	36530	1660 Juniper Springs Road	Gilbert	SC	29054	(803)894-1104
Phone-Link, Inc.	Annette Lee	36522	230 Yaeger Ave., Ste. 3	LaGrange	KY	40031	(502)225-0102
Preferred Carrier Services Inc. d/b/a "Phones For All"	Alex Valencia	35359	14681 Midway Rd., Ste. 105	Addison	TX	75001	(972)503-3388
Premiere Network Services, Inc.	Jacquetta Peace	36903	1510 North Hampton Rd., Ste. 1D DeSoto	TX	75115	(927)228-8810	
Progress Telecom Corporation	Cathy J. Quinn	36039	263 13th Ave. South	St. Petersburg	FL	33701	(727)820-5611
PRT Communications, LLC	James P. Wilder	36690	201 Anderson Dr.	Laurens	SC	29360	(864)682-3131
PushButton Paging and Comm., Inc.	Lawrence Hansbro	35793	510 Pleasant Home Rd., Ste. A Martinez	GA	30907	0	
QuantumShift Communications, Inc.	Jenna Brown	36606	88 Rowland Way	Novato	CA	94945	(415)209-7044
Quick Connect Telephone Service, Inc.	Malcolm E. Owens	36879	3942 Highway 17 Business	Murrells Inlet	SC	29576	(843)357-4203
Qwest Communications Corporation	Carol P. Kuhnnow	36600	4250 North Fairfax Dr., 13th Fl Arlington	VA	22203	(703)363-3189	
Radio Communications of Charleston, Inc.	Rick Buckner	37288	102 Farm Road	Goose Creek	SC	29445	(843)553-3564
Resort Hospitality Services, Inc. d/b/a RHS Communications	Nickey Maxey	36006	78 Arrow Road, Ste. B	Hilton Head	SC	29928	(843)842-7795
Rhythnum Links, Inc.	Catherine M. Hapka	36500	7337 South Revere Pkwy.	Englewood	CO	80112	(770)476-4200
Ring Connection, Inc.	David N. Ring	37445	961 South Ferdon Blvd. P.O. Box Crestview	FL	32536	(850)682-0475x125	
SBA Broadband Services	Allen Tharp	37357	5900 Broken Sound Pkwy NW	Boca Raton	FL	33487	(205)985-0394
SBC Telecom, Inc.	Kevin M. Chapman	36669	300 Convent St. 13th Floor	San Antonio	TX	78205	(210)242-2755
SCANA Communications, Inc.	George J. Bullwinkel, Jr.	36934	440 Knox Abbot Dr., Ste. 240	Cayce	SC	29033	(803)217-7383
SCC Communications, Corp.	Gary A. Klug	36997	6285 Lookout Road	Boulder	CO	80301-3343	(303)581-5600
Servisense.com, Inc.	Richard Wheeler, Esquire	36823	180 Wells Avenue, Ste. 450	Newton	MA	2459	(617)848-8000
Seven Bridges Communications, LLC	Frank E. Evans	36860	500 Richardson Rd., South, Ste Hope Hull	AL	36043	(334)281-5551	
South Carolina Net, Inc.	W.J. Jordan	36712	1426 Main Street, Ste. 1000	Columbia	SC	29201	(803)255-4003
SouthNet Telecomm Service, Inc.	Robert Morris	36095	2300 Lake Park Dr., Ste. #100	Smyrna	GA	30080-4079	(770)987-9550
Sprint Communications	Marty Bocock	35402	1122 Lady St., Ste. 1050	Columbia	SC	29201	(803)252-4505
State Discount Telephone, LLC	Misty R. Fruge'	36823	2023 Sam Houston Ave. #2	Huntsville	TX	77340	(936)295-9600
Strutius TeleSystems, Inc.	Gary L. Williams	36728	1401 Main Street, Ste. M-100	Columbia	SC	29201	(803)461-1400
Suretel, Inc.	Thomas F. Filey, Jr.	36682	5 N. McCormick	Okaloma City	OK	73127	(405)942-1177
Talk America, Inc.	Sharon Thomas	35647	12001 Science Dr., Ste. 130	Orlando	FL	32826	(407)313-1353
Talk Too Communications	Monique McCain	36391	8829 Learn Turner Road	Jacksonville	FL	32208	(904)766-3829

TeleCents Communications, Inc.	37238	8615 Richardson Rd., Ste. 200 Walled Lake	MI	48390	(248)366-7777
TeleConex, Inc.	36567	4100 Barrancas Avenue Pensacola	FL	32507	(850)455-3488
Telephone Company of Central Florida, Inc.	35719	3599 W. Lake Mary Blvd., Ste. 11 Lake Mary	FL	32746	(407) 328-5002
Telera Communications, Inc.	36874	910 East Hamilton Ave., Ste. 20 Campbell	CA	95008	(408)626-6852
Telcor, Inc.	36913	100 West Harrison, Ste. S200 Seattle	WA	98119-4191	(877)564-5611
Telgent Services, Inc.	35916	460 Herndon Pkwy, Ste. 100 Herndon	VA	20170	(703)326-4650
Temporary Telephone Service, Inc., d/b/a Tempitel	35878	108 Riverbank Court R. Victor Nicholls Keith Carter	SC	29369	0
TexasHomeTel, Inc. d/b/a 877-Ring Again	37018	4302 Ross Avenue Dallas	TX	75204	(214)887-1212
The Other Phone Company, Inc. d/b/a Access One Communica	36167	3427 N.W. 55th Street Fort Lauderdale	FL	33309	(800)547-7101 x 105
Time Warner Telecom of South Carolina, L.L.C.	36922	233 Bramerton Court Carolyn M. Marek	Franklin	37069	(615)376-6404
Tin Can Communications Company, LLC	36412	7941 Katy Fwy. #304 Houston	TX	77024-1924	(713)465-7517
TTE, Inc.	35517	3870 Leeds Ave., Ste. 107 □ P.C. Charleston	SC	29419-1659	(800)968-0461
Tuskar Company, LLC	35975	704 Congaree Road Greenville	SC	29607	(864)281-1051
T-Zak Wireless, Inc. d/b/a Talk Now USA	36699	2065 Savannah Highway Charleston	SC	29407	(843)573-8925
U.S WEST Enterprise America, Inc.	35580	1801 California St., 34th Floor Denver	CO	80202	(303)308-5429
U.S. Telepacific Corp. d/b/a TelePacific Communications	36731	515 S. Flower St., 49th Floor Los Angeles	CA	90071	(213)213-3288
United Communications Hub, Inc.	36678	225 South Lake Ave., Ste. 705 Pasadena	CA	91106	(626) 683-3883
United States Internet, Inc.	35829	1127 North Broadway Knoxville	TN	37917	(423) 291-0000 x 7252
United States Telecommunications, Inc. d/b/a Tel Com Plus	36089	5251 110th Ave., North, Ste. 11 Clearwater	FL	33760	(727)572-7832
Universal Access, Inc.	36657	233 S. Wacker Dr., Ste. 600 Chicago	IL	60606	(888)747-1744 x 5072
Universal Telecom, Inc.	36510	P.O. Box 679 □ 105 East Adams Lagrange	KY	40031-0679	(502)222-4503
US LEC of South Carolina, Inc.	35744	Morrocroft III □ 6801 Morrison Bl Charlotte	NC	28211	(704) 319-3900
USA Quick Phone, Inc.	36733	1703 16th Floor Bridgeport	TX	76426	(940)683-6678
Valence Communications Services, Ltd. d/b/a AFN	36312	9401 Indian Creek Pkwy., Ste. 11 Overland Park	KS	66210	(801)596-9381
VarTec Telecom, Inc.	37243	1600 Viceroy Dr. Dallas	TX	75235	(214)424-1513
Verizon Select Services, Inc.	35685	1301 Gervais St., Ste. 825 Columbia	SC	29201	(803)254-5736
Verizon South, Inc.	37204	1301 Gervais St., Ste. 825 Columbia	SC	29211	(803)254-5736
VoiceMagic, Inc. and VoiceMagic Telecommunications, Inc.	36175	3400 Fernandina Road Columbia	SC	29210	(803) 750-7329
West Carolina Communications	37034	Highway 28 Bypass □ P.O. Box t Abberville	SC	29260	(864)446-2111
Wholesale Carrier Services, Inc.	37389	7200 W. Camino Real, Ste. 303 Baca Raton	FL	33433	(561)882-3400
Winstar Communications, LLC	37344	1850 M Street, NW, Ste. 300 Washington	DC	20036	(202)367-7654
Z-Tel Communications, Inc.	36070	777 South Harbour Island Blvd., Tampa	FL	33602	(813)273-6261

D. WATER AND WASTEWATER

The majority of water and wastewater utilities operating in the State of South Carolina are owned and operated by municipalities, counties, public water and sewer districts, public water and sewer authorities and Commission of Public Works. These utilities are exempt, by state statute, from jurisdiction of the Public Service Commission. As of June 30, 2003, there were 27 water companies, 18 wastewater companies and 18 combined water and wastewater companies regulated by the Public Service Commission of South Carolina.

There weren't any new water utilities granted Certificates of Public Convenience and Necessity during the fiscal year, there was one new wastewater utility granted a CPN and four (4) systems transferred to other utilities or utilities not regulated by this Commission.

More stringent demands by state and federal agencies, higher operating and maintenance costs, wages and supplies, caused two (2) wastewater companies, operating in this state, to apply to the Commission for authority to increase their rates and charges for wastewater service.

As prescribed by law and after proper advertisement, public hearings were held on each application for adjustments in water and wastewater rates and charges.

Prior to issuing a Certificate of Public Convenience and Necessity to a water and wastewater utility, the Commission, among other items, required a performance bond in accordance with Section §58-5-270 of the 1976 Code of Laws of South Carolina as amended, complete cost and rate data, approval of adequate design, and supply potential, plat of proposed service area and copy of engineering plans and specifications.

COMPANIES PROVIDING SEWER AND/OR WATER SERVICE
June 4, 2003

COMPANY	TYPE OF SYSTEM	CONTACT NAME	ADDRESS	PHONE
AAA Utilities, Inc.	Both	J.E. Swearingen	1019 Reynord Circle, W. Columbia, SC 29169	(803) 755-1203
Alpine Utilities	Sewer	Donald Dial	2712 Middleburg Drive #208, Columbia, SC 29204-2415	(803) 799-9663
Ashley Oaks	Water	M.D. Shelly	209 Blythewood Road, Blythewood, SC 29016	(803) 786-1414
Avondale Mills, Inc.	Both	D.T. Atkinson	P.O. Box 128, Graniteville, SC 29829-0128	(803) 663-5434
Barnwell (T.J.) Utility, Inc.	Sewer	T.J. Barnwell	Box 15967, Savannah, GA 31416	(912) 921-7776
AquaSource dba Brookside Sewer District	Sewer	John Beach	Ellis Lawhorne & Sims, PA P.O. Box 2285, Columbia, SC 29202	(803) 779-0066
Bush River Utilities, Inc.	Sewer	Keith Parnell	P.O. Box 887, Lexington, SC 29072	(803) 359-4803
CUC, Inc.	Both	Billy F. Burnett	2109 Timberlane Drive, Florence, SC 29501	(843) 669-0130
Carolina Water Service, Inc.	Both	Sam Davis Lawrence N. Schumacher	P.O. Drawer 4509, Cayce/W. Cola, SC 29171-4509 2335 Sanders Rd., Northbrook, IL 60062	(803) 796-9545 (800) 831-2359
Condor Environmental, Inc.	Sewer	Samuel D. Weaver	602 Lenhardt Road, Greenville, SC 29611	(864) 246-5525
Cox (J.C.) Utilities, Inc.	Sewer	Jeff Ellison	33 Lester Rd., Williamston, SC 29697	(864) 847-9123
Development Service, Inc.	Sewer	Keith Parnell	P.O. Box 887, Lexington, SC 29072	(803) 359-4803
Dowd Water Systems, Inc.	Water	Sue Dowd	77 Dowd Road, Prosperity, SC 29127	(803) 345-2285
E & R Partnership	Water	Timothy P. Oliver	Rt. 3, Box 1295, Summerton, SC 29148 (803) 485-2089-home	(803) 435-1535
Eagle Point Water Co., Inc.	Water	Reece Williams	49 Archdale St., Charleston, SC 29401	(843) 606-9224
Ferguson Water System	Water	Curtis Ferguson	247 Stokes Hollow Road, Iva, SC 29655	(864) 348-6964
Floydville Community Water Sys	Water	James E. Rogers Sr.	917 Mount Moriah Rd., Greenwood, SC 29646	(864) 227-9180
Georgia Water & Well Service Inc.	Water	Charles F. Carson	259 Wynburn Ave., Athens, Ga. 30601	(706) 543-9353
Gnato's Acres	Water	W. H. Waden J. C. Perry, operator	P.O. Box 1333, High Point, NC 27261 1495 Reservation Rd, Rock Hill, SC 29730 (cell 803-487-6335)	(919) 841-3494 (803) 324-2222
Goat Isl. Water & Sewer Co. Inc.	Both	James C. Thigpen	P.O. Box 700, Summerton, SC 29148	(803) 478-2000
Guerin Creek W/Water Utility Inc	Sewer	Doug Linscott	1111 Chuck Dawley Blvd., Mt. Pleasant, SC 29464	(843) 884-4952
H & H Enterprises	Water	Larry Harrison	P.O. Box 36878, Rock Hill, SC 29732 (Cell PH: 325-5679) (803) 909-7210	(803) 817-7563 (803) 909-7210

COMPANIES PROVIDING SEWER AND/OR WATER SERVICE
June 4, 2003

COMPANY	TYPE OF SYSTEM	CONTACT NAME	ADDRESS	PHONE
Haig Point Utility Co., Inc.	Both	Benny K. Jones Tom Connor	P.O. Drawer 7319, Hilton Head Island, SC 29938 3 Paragon Dr., Montvale, NJ 17645	(843) 686-9208
Harbor Island Utilities, Inc.	Both	Robert G. Gross	1614 Riverside Dr., Beaufort, SC 29902-6436 P.O. Box 70042 Ladys Island, SC 29907	(843) 982-0405
(A.D.) Hare Water Works Inc	Water	Daniel Hare	P.O. Box 122, Pinopolis, SC 29469	(843) 761-8473
Hyde Park Water Co.	Water	Don Smith	110 Haltiwanger Rd., Greenwood, SC 29646	(864) 229-6453
K.C., Inc.	Sewer	Kendall Clark	1133 Hwy. 311, Cross, SC 29436	(843) 753-7107
Kiawah Island Utilities, Inc.	Both	Becky Dennis	31 Sora Rail Rd., Johns Island, SC 29455	(843) 768-0641
Lake Princeton Water Co.	Water	Sara Black	107 Crestline Dr., W. Columbia, SC 29170	(803) 755-2556
Lake Wylie Community Utilities	Both	John C. Malpelli	1295 Stateline Rd., Lake Wylie, SC 29710	(803) 831-7000
Links Water Treatment, LLC	Sewer	Steve Sandlin	P.O. Box 282, Tigerville, SC 29688	(864) 895-2494
Melrose Utility Co.	Both	Wendy Welch	P.O. Box 23285, Hilton Head Island, SC 29925	(910) 215-5600
Midlands Utility, Inc.	Sewer	Keith Parnell	P.O. Box 887, Lexington, SC 29071	(803) 359-4803
Moore Sewer	Sewer	Wm. Teichman	110 Milliken Rd., Spartanburg, SC 29303	(864) 591-1657
Ocean Lakes Utilities, Inc.	Both	Lynda Miller	6001 South Kings Hwy., Myrtle Beach, SC 29575	(843) 293-6607
Palmetto Utilities, Inc.	Sewer	R. Stan Jones	1 Smallwood Circle, Cola, SC 29223	(803) 699-2409
Piedmont Water Company, Inc.	Water	Reece Williams	49 Archdale St., Charleston, SC 29401	(843) 606-9224
Piney Grove Utilities, Inc.	Both	Reece Williams	49 Archdale St., Charleston, SC 29401	(843) 606-9224
Quail Hollow Utilities, Inc.	Sewer	Bob Russell	1931 Assembly St., Columbia, SC 29201	(803) 779-6000
Quail Ridge Water Co., Inc.	Water	Henry Rickenbacker	P.O. Box 7, Summerton, SC 29148	(803) 478-2566
Ralph's Mobile Home Park	Water	David Polson	1053 Kirkbrook Lane, Hopkins, SC 29061	(803) 776-3297
River Pines Water System, Inc.	Both	Reece Williams	49 Archdale St., Charleston, SC 29401	(843) 548-7222
Rural Water Co.	Both	John Lake	P.O. Box 359, Ware Shoals, SC 29692	(864) 456-2696
S.C. Utilities, Inc.	Water	Sam Davis Lawrence N. Schumaker	P.O. Drawer 4509, Cayce/W. Cola, SC 29171-4509 2335 Sanders Rd., Northbrook, IL 60062	(803) 796-9545 (800) 831-2359
Scenic Lake Park WWTP	Sewer	Eddie Richardson	40 Aubrey Ct., Sumter, SC 29153	(803) 469-7503
Scotland Yard Utility	Water	Eddie Ford	133 Heather Lock Dr., Clover, SC 29710	(803) 548-1585
Sherwood Utilities, Co.	Both	Robert Ashby	2215 Hayne St., Charleston, SC 29406	(843) 553-1900
Shoals Sewer Co.	Sewer	D. Fred Allen	99 Harbor Drive, Anderson, SC 29625	(864) 287-3168
Sigfield Water Co.	Water	Harold Sigmon	2911 Waverly Drive, Sumter, SC 29150	(803) 491-6022

COMPANIES PROVIDING SEWER AND/OR WATER SERVICE

June 4, 2003

COMPANY	TYPE OF SYSTEM	CONTACT NAME	ADDRESS	PHONE
South Atlantic Utilities, Inc.	Water	Thomas A. Smith, Jr	621 Stephenson Ave., Savannah, Ga. 31405-5970 P.O. Box 13705	(912) 354-6296
Southland Utilities, Inc.	Water	Sam Davis Lawrence N. Schumacher	P.O. Drawer 4509, Cayce/ W. Cola, SC 29171-4509 2335 Sanders Rd., Northbrook, IL 60062	(803) 796-9545 (800) 831-2359
Suburban Water System	Water	Darren Stevens	1213 Brady Porth Road, Lexington, SC 29072	(803) 356-5702
Swamp Fox Utilities, Inc.	Sewer	Charlie D Smith	P.O. Box 86, Turbeville, SC 29162	(843) 665-7771
Tega Cay Water Service, Inc.	Both	Carl Daniel Lawrence N. Schumaker	5701 Westpark Drive, Suite 101, Charlotte, NC 28217 2335 Sanders Rd., Northbrook, IL 60062	(704) 525-7990 (800) 831-2359
Total Environmental Sys. Inc.	Both	Pete Mayeaux J. Beach	P.O. Box 14056, Baton Rouge, LA 70898 P.O. Box 2285 Columbia, SC 29202	(864) 972-2534 (803) 779-0066
United Utility Companies, Inc.	Both	Rick Bryant Lawrence N. Schumaker	P.O. Drawer 4509, W. Columbia, SC 29169 2335 Sanders Road, Northbrook, IL 60062	(803) 796-9545 (800) 831-2395
Upstate Water Resources	Water	Larry Schmidt	196 West Ridge Dr., Travelers Rest, SC 29690	(864)-421-7948
Utility Services of S.C.	Water	Dolly Lewis Lawrence N. Schumaker	P O Drawer 4509, W. Columbia, SC 29169 2335 Sanders Road, Northbrook, IL 60062	(803) 796-9545 (800) 831-2395
Water Supply Co., Inc.	Water	Dale S. Ness, Pres.	P.O. Box 219, Lexington, SC 29071-0219	(803) 359-6377
Woodland Utilities, Inc.	Sewer	Donald Dial	2712 Middleburg Dr., #208, Columbia, SC 29204	(803) 799-9663
Wright's Plumbing & Utilities, Inc.	Water	Wright Phillips	109 Mallard Cove Court, Chapin, SC 29036	(803) 345-5997
Wyboo Plantation Utilities, Inc.	Water	Mark S. Wrigley	1309 Cherryvale Dr., Sumter, SC 29154	(803) 494-4370
Wyboo Water Department	Water	Timothy P. Oliver	Rt. 3, Box 1295, Summerton, SC 29148 (803) 485-2089-home	(803) 435-1535

Gas Pipeline Safety

In accordance with the South Carolina Gas Pipeline Safety Act of 1970 the Commission was given the authority to carry out and enforce safety regulations pertaining to gas pipelines. The Commission is certified with the Federal Office of Pipeline Safety (OPS) to carry out and enforce the provisions of the Federal Regulations For the Transportation of Gas By Pipeline. The Commission also signed an Agreement with the OPS whereby the Commission will serve as an agent of OPS and carry out safety inspection activities on intrastate liquid pipelines. At the end of calendar year 2002, the Commission's gas safety jurisdiction covered 2,334 miles of high pressure transmission pipeline, 12 miles of liquid pipelines, 16,858 miles of distribution main line, 628,827 service lines, and four (4) liquefied natural gas plants. The operators of these facilities include privately-owned utilities, municipalities, public works commissions, gas authorities, master meter operators, liquefied petroleum distributors, an interstate pipeline, and US government owned pipeline. During calendar year 2002, pipeline safety investigators spent 271 days inspecting gas facilities to ensure the operators' compliance with the regulations and to assist the operators in complying with the regulations, made 215 inspections of the 119 inspection units, and 3 days was spent for on site training of Operators. Twenty one (21) violations were found during these visits. In addition, Pipeline Safety Staff attended 5 conferences and seminars, 12 various committee meetings (outside Commission) as well as 7 training classes. Two reportable gas related incidents occurred during the year.

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2003

<u>NAME OF UTILITY</u>	<u>MANAGING OFFICER</u>	<u>ADDRESS</u>
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**PRIVately OWNED PUBLIC
UTILITIES**

Piedmont Natural Gas Company of SC Distribution/Transmission	W. F. (Ware) Schiefer President	Charlotte, NC
South Carolina Electric and Gas Company of SC (SCANA Gas) Distribution/Transmission	Warren Darby Senior Vice President Gas Operations	Columbia, SC
South Carolina Pipeline Corporation Transmission	George Bullwinkle, Jr. President	Columbia, SC

GAS AUTHORITIES

Chester County Natural Gas Authority	Mike Enoch Manager	Chester, SC
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GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2003

<u>NAME OF UTILITY</u>	<u>MANAGING OFFICER</u>	<u>ADDRESS</u>
Clinton-Newberry Natural Gas Authority	Stan Bryson General Manager	Clinton, SC
Fort Hill Natural Gas Authority	Dale Hampton President	Easley, SC
Lancaster County Natural Gas Authority	Tim Thornton General Manager	Lancaster, SC
York County Natural Gas Authority	William Stephenson Manager	Rock Hill, SC

MUNICIPALITIES

City of Bamberg	Bruce Ellis Superintendent of Public Works	Bamberg, SC
City of Bennettsville	William Shuford Supervisor of Gas	Bennettsville, SC
City of Blacksburg	Trudy Martin Administrator	Blacksburg, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2003

<u>NAME OF UTILITY</u>	<u>MANAGING OFFICER</u>	<u>ADDRESS</u>
City of Fountain Inn	Carey Elliott Administrative Assistant	Fountain Inn, SC
City of Greenwood	Mike Cain Director of Natural Gas	Greenwood, SC
City of Greer	Jerry Balding Manager	Greer, SC
City of Laurens	Raymond Craft Superintendent	Laurens, SC
City of Orangeburg	Tommy Miller Superintendent	Orangeburg, SC
City of Union	Mary Jo Sanders Adm. Asst.	Union, SC
City of Winnsboro	Jesse Douglas Superintendent of Gas	Winnsboro, SC

HOUSING AUTHORITIES

Housing Authority of Aiken	Reginald Barner Executive Director	Aiken, SC
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GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2003

<u>NAME OF UTILITY</u>	<u>MANAGING OFFICER</u>	<u>ADDRESS</u>
Housing Authority of the City of Columbia	Rodney Fauser Administrator	Columbia, SC
Easley Housing Authority	David Young Executive Director	Easley, SC
Housing Authority of Gaffney	Randolph Mathis Executive Director	Gaffney, SC
Housing Authority of Laurens	William Porter Executive Director	Laurens, SC
SC Regional Housing Authority No. 1	William Porter Executive Director	Laurens, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2003

<u>NAME OF UTILITY</u>	<u>MANAGING OFFICER</u>	<u>ADDRESS</u>
LIQUEFIED PETROLEUM GAS SYSTEMS		
SC Regional Housing Authority No. 1	William Porter Executive Director	Laurens, SC
Ferrellgas Company SC	Ted Jones Manager	Hilton Head,
Housing Authority of Charleston	Donald Cameron Executive Director	Charleston, SC
Blue Flame Gas Company	Danny Richardson Manager	John Island, SC
INTERSTATE TRANSMISSION PIPELINES		
Southern Natural Gas Company	Ken Peters Supervisor Pipeline Safety	Birmingham, Alabama
INTERSTATE DIRECT SALES CUSTOMERS		
Cherokee County Cogeneration Corporation	Robert Urbanski Pipeline Technician	Gaffney, SC
Kimberly Clark	Laura Dzamka A. Bryan Campanaro	Beech Island SC
BASF Corporation	Robert Urbanski Pipeline Technician	Anderson SC
Santee Cooper	Dickie Thorndyke Plant Manager	Iva, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2003

<u>NAME OF UTILITY</u>	<u>MANAGING OFFICER</u>	<u>ADDRESS</u>
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LIQUID PIPELINES

Department of Defense	Don Mathews Quality Representative	Charleston, SC
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LANDFILL FACILITIES

Ameresco Palmetto	Gary Gagnon Manager of Operations	Charlotte, NC
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Transportation

The functions of this Department are to enforce the Code of Laws of South Carolina, 1976, to include Chapter 23, Articles 1 through 17 as amended in the 2002 Cumulative Supplement(Volume 19) in conjunction with the Public Service Commission of South Carolina Transportation Department Rules and Regulations Pertaining To Motor Carriers(2002). The Transportation Department is responsible for the safe, effective form of regulation with regard to motor carriers of passengers, household goods and hazardous waste for disposal; promoting public safety by ensuring the safety of the State's railroad system, while focusing on the interests of the citizens, the employees and the motor carriers of South Carolina.

Effective January 1, 1995 the Federal Aviation Administration Authorization Act of 1994 pre-empted state regulation of the rates, routes and services of intrastate motor carriers of property other than household goods transporters and hazardous waste transporters. The Federal Aviation Administration Authorization Act of 1994 did not affect the intrastate regulation of passenger service. As a result of this pre-emption and due to further re-structuring within The Department of Public Safety, the Public Service Commission of South Carolina now issues Certificates of Public Convenience and Necessity and Certificates of Fit, Willing and Able based on the carrier filing an acceptable safety rating, proper rates where applicable and appropriate insurance forms.

The Public Service Commission also issues charter bus certificates to intrastate motor carriers after proving that they have met all insurance requirements of the Commission, and all safety requirements of the South Carolina Department of Public Safety.

The Transportation Department consists of the following four Sections:

- A. Licensing/Certificate Section
- B. Rates Section
- C. Law Enforcement Section
- D. Railroad Safety Section

A. LICENSING SECTION

The Licensing Section of the Transportation Department consist of the following three sections:

Certificate Section
Insurance Section
License Decal Section

1. CERTIFICATE SECTION

The responsibilities of the Certificate Section are to process all applications, to acquire new, to amend existing, to transfer, to suspend, or to cancel Certificates of Public Convenience and Necessity, Certificates of FWA and Charter Bus Certificates for the transportation of persons or property.

There are presently 912 intrastate motor carriers holding Certificates of Public Convenience and Necessity and /or FWA granted by the Commission, as follows:

CLASS	INTRASTATE CARRIERS	TYPE OF CARRIER
A	7	Common carrier transporting passengers over regular routes and on regular schedules.
B	1	Common carrier transporting passengers not over regular routes or on regular schedules.
C	782	Common carrier - taxicabs, non-emergency, limousines, and charter buses - not operating over regular routes or on regular schedules.
E	158	Common carrier transporting property over irregular routes and on irregular schedules.
F	4	Contract carrier transporting Property over irregular routes

Notices of Filing, which must be published in newspapers of general coverage in the affected service areas, are prepared on applications for Class A, Class E and Class F, for new authority and to transfer or amend existing authority. Notices of Filing were prepared on 24 Applications during this fiscal year and 16 public hearings were held, as indicated below:

HEARINGS HELD DURING 2002-2003 FISCAL YEAR

MATTERS HEARD	NO. OF HEARINGS	APPROVED	DENIED
Class A			
New Certificate	0	0	0
Class E			
New Certificate	8	8	0
Amended	0	0	0
All Classes			
Petition for Rule			
to Show Cause	4	4	0
Transfer	4	4	0
FISCAL YEAR			
TOTALS	16	16	0

Applications for Class A (Restricted) and Class C Certificates do not usually require Notices of Filing or Hearings. It is usual procedure for each of these Applications, after going through the acceptance process, to be presented to the Commission for a decision.

The Certificate Section processed and issued 336 Orders during the fiscal year. The Orders involved the issuance of Certificates of Public Convenience and Necessity, which are only issued after the motor carrier has filed all applicable insurance, rates, license decal fees and achieved a satisfactory safety rating.

There were 322 Certificates of Public Convenience and Necessity and Charter Bus Certificates processed during the fiscal year, as outlined below:

CERTIFICATES PROCESSED DURING

FISCAL YEAR 2002-2003

ALL CLASSES	YEAR TOTALS
NEW	154
AMENDED	32
TRANSFERRED	3
CANCELLED	127
REINSTATED	6
TOTAL CERTIFICATES PROCESSED	322

2. INSURANCE SECTION

The function of the Insurance Section is to maintain the insurance filings made by for-hire intrastate motor carriers and interstate motor carriers who base equipment in South Carolina. There are approximately 944 motor carriers who are required to file evidence of bodily injury and property damage liability insurance. Of these carriers, approximately 140 are required to file evidence of cargo insurance.

The Insurance Section maintains a suspense file for approximately 60 days on insurance filings for which an application is not pending. Upon receipt of an application, the filing is accepted.

The Insurance Section notifies regulated carriers of an impending thirty (30) day notice of cancellation of insurance and if no other coverage has been filed within that time limit, the motor carrier must cease operations on the date stated in such letter.

Prior to the issuance of a Certificate of Public Convenience and Necessity and the rendition of motor carrier service authorized therein, evidence of the required insurance must be on file with the Commission. Once licensed, motor carriers must keep insurance on file continuously. Motor carriers who fail to keep insurance on file are subject to having their Certificates revoked and canceled by the Commission.

3. LICENSE DECAL SECTION

Motor Carriers operating within the State of South Carolina on an intrastate basis and carriers based in South Carolina operating on an interstate basis are required to purchase license decals based on vehicle carrying capacity or empty weight, ranging in price from \$7.50 to \$50.00 semi-annually. These license decals are evidence of the motor carrier's compliance with the Motor Vehicle Carrier Law.

PUBLIC SERVICE COMMISSION LICENSE DECALS ISSUED BY CLASS:

CLASS A LICENSE.....	8
CLASS B LICENSE.....	0
CLASS C LICENSE.....	2,707
TOTAL LICENSE DECALS ISSUED.....	2,715

TOTAL LICENSE DECAL FEES (NET)....\$96,272.83

B. RATES SECTION

Effective January 1, 1995 The Federal Aviation Administration Authorization Act of 1994 pre-empted state regulation of rates, routes and services of intrastate motor carriers of property other than household goods transporters and hazardous waste transporters.

The Transportation Department has one Auditor IV/Rate Analyst on staff. One of the primary duties of this person has been to perform on site compliance audits and desk audits. These audits offer support for pending rate cases as well as enforcement investigations. For the fiscal year 2002-2003 there were 2 rate increase audits and 32 compliance and complaint audits performed.

As a result of Deregulation of general commodities transporters and with the abolishment of the South Carolina Motor Truck Rate Bureau, the South Carolina Tariff Bureau Inc. was formed in March of 1995 as a statewide bureau offering joint and local rates applying on household goods. The Commission also recognizes individual tariffs.

C. LAW ENFORCEMENT SECTION

The enforcement of the Motor Vehicle Carrier Laws of the State, Sections 58-23-10 through 58-23-1830 of The South Carolina Code of Laws, 1976, as amended in the 2002 Cumulative Supplement(Volume 19) is carried out by the staff of eight inspectors stationed throughout the state. Tools used in enforcement include random vehicle inspections, investigations and inspections stemming from complaints and audits performed in the field. During fiscal year 2002-2003 these inspectors in conjunction with staff investigations made a total of 112 arrests totaling \$20,422 in fines.

All of the inspectors are commissioned by the South Carolina Law Enforcement Division and are entitled Law Enforcement Officers II. All officers wear uniforms and patrol in marked and unmarked cars with two-way radios and cellular phone communication with the Commission and each other. Their duties and responsibilities are to insure that the motor carriers under the jurisdiction of the Public Service Commission of South Carolina comply with the South Carolina Motor Vehicle Carrier Law and the Commission 's Rules and Regulations Pertaining To Motor Carriers. The inspectors investigate violations, issue citations and warrants of arrests, initiate legal proceedings for violations and work with the regulated carriers and with the public helping them to comply with the laws.

INSPECTIONS: For fiscal year 2002-2003 the eight inspectors Performed 5233 inspections. Some inspections were random roadside while others were complaint generated.

PUBLIC RELATIONS WORK: Inspectors recorded 898 assists to regulated carriers and the general public with regard to various motor carrier issues.

COMPLAINT RESPONSES: During the period inspectors, along with staff, answered and investigated 115 complaints.

COURT DUTY: Inspectors and/or staff attended or visited various magistrates and central traffic courts 99 times during the fiscal year 2002-2003. Some of these visits were scheduled court appearances while other visits were made to gather necessary information to make cases.

CITATIONS: Inspectors issued or took out 112 citations/warrants for the reporting period totaling \$20,422

WARNINGS: Inspectors issued 30 warnings during the reporting period. Most warnings were issued to passenger carriers for decal violations.

EDUCATION: During the fiscal year 2002-2003 inspectors and staff attended 26 education sessions. The majority of these sessions were for officer re-certification such as firearm and driver training. The officers are also required to receive legal and core course updates each year.

INVESTIGATIONS: Inspectors and staff reported 312 different investigation activities. These investigations were performed to support various cases made against carriers during the reporting period.

COMPARATIVE ARREST REPORT

Fiscal Year	Arrests	Fines
1995-96	23	\$ 19,425.00
1996-97	80	\$ 59,800.00
1997-98	86	\$ 17,530.00
1998-99	106	\$ 21,288.00
1999-00	99	\$ 27,265.00
2000-01	128	\$ 30,908.00
2001-02	72	\$ 15,192.00
2002-03	112	\$ 20,422.00

D. RAILROAD SAFETY

The Commission's Railroad Safety Program was certified by the Federal Railroad Administration in 1980 pursuant to the Federal Railroad Safety Act of 1970. This safety program is carried out by the staff of two (2) inspectors, consisting of one (1) rail inspector and one (1) motive power & equipment inspector. For the period July 2002 through June 2003, inspectors spent 273 days making inspections of railroad equipment and facilities. Inspectors made inspections of 3,467 rail cars, 98 locomotive inspections, 2,217 record inspections, observed 30 train air brake tests and single car tests, performed 128 blue signal inspections and 87 roadway worker inspections. Track inspections totaled 2,235 miles of track, of which 110 miles were visually inspected on foot.

Inspections of accidents and derailments were also conducted to determine probable causes and investigations were made in response to complaints from the general public.

RAILROAD COMPANIES OPERATING IN SOUTH CAROLINA

Year Ending June 30, 2003

<u>Line Haul Companies</u>	<u>Principal Officers</u>
CSX Transportation, Inc. Jacksonville, Florida	Ms. R. D. Rysdahl Vice President, S & E
Norfolk Southern Combined Railroad Subsidiaries	W. E. Honeycutt, Assistant Vice President
East Cooper & Berkeley RR Co. Port Royal Railroad Port Terminal Railroad of SC Port Utilities Commission of Charleston, SC Charleston, South Carolina	Eugene B. Way V.P. of Operations
Hampton & Branchville RR Co. Hampton, South Carolina	Norris L. Laffitte General Manager
Lancaster & Chester Railway Co. Lancaster, South Carolina	Norman Causey Vice president
Pee Dee River Railway (Aberdeen & Rockfish Railroad)	Edward R. Lewis President
Pickens Railroad Company Pickens, South Carolina	Donald Sims General Manager
South Carolina Central Railroad Company Hartsville, South Carolina	Lamont Jones General Manager
Carolina Piedmont Division Laurens, South Carolina	Lamont Jones General Manager
Carolina Southern Conway, South Carolina	Ken Pippin General Manager